

NEXT IAS

Ethics Enhancer Test 2024

(To be filled by candidate)

TEST CODE : EE2401	RAMANDEEP SINGH	Test No. : 01
Name of Candidate:		
Roll No. : GSMACT 24A1327		
Start Time 3:00 PM End Time 6		
Date of Examination: 11-Aug-2024		
Medium : English ☒ Hindi ☐		

Q. No.	Maximum Marks	Marks Obtained	Q. No.	Maximum Marks	Marks Obtained
1.(a)	10		6.(a)	10	
1.(b)	10		6.(b)	10	
2.(a)	10		6.(c)	10	
2.(b)	10		7.	20	
3.(a)	10		8.	20	
3.(b)	10		9.	20	
4.(a)	10		10.	20	
4.(b)	10		11.	20	
5.(a)	10		12.	20	
5.(b)	10				
TOTAL MARKS - 100			TOTAL MARKS - 150		

GRAND TOTAL - / 250

EVAL CODE: EVAL DATE:

GENERAL INSTRUCTIONS

1. Immediately on receipt of the QCA booklet, please check that this QCA booklet does not have any misprint or torn or missing pages or items, etc. If so, get it replaced by a fresh QCA booklet.
2. Candidates must mention all relevant details like Name, Email, Roll No, Mobile, etc. in the space allocated.
3. Candidate is expected to attempt all 12 questions within the given timeline.
4. Answers must be written in the medium authorized at the time of admission.
5. Candidates must write answers for the specific question under the respective question itself. Any answer written outside the space allotted may not be given credit.
6. Please write neatly. Avoid illegible writing.
7. Do not write/mark irrelevant matters in the QCAB.

सामान्य निर्देश

1. QCA पुस्तिका प्राप्त होने पर कृपया तुरंत जांच लें कि इस QCA पुस्तिका में कोई पृष्ठ या सामग्री आदि गलत छपी हुई या फटी हुई या गायब तो नहीं है। यदि ऐसा है, तो इसे एक नई QCA पुस्तिका से बदल लें।
2. अभ्यर्थियों को सभी प्रासंगिक विवरण जैसे नाम, ईमेल, रोल नंबर, मोबाइल नंबर आदि का आवंटित स्थान पर उल्लेख करना होगा।
3. अभ्यर्थियों से अपेक्षा की जाती है कि वह आवंटित समय-सीमा के भीतर ही सभी 12 प्रश्नों के उत्तर-लेखन का प्रयास करें।
4. प्रत्येक उत्तर, प्रवेश के समय चुनी गयी भाषा के माध्यम में ही लिखे जाने चाहिए।
5. अभ्यर्थियों को विशिष्ट प्रश्न के उत्तर संबंधित प्रश्न के नीचे ही लिखने होंगे। आवंटित स्थान के बाहर लिखे गए किसी भी उत्तर को कोई भी नही दिया जाएगा।
6. कृपया साफ-सुथरा लिखें। अपठनीय लेखन से बचें।
7. QCAB में अप्रासंगिक तथ्यों को न लिखें / न ही चिह्नित करें।

REMARKS:**FOR OFFICE USE ONLY**

<u>Student Concerns / Query</u>	<u>Evaluator's Feedback / Response</u>
1	1
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.....	
2	2
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.....	
3	3
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<u>MARKING SCHEME *</u>			
Marks Per Ques	Below Average	Average	Above Average
10 Marks	Below 3.00	3.00 - 3.75	4.00 and above
15 Marks	Below 4.50	4.50 - 5.75	6.00 and above

* Subject to change without prior notice.

<u>IMPORTANT QR CODES</u>	
 Topper's Copy	 Common mistake and Correct Filled QCAB
 Copy Scanner App	 Next IAS Test Centre Location

MACRO COMMENTS

The Purpose of evaluation@nextias.com is to provide constructive suggestions on 'How to improve Answer Writing and thereby score better marks.

STRENGTHS OF THE CANDIDATE

AREAS OF IMPROVEMENT

IMPROVEMENT SUGGESTIONS



खण्ड-A / Section-A

1. (a) लोक सेवा मूल्यों (public service values) और लोक प्रशासन नैतिकता (public administration ethics) के बीच संबंध स्पष्ट कीजिए। क्या आपको लगता है कि लोक सेवा मूल्य विभाग के मिशन/उद्देश्य को महिमामंडित करने के लिए केवल वाक्पटु कथन (eloquent statements) हैं, या लोक सेवकों के लिए उनकी कोई उपयोगिता है? चर्चा कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

Explain the relationship between Public Service Values and Public Administration Ethics. Do you think public service values are only eloquent statements for glorifying the Department's mission, or do they have any utility for public servants? Discuss. (Answer in 150 words) 10 Marks

Public Service values - are those values which guide the public servants for taking steps towards larger public welfare.
(eg) empathy, compassion, selflessness

Public administration ethics - These are the ethical principles guiding the admin. of public offices. [Weberian Bureaucracy]
(eg) Neutrality, objectivity, impartiality

Relationship (A) Sometimes they may seem to be going against each other
(Ex) Anti-enrolment drive

Public Admin Ethics → Remove them (objectivity)

Public Service Values → provide them alternate space first (empathy)

(B) However both of them actually complement each in ensuring effective service delivery and fulfilling the actual purpose of law.

(C) Arranging some alternative arrangement for people lacking documents for PDS benefits.

Utility of public service values

(1) Makes administration human centric

Ex) Divya Parrajon
IAS learnt tribal
language to help people

(2) Bridging the
trust deficit between
admin and public

Ex) Athar Amir Khan
Sundays for Srinagar

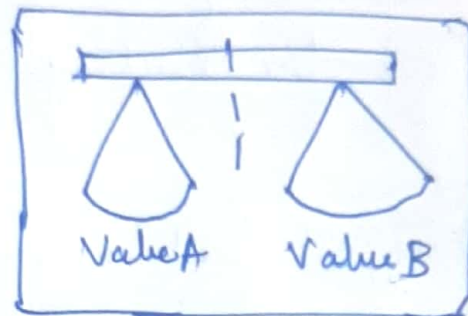
(3) Going beyond the
call of duty

Ex) Compassionate
Koshihade project -
by IAS Prashant Nair

In my opinion, both the set of values play an important role in achieving the goal of Good & ethical governance.

1. (b) विवेकपूर्ण लोक सेवक (conscientious public servant) प्रतिस्पर्धी विचारों को कैसे छांटता है और "सही काम क्या करना है" का निर्धारण कैसे करता है? जब जनता की सेवा करने की बात आती है, तो कोई अपने मूल्यों को व्यवहार में कैसे लाता है? उदाहरणों के साथ समझाएँ। (150 शब्दों में उत्तर दीजिए) 10 अंक
- How does the conscientious public servant sort through competing considerations and determine "the right thing to do?" When it comes to serving the public, how does one put one's values into practice? Illustrate with examples. (Answer in 150 words) 10 Marks

Public servants face various ethical dilemmas while performing their



duties. $\Rightarrow$ Resource distribution - School in rural area or Highway.

Determination of "Right thing to do" amidst competing considerations

- ① Identifying the conflict of interest (if any) $\rightarrow$ refusal of harming objective decision making.
- ② Hearing the grievances of all the stakeholders ("Audi Altaram partem")
- ③ Keeping public interest over personal interest while taking important

decisions

Ex. A DM deciding the allocation of contract in which his friend is also participating. He calls a third party to look over the decision making process.

Putting one's values into practice

① Having the courage to do the right thing Ex. Sam Memekshaw postponed the 1971 attack on Bangladesh.

② Using Emotional Intelligence - to understand the skills and weaknesses

Ex. E Sreedharan - Metro Man - known for his credibility in project completion

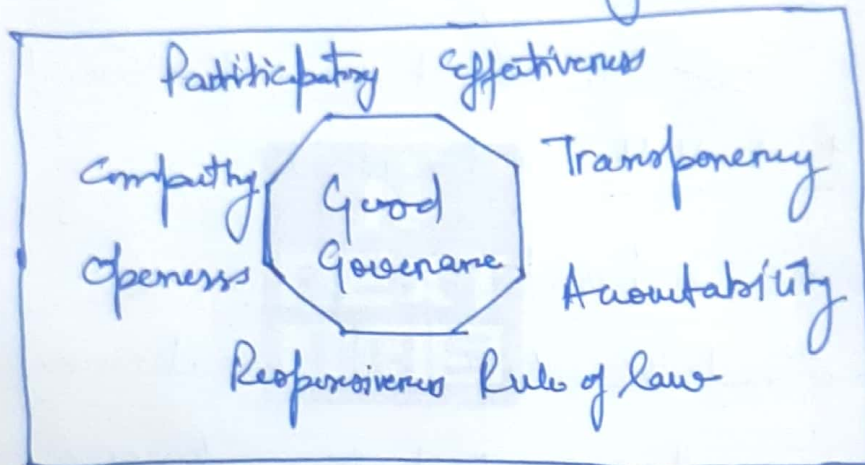
③ Self Introspection - "learn, unlearn and relearn" from experiences.

With this, the public servant can ensure that the goal of an series - public welfare takes priority and is achieved.

2. (a) लोक प्रशासन और निगमों (corporations) में सुशासन से आप क्या समझते हैं? वे कैसे भिन्न हैं? कॉर्पोरेट संस्थानों (corporate setting) में सुशासन के लिए आधार के रूप में कार्य करने वाले तीन सिद्धांतों की पहचान कीजिए और उन्हें समझाएँ। (150 शब्दों में उत्तर दीजिए) 10 अंक

What do you understand by good governance in public administration and corporations? How do they differ? Identify and explain three principles that can act as a foundation for good governance in a corporate setting. (Answer in 150 words) 10 Marks

Good Governance - According to World Bank, when the governance is carried out in a way that it



Public Admin.

Corporations

① Accountable towards people

② End - Public welfare

③ Means - Citizen Charter,

① Accountability towards shareholders

② End - Profit maximization

③ Means - Corporatization, Capitalism,

Social audit,
participatory govern-
ance

Stakeholder capitalism,
Transparency

(eg) UPSC - known for
its impartiality

(eg) Tata Ltd - known
for its employee &
citizen centric approach

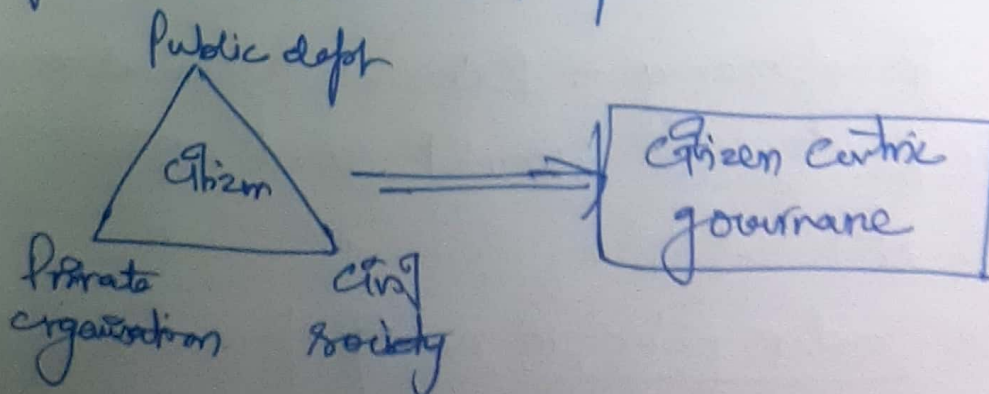
Principles - foundation for Corporate Setting

① Transparency - with respect to
decision taken, audit reports

② Accountability - Management → Board
Board → Shareholders

③ Fairness - Decisions are taken without
pressure and at free will.

Good governance in ~~both~~ public,
private and societal sphere



2.

- (b) सुशासन की एक पहचान सरकारी विभागों द्वारा सार्वजनिक कार्यक्रमों के लिए वस्तुओं और सेवाओं की खरीद करते समय सख्त नैतिक मानकों का पालन करना है। खरीद प्रक्रिया की अखंडता को बनाए रखने के लिए जिन नैतिक सिद्धांतों का पालन किया जाना चाहिए, उनकी पहचान कीजिए और उनकी व्याख्या कीजिए।

(150 शब्दों में उत्तर दीजिए) 10 अंक

One hallmark of good governance is government departments' adherence to strict ethical standards when procuring goods and services for public programmes. Identify and explain the ethical principles that must be respected to maintain the integrity of the procurement process.

(Answer in 150 words) 10 Marks

Effective utilisation of public funds is one of the key component of good governance.

Public officials are trustees of the public wealth, thus strict adherence to ethical standards is needed while procuring goods and services for public programmes.

Ethical principles to maintain the integrity of the procurement process

① Transparency - Relevant information of the process should reach all the stakeholders.

→ Tender notices in newspapers.

- ② Informed participation of all the stakeholders through constant communication
- ③ Impartiality in ~~and~~ dealing with different proposals.
- ④ Objectivity in deciding - based on cost benefit analysis.
- ⑤ fairness - Unbiased treatment towards all and avoiding conflict of Interest.
- ⑥ openness in the process Ex. online/open coal auction
- ⑦ Accountability for the decisions taken.

All these steps will ensure probity in the procurement process and should be carried for further steps involving monitoring, Implementation and feedback part.

3.

- (a) प्रशासनिक निर्णय लेते समय लोक सेवकों को हितधारकों के हितों, आधिकारिक दायित्वों और शासन मूल्यों के बीच किस तरह से नैतिक संतुलन बनाना चाहिए और इनमें से किसको सबसे अधिक नैतिक महत्व दिया जाना चाहिए?

(150 शब्दों में उत्तर दीजिए) 10 अंक

How should public servants ethically balance stakeholder interests, official obligations, and regime values when making administrative decisions, and which of these should be given the most moral weight?

(Answer in 150 words) 10 Marks

Public servants face various ethical dilemmas while navigating through different interests and thus taking an ethical administrative decisions.

Balancing :-

- ① Ensuring the concerns of all the stakeholders are heard (Audi Altorem Partem?)
- ② Taking decisions by considering Conflict of Interest ~~Ex~~ Judges recusal
- ③ Keeping public welfare over private Interest
- ④ Taking steps in accordance with the law (Official obligations)
~~Ex~~ Strict enforcement of POCA 1983

- ④ Non partisanship - while balancing with regime values i.e. Not favouring any particular party
- ⑤ Promoting Transparency (eg) Social Audit - MGNREGA.
- ⑥ Accountability for actions taken (eg) Solapur CMH) admin - geotagging of MGNREGA assets.

According to me, following official obligations while balancing the Stakeholders Interest is the most Important part.

Political neutrality is a foundational value of civil services - thus regime values stand at a lower pedestal compared to Constitutional values.

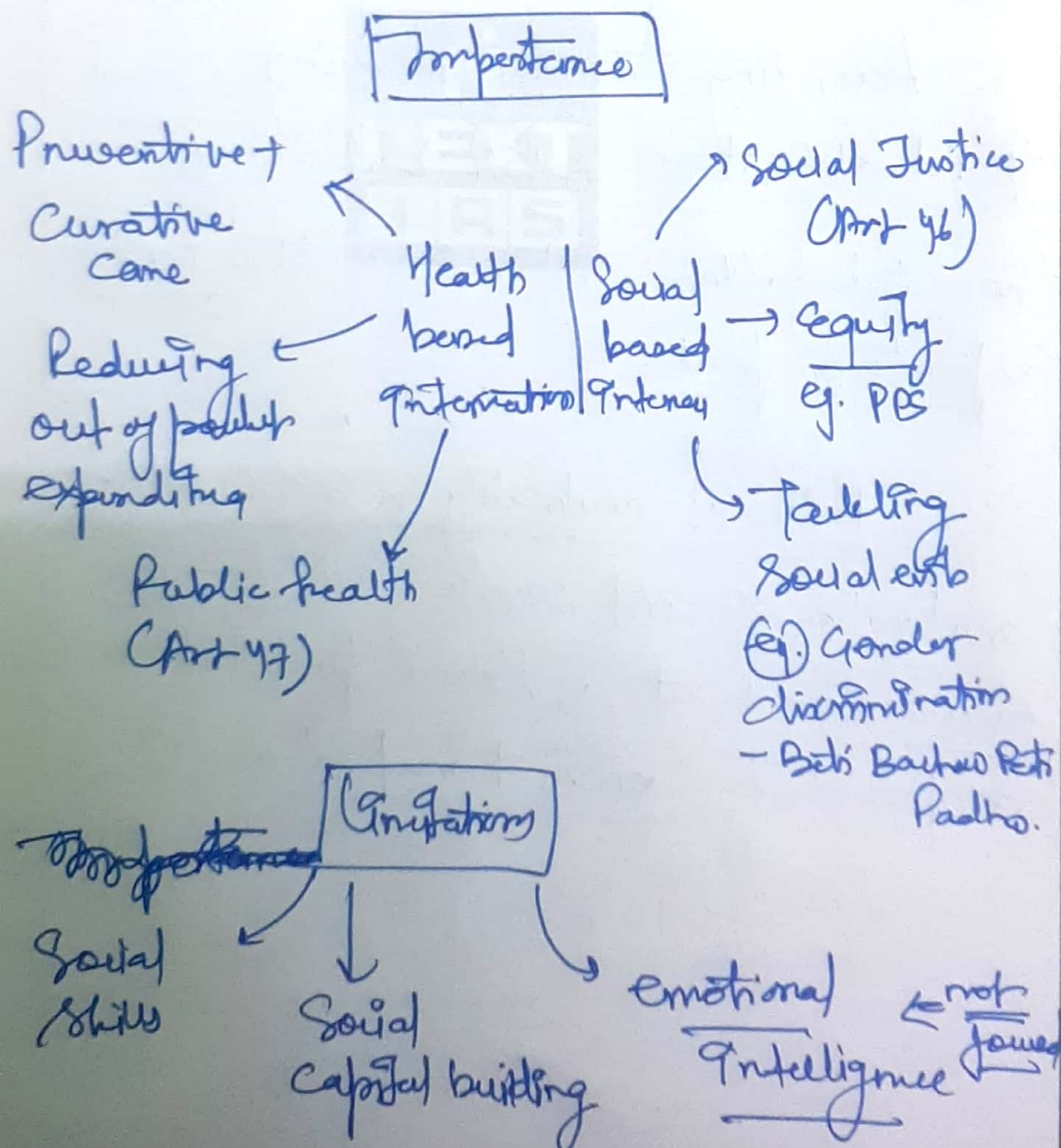
3. (b) हाल में शोधकर्ताओं ने तर्क दिया है कि आत्म-जागरूकता (self awareness) और सहानुभूति (empathy) के भावनात्मक कौशल (emotional skills) के बिना सरकार के स्वास्थ्य और सामाजिक-आधारित हस्तक्षेप काफी कम प्रभावी हैं। क्या आप सहमत हैं? प्रासंगिक उदाहरणों के साथ अपने उत्तर की पुष्टि कीजिए।

(150 शब्दों में उत्तर दीजिए) 10 अंक

Recent researchers have argued that the government's health and social-based interventions are significantly less effective without the emotional skills of self-awareness and empathy. Do you agree? Justify your answer with relevant examples..

(Answer in 150 words) 10 Marks

- Constitution of India puts imperative on the state to ensure social (Art 38) justice and strive for a welfare state (Art 32)



Importance of Self Awareness

- ① SWOT Analysis - knowing about strengths and weaknesses → realistic goal setting → frequent goal achievement
- ② Tackling one's emotions well (eg) George Bush during 9/11 attacks maintained his calm while ~~he~~ was in school

Importance of Empathy

- ① Gandhiji - educating the mind without educating the heart is no education at all
- ② Enhances social capital (eg) Jadar Payang - forest man of India - planted 40 million trees
- ③ Tackling problems affecting poor
(eg) PARI NQO - women empowerment

Thus, in my opinion, emotional skills are as important as other interventions.

EI + Health + equity → Success

4.

- (a) प्रासंगिक उदाहरणों के साथ चर्चा कीजिए कि सिविल सेवकों के राजनीतिक और नैतिक दृष्टिकोण उनके कार्य नैतिकता (work ethics) और दैनिक प्रशासनिक निर्णय लेने को कैसे प्रभावित करते हैं।

(150 शब्दों में उत्तर दीजिए) 10 अंक

Discuss with relevant examples how civil servants' political and moral attitudes impact their work ethics and daily administrative decision-making. (Answer in 150 words) 10 Marks

Attitude refers to the predisposition to act in a particular manner.

eg. I have positive attitude towards Women empowerment → so I ~~am~~ strive for gender equality.

Political attitude of civil servants impacting

Work ethics ① A partisan civil

servant only favour political party interest over public interest. Anil Math - during Chandigarh MC elections

② Non partisan civil servant keeps public interest over the top. Satyendra Dubey exposed corruption in NHAI.

Daily administrative decision making -

Impartiality is promoted by keeping one's political ideologies at 'arm's length'

Ex. Equitable benefit of scheme to all and not a certain community

Moral attitude impacting:

Work Ethics ① Taking decisions keeping citizen at the center Ex. IAS Shashika Ala - Started 'My School-My farm' initiative.

② Value neutrality over private interest
Ex. Not taking bribe

Daily decision making ① keeping personal biases away → objective decision making
Ex. Implementing schemes with fairness.

However it can be negative also in some cases

Ex. Gender discrimination at workplace because of hold patriarchal attitude

Thus one needs to keep his attitude aside and focus on Integrity and honesty in decision making.

4. (b) "उद्देश्य (motive) का कार्रवाई की नैतिकता (morality of the action) से कोई लेना-देना नहीं है।" उपरोक्त कथन के प्रकार में, क्या आपको लगता है कि किसी कार्रवाई की नैतिकता निर्धारित करने में उद्देश्य अप्रासंगिक है? प्रासंगिक उदाहरणों के साथ अपनी स्थिति स्पष्ट कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक
- "The motive has nothing to do with the morality of the action." In light of the above statement, do you think motive is irrelevant in determining the morality of an action? Explain your position with relevant examples. (Answer in 150 words) 10 Marks

Morality is used to judge the rightness or wrong of an action by an individual.

Motive is irrelevant in determining morality of an action

farour

① Duty ethics (Kant)

focuses only on doing the duty right.

② (Deontological approach)

② Subjectivity bias can come in deciding morality on the basis of motive

eg Robinhood - taking from rich and giving to poor.

③ Justification of wrong action on

basis of motive may lead to slippery slope

↳ will make every act
justifiable in some
manner.

ⓔ Honour killing
to preserve
family's honour

Against

① Teleological approach - if
ends are right, then action can be
justified ⓔ Abortion to save mother's
life

② Allows flexibility in approach and
decision making

③ may be required under exceptional
emergency circumstances (ⓔ torching
terrorist to get details of next terrorist
attacks.

In my opinion, in general
motive is irrelevant but however
it becomes important in certain
circumstances, as discussed above.

5.

- (a) जैन तीर्थंकरों के व्रत-आधारित नैतिक दर्शन (vow based moral philosophy) की समकालीन प्रासंगिकता की व्याख्या कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

Explain the contemporary relevance of Jain Tirthankaras' vow-based moral philosophy.

(Answer in 150 words) 10 Marks

Jain Tirthankaras - 24 in number

gave vow-based moral philosophy during the Shramana movement that began in the 6th Century BC.

<u>Moral philosophy</u>	<u>Contemporary relevance</u>
① Do not <u>steal</u>	① Becomes <u>Important</u> where <u>corruption</u> is <u>increasing</u>
② Do not <u>own</u>	② Commerce without <u>morality</u> ③ <u>New-colonialism</u> - <u>data theft</u>
	④ <u>Depleting our materialistic desires</u>

(3) Do not kill

(b) Keeping our needs limited → Earth has enough for everyone's needs but not greed (Gandhi)

(c) Violence is increasing in different parts in different forms
(eg) Domestic violence, Regionalism, communalism

Other Learnings

(1) Right knowledge

(a) fake news is spreading
(b) Anonymity allows half baked knowledge to spread

(2) Right conduct

(c) Having empathy and compassion in our conduct (eg) Mother Teresa

Thus Jain moral philosophy can provide solution to many of the world's problems.

5. (b) अंतर्राष्ट्रीय संबंधों में आर्थिक प्रतिबंधों के उपयोग से कौन सी नैतिक दुविधाएँ उत्पन्न होती हैं, और नीति निर्माता इन चिंताओं को अवैध व्यवहारों को दंडित करने और राजनीतिक परिवर्तन को बाध्य करने की आवश्यकता के साथ कैसे संतुलित कर सकते हैं?

(150 शब्दों में उत्तर दीजिए) 10 अंक

What ethical dilemmas arise from the use of economic sanctions in international relations, and how can policymakers balance these concerns with the need to punish illegal behaviours and compel political change?

(Answer in 150 words) 10 Marks

Use of Economic Sanctions to further one's interests is a debatable topic in ethics in International relations.

Ethical dilemmas

- ① Unilateral sanctions shows the misuse of dominant position that one holds. Ex. West froze Russian assets.
- ② Increases the trust deficit between the nations. Ex. Delay in signing of global treaties
- ③ Balancing interests with other nations can become difficult.
Ex. USA after sanctioning Iran has

affected India's development project at
Chabahar.

Balancing these concerns with the need to
promote legal behaviour & compel political
change

- ① making a realistic assessment of the
Interests at Stake.
- ② promoting discussion and deliberation
with the partners and allies.
- ③ Trying to find an amicable solution
to the problem ex. giving warning.
- ④ keeping National Interest at the
top.

⑤ decisions are mostly guided
by the philosophy of - "only permanent
Interests, No permanent friends"

however it needs to shift towards
the idea of "Vasudhaiva Kutumbakam"
to promote humanity's interest.

वर्तमान समय में निम्नलिखित उद्धरणों की प्रासंगिकता पर चर्चा करें।

Discuss the relevance of the following quotes to the present times.

6. (a) "युद्ध मनुष्यों के मन में शुरू होते हैं, और उन मनों में, प्रेम और करुणा ने शांति की रक्षा का निर्माण किया होगा।"
(150 शब्दों में उत्तर दीजिए) 10 अंक
- "Wars begin in the minds of men, and in those minds, love and compassion would have built the defences of peace."
(Answer in 150 words) 10 Marks

The statement reflects the Importance of thoughts in our minds.

Our mind has all the elements and emotions like love, compassion, anger, distrust, agony etc. But It is what overpowers the other.

When Anger and vice dominate → It leads to war.

(eg) Hitler's anger towards Jews resulted in Holocaust killing 6 million Jews.

When Love and compassion dominate → peace prevails

(eg) Buddha not fighting after

a person report on him.

Contemporary relevance - WBans

① Increase in violence at national and international level

(eg) Nuh Violence (2023)
Russia Ukraine conflict

② Crimes against women are increasing
(NCRB - 2023 : 4% ↑ in cases)

Love and Compassion

① Peaceful resolution of disputes

(eg) UN formation

② Revisiting the vices - Lust, anger →
cultivating beautiful mind and

character (eg) Social engineers - Apps
for women safety - Sakshi App

Thus, having the required
Emotional Intelligence is crucial for
dealing with the interplay of emotions.

6. (b) "आप अपना जीवन ऐसे जीएँ जैसे कि आपके कार्य का सिद्धांत (उपपद) ही सचमुच ब्रह्मचर्य बन जाए।"

(150 शब्दों में उत्तर दीजिए) 10 अंक

"May you live your life as if the maxim of your actions were to become universal law."

(Answer in 150 words) 10 Marks

The statement reflects the
"Categorical Imperative" of the philosopher
Immunal Kant

- ① It focuses on doing our duty i.e. duty bound ethics
- ② "What one ought to do, one can always do" - focusing on right means.
- ③ Right means will lead to right ends i.e. Deontological ethics.

Contemporary Relevance

- ① A public servant should not take any bribe and move away

from corruption.

- ② A doctor should keep humanitarian values over private gains (earning more)
- ③ A student should not cheat rather rely on his hardwork and efforts.

however, there are certain opposing thoughts as well

Teleology - puts ends on the focus, rather than means

- ① i.e. Right ends can justify wrong means.

Ex. Encounter killing 2) end: to save policemen's life

- ② Also it becomes during emergency situations Ex. Disasters.

However, on an whole one should focus on having the right means to achieve the ends.

6. (c) आचरण का सुनहरा नियम (the golden rule of conduct) पारस्परिक सहिष्णुता (mutual toleration) है, यह देखते हुए कि हम सभी कभी एक जैसा नहीं सोचेंगे और हम हमेशा सत्य को टुकड़ों में देखेंगे और दृष्टि के विभिन्न दृष्टिकोण बनाएंगे। (150 शब्दों में उत्तर दीजिए) 10 अंक

The golden rule of conduct is mutual toleration, seeing that we will never all think alike and we shall always see Truth in fragment and form different angles of vision.

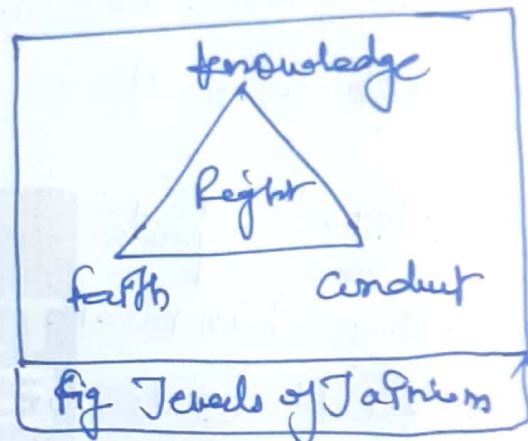
(Answer in 150 words) 10 Marks

The phrase conveys the idea of the Jain Triśatna philosophy of Right

~~Knowledge~~ Conduct

Jainism philosophy
of Anekantavada

Subscribes to the
Thought of multiplicity of views.



① A single person ~~can~~ may not be able to understand the complete reality and will have uncertainty.

(eg) A group of blind people touching different parts of elephant
one who touches trunk $\xrightarrow{\text{calls it}}$ Snake
leg $\longrightarrow$ Pillar
ear $\longrightarrow$ large cloth

But when all combine together their
knowledge → realize its elephant.

Contemporary Relevance

- ① Specialisation have increased - No
one having holistic knowledge
regarding anything
- ② Complexity of problems have increased
(Ex. Climate change caused due to
various seasons)
- ③ Exchange of Ideas → helps in
better resolution of disputes.
- ④ Encourages building of social
cohesion (eg. Debating competitions).

Thus, tolerance is very much
needed to not only listen to
clashing ideas but also appreciating
them for benefit of self, society,
nation and humanity at large.

खण्ड-B / Section-B

7. आपने हाल ही में बीटा टेक्नोलॉजीज के सीईओ का पदभार संभाला है, जो 1990 में स्थापित भारत की एक प्रसिद्ध आईटी सेवा और परामर्श कंपनी है। पिछले तीन दशकों में, कंपनी उत्तरी अमेरिका, यूरोप और एशिया में ग्राहकों के साथ एक वैश्विक खिलाड़ी (global player) के रूप में विकसित हुई है। अत्याधुनिक समाधानों और मजबूत ग्राहक संबंधों के लिए जानी जाने वाली बीटा टेक्नोलॉजीज आईटी क्षेत्र में एक बाजार नेतृत्वकर्ता (मार्केट लीडर) रही है।

आपके कार्यभार संभाले तीन सप्ताह हो चुके हैं, और एक दिन, कंपनी के कानूनी प्रमुख आपके पास एक रिपोर्ट लेकर आए, जिसमें उन्होंने कंपनी के वित्तीय विवरण में विसंगतियों की खोज की थी।

पांच साल तक, कंपनी के वित्तीय अधिकारी (सीएफओ company's financial officer), श्री राहुल मेहता ने अपनी आय रिपोर्ट में हेरफेर किया है। राजस्व को बढ़ाकर और खर्चों को कम करके, उन्होंने स्टॉक की कीमतों को बढ़ाने और अधिक निवेश सुरक्षित करने के लिए वित्तीय स्वास्थ्य की एक झूठी छवि बनाई है।

इसके अलावा, यह पाया गया कि श्री मेहता ने कंपनी के कुछ विक्रेताओं (vendors) में महत्वपूर्ण व्यक्तिगत निवेश किया है। इन विक्रेताओं को आकर्षक अनुबंध दिए गए थे, जो अनुकूलित शर्तों और अक्सर बढ़ी हुई कीमतों पर थे और कंपनी के लिए हानिकारक थे। श्री मेहता के कार्यों ने खरीद प्रक्रिया को प्रभावित किया है और कंपनी को वित्तीय नुकसान पहुंचाया है।

सीईओ के रूप में, आपको एक महत्वपूर्ण निर्णय का सामना करना पड़ा। आपको वित्तीय अनियमितताओं और विषम खरीद प्रक्रिया से भी जूझना पड़ा।

नए सीईओ के रूप में:

- आपके पास कौन से निर्णय विकल्प उपलब्ध हैं?
- उपरोक्त मामले में क्या मुद्दे शामिल हैं?
- आप किस तरह की कार्रवाई का विकल्प चुनेंगे और क्यों?

(250 शब्दों में उत्तर दीजिए) 20 अंक

You recently took over as CEO of Beta Technologies, a renowned IT services and consulting firm in India established in 1990. Over the past three decades, the company has grown into a global player with clients in North America, Europe, and Asia. Known for cutting-edge solutions and strong client relationships, Beta Technologies has been a market leader in the IT sector.

It has been three weeks since you took over, and one day, the company's legal head came to you with a report that they had discovered discrepancies in the company's financial statement.

For five years, the company's financial Officer (CFO), Mr. Rahul Mehta, has manipulated its earnings reports. By inflating revenues and understating expenses, he has created a false image of financial health to boost stock prices and secure more investment.

Further, it was found that Mr. Mehta has significant personal investments in some of the company's vendors. These vendors were awarded lucrative contracts, often at inflated prices and with favourable terms detrimental to the company. Mr Mehta's actions have compromised the procurement process and led to financial losses for the company.

As CEO, you were confronted with a critical decision. You also had to contend with financial irregularities and a skewed procurement process.

As a new CEO:

- What decision options are available to you?
- What are the issues involved in the above case?
- What will be your chosen course of action and Why?

(Answer in 250 words) 20 marks

The case study involves the misuse of professional powers for personal gains by the financial officer.

Stakeholders	Interest
Mr. (CEO)	① Ethical management of the company ② growth
Company's legal head	① Compliance with the laws and procedures
Shareholders	① Profitable returns
Vendors & General public	① Business contracts and quality services respectively
Mr. Rahul Mehta	Personal benefit and <u>profit</u>

⑧ Issues Involved in the Case

- ① Dereliction of duty by CFO
- ② Misuse of authority for personal gain.
- ③ Undisclosed conflict of interest - by CFO : Against company's rules
- ④ Lack of transparency - unfair reporting of revenues and expenses.
- ⑤ Contracts to vendors offered on basis other than merit.
- ⑥ Lack of fairness - false image presented to the shareholders
- ⑦ Integrity of the financial statement compromised.

(A) Options available to me

① Let the issue remain in the
backdoor and ensure that such
acts are not repeated in future

② Holding CFO Accountable for his
actions and taking remedial
Steps to correct the irregularities

③ Giving last warning to CFO to
create deterrence

(C) Chosen course of action

I'll go ahead with option 2.

Along with this, I'll communicate
fairly to all the stakeholders
Regarding the Irregularities

- I'll ensure them that such cuts will not be repeated in future and will take full responsibility for that.

Justification

- ① Inline with corporate governance values of Transparency, Accountability and Integrity.
- ② Set right precedent for future cases.
- ③ "Commerce without morality" is a sin.
- ④ Will ensure long term sustenance of the company.

Need of the hour is to promote the ideals of ethical wealth creation (Thirukural).

8.

एक ऐसे जिले में जिला विकास अधिकारी (DDO) के रूप में, जो अपनी शुष्क परिस्थितियों के लिए जाना जाता है, पिछला वर्ष विशेष रूप से चुनौतीपूर्ण रहा है। बारिश न होने के कारण, इस क्षेत्र में पानी की भारी कमी का सामना करना पड़ा, जिससे कृषि में भारी गिरावट आई और भूख से मौतें हुईं। मेरी महत्वपूर्ण जिम्मेदारियों में से एक मध्याह्न भोजन योजना की निगरानी करना, यह सुनिश्चित करना शामिल है कि यह सुचारू रूप से चले और लक्षित लाभार्थियों - स्कूली बच्चों तक पहुँचे।

चल रहे संकट के बीच, मैंने तीन विशिष्ट ब्लॉकों में मध्याह्न भोजन योजना में एक विसंगति देखी। खाद्यान्न की खपत नामांकित छात्रों की संख्या से काफी अधिक थी। यह विसंगति लगभग एक महीने से लगातार बनी हुई थी, जिसने मुझे इस असामान्य पैटर्न के पीछे के कारणों का पता लगाने के लिए गहन जांच शुरू करने के लिए प्रेरित किया।

जांच में एक आश्चर्यजनक लेकिन दिल दहला देने वाली सच्चाई सामने आई। इन ब्लॉकों के गाँव के स्कूल समुदाय में भूखे परिवारों को खिलाने के लिए अतिरिक्त खाद्यान्न का उपयोग कर रहे थे। यह अनधिकृत कार्रवाई, करुणा से प्रेरित होने के बावजूद, आधिकारिक तौर पर दंडनीय अपराध थी। स्कूल गंभीर भूख से पीड़ित लोगों को राहत प्रदान करने के लिए विशेष रूप से छात्रों के लिए निर्धारित संसाधनों को डायवर्ट कर रहे थे।

जैसे-जैसे स्थिति सामने आई, आप खुद को नैतिक दुविधा में पाते हैं। एक तरफ, डीडीओ के रूप में, मैं उन नियमों से बंध हुआ था जिनके तहत मुझे सरकारी संसाधनों का उचित उपयोग सुनिश्चित करना था। अपने नेक इरादों के बावजूद, खाद्यान्न का अनधिकृत डायवर्जन प्रोटोकॉल का उल्लंघन था जिसके लिए अनुशासनात्मक कार्रवाई की आवश्यकता थी, जिसमें शामिल स्कूल अधिकारियों का निलंबन भी शामिल था।

दूसरी ओर, इन स्कूल अधिकारियों की कार्रवाई मानवता और करुणा की गहरी भावना से प्रेरित थी। उन्होंने अपने समुदाय की तत्काल जरूरतों को प्राथमिकता देने का फैसला किया, गंभीर परिस्थितियों को पहचाना और आगे भूख से होने वाली मौतों को रोकने की तत्काल आवश्यकता को पहचाना। संकट के प्रति उनकी मानवीय प्रतिक्रिया के लिए उन्हें दंडित करना न केवल कठोर था, बल्कि सार्वजनिक सेवा की भावना के भी विपरीत था।

- उपरोक्त मामले में नैतिक मुद्दे क्या हैं?
- एक वक्ता के रूप में, आपके पास क्या विकल्प उपलब्ध हैं?
- अपनी चुनी हुई कार्य-विधि के साथ-साथ अपने कारणों की व्याख्या कीजिए।
- उपरोक्त मामले को देखते हुए, मानवीय संकट की स्थितियों से निपटने के लिए सबसे अच्छा नैतिक सिद्धांत क्या होगा?

(250 शब्दों में उत्तर दीजिए) 20 अंक

As District Development Officer (DDO) in a district known for its arid conditions, the past year has been particularly challenging. With rains failing to arrive, the region faced an acute water shortage, leading to a severe agricultural downturn and reported starvation deaths. One of my critical responsibilities includes supervising the mid-day meal scheme ensuring that it runs smoothly and reaches the intended beneficiaries - schoolchildren.

Amidst the ongoing crisis, I observed an anomaly in the mid-day meal scheme in three specific blocks. The consumption of food grains was significantly higher than the number of students enrolled. This discrepancy had been persistent for about a month, prompting me to initiate a thorough inquiry to uncover the reasons behind the unusual pattern.

The investigation revealed a surprising yet heart-wrenching reality. The village schools in these blocks were using the extra food grains to feed starving families in the community. This unauthorised action, while driven by compassion, was officially a punishable offence. The schools were diverting resources intended exclusively for students to provide relief to those suffering from acute hunger.

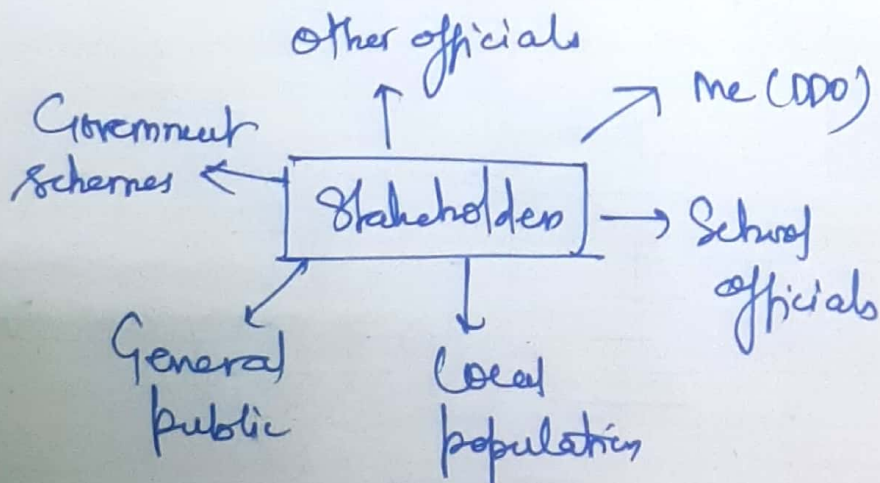
As the situation unravelled, you found yourself in a moral quandary. On one hand, as the DDO, I was bound by regulations that required me to ensure the proper use of government resources. Despite its noble intent, the unauthorised diversion of food grains was a breach of protocol that necessitated disciplinary action, including the suspension of the school officials involved.

On the other hand, these school officials' actions were driven by a deep sense of humanity and compassion. They chose to prioritise the immediate needs of their community, recognising the dire circumstances and the urgent need to prevent further starvation deaths. Punishing them for their humane response to the crisis seemed not only harsh but also contrary to the spirit of public service.

- What are the ethical issues in the above case?
- As a DDO, what are the options available to you?
- Explain your chosen course of action, along with your reasons.
- Given the above case, what would be the best ethical theory for handling human distress situations?

(Answer in 250 words) 20 marks

The case study presents an ethical dilemma involving following rules & regulations (vs) Humanity and Compassion in the conduct.



(A) Ethical Issues

① Violation of law bound duty

key for School officials.

(2) ~~From~~ Starvation deaths - Shows lack of governance

(3) Balancing Antyodaya rights with duty ethics.

(4) Misuse of resources - for purposes other than what is sanctioned for

(5) Punishing officials for dereliction of duty (vs) Praising for their ethical conduct.

(B) Options available

(1) Initiating disciplinary charges against the school officials

(2) ~~Leave the~~ ~~to~~ Allow it to continue as it is ensuring food supply to the people

(3) Stop this diversion and Instead

look for some legal and accepted process to solve the issue.

② I will go ahead with option ③

Along with this, I'll try to get relief from the authorities for the school officials as this was a dire necessary problem and they acted in public interest.

Justification ① Bridges the trust between administration and public.

② Teleology - Welfare of the public

③ Implementation of the welfare schemes in letter and spirit.

④ Ensures justice to the school officials who acted selflessly.

⑤ Ensures further actions are taken
in accordance with law

⑥ Keeps the foundational values of
Civil service alive - Compassion and
Compassion.

⑦

Utilitarianism - ensuring maximum
welfare for maximum population.
i.e. focusing on right ends.

It will ensure that all conditions are
dealt well and Sarodaya though
Antyodaya is lacked.

9. एक शांतिपूर्ण जिले में पुलिस अधीक्षक (एसपी) के रूप में, मैं छोटी-मोटी चोरी, संपत्ति पर अतिक्रमण और छोटे-मोटे झगड़ों जैसे छोटे-मोटे अपराधों को संभालने का आदी था। अपराध दर कम थी और लोग आम तौर पर अपने काम से काम रखते थे, जिससे यह अपेक्षाकृत आसान कार्यस्थल बन गया। हालाँकि, पिछले महीने से, मेरे कार्यालय को एक अलग तरह की शिकायत मिलनी शुरू हो गई, जो समुदाय में एक अधिक जटिल मुद्दे को जन्म दे रही थी।
- ग्रामीणों से बड़ी संख्या में शिकायतें प्राप्त हुईं, जिन्होंने बताया कि उनकी जानकारी के बिना उनके बैंक खातों से पैसे गायब हो गए। ये शिकायतें चिंताजनक थीं, खासकर इसलिए क्योंकि वे ऐसे जनसांख्यिकीय समूह से आए थे जो काफी हद तक अशिक्षित और आधुनिक बैंकिंग प्रथाओं से अपरिचित थे। ग्रामीण भ्रमित और व्याकुल थे, उन्हें समझ में नहीं आ रहा था कि उनकी मेहनत की कमाई कैसे गायब हो रही है।
- प्रारंभिक जाँच करने पर, हमें पता चला कि पैसे वास्तव में चोरी नहीं हो रहे थे, बल्कि राज्य सरकार की बीमा योजना के तहत पॉलिसियों के लिए बीमा प्रीमियम के रूप में काटे जा रहे थे। ग्रामीणों को इस बात की जानकारी ही नहीं थी कि उन्होंने ऐसी पॉलिसियों के लिए साइन अप भी किया था, जिससे इन लेन-देन की वैधता पर संदेह पैदा हो गया।
- गहन जाँच से पता चला कि सरकारी बैंकों के एजेंट बीमा योजना को आक्रामक तरीके से आगे बढ़ा रहे थे। इन एजेंटों को योजना के लिए सरकारी लक्ष्यों को पूरा करने का निर्देश दिया गया था, जिसके कारण वे उचित सहमति के बिना सामाजिकों को जोड़ रहे थे। अधिकांश ग्रामीण अशिक्षित थे और उन्हें उन बीमा पॉलिसियों की कोई समझ नहीं थी, जिनमें वे नामांकित थे। कटौती कानूनी थी, लेकिन ग्रामीणों की सहमति प्राप्त करने के लिए इस्तेमाल किए गए तरीके अत्यधिक संदिग्ध थे। आप कार्रवाई के तरीके के बारे में सोच रहे थे, क्योंकि कटौती कानूनी थी, और एजेंट तकनीकी रूप से निर्देशों का पालन कर रहे थे। लेकिन, इस प्रक्रिया में, वे गरीब ग्रामीणों का शोषण कर रहे थे।
- उपरोक्त मामले में नैतिक मुद्दे क्या हैं?
 - एक एसपी के रूप में आपके पास क्या विकल्प उपलब्ध हैं?
 - अपनी चुनी हुई कार्रवाई के तरीके की व्याख्या कीजिए।
 - यदि आपको बीमा योजना को बढ़ावा देने का कोई बेहतर तरीका सुझाना हो, तो वह क्या होगा?

(250 शब्दों में उत्तर दीजिए) 20 अंक

As the Superintendent of Police (SP) in a peaceful district, I was accustomed to handling minor crimes such as petty thefts, property encroachments, and small fights. The crime rate was low, and the people generally kept to their business, making it a relatively easy workplace. However, over the past month, my office began receiving a different kind of grievance that indicated a more complex issue brewing in the community.

A significant number of complaints were received from villagers who reported losing money from their bank accounts without their knowledge. These grievances were alarming, especially since they came from a demographic that was largely illiterate and unfamiliar with modern banking practices. The villagers were confused and distraught, not understanding how their hard-earned money was disappearing. ✓

Upon conducting a preliminary enquiry, we discovered that the money was not exactly being stolen but was being deducted as insurance premiums for policies under the State Government's Bima Yojna. The villagers were unaware that they had even signed up for such policies, raising suspicions about the legitimacy of these transactions. ✓

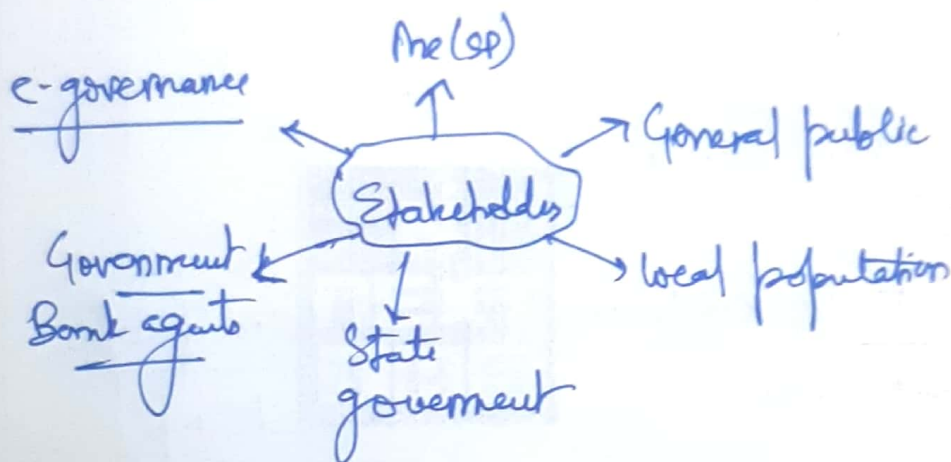
A deeper investigation revealed that agents from government banks were aggressively pushing the Bima Yojna. These agents had been instructed to meet government targets for the scheme, leading them to add beneficiaries without proper consent. Most of the villagers were illiterate and had no understanding of the insurance policies they were enrolled in. The deductions were legal, but the methods used to obtain the villagers' consent were highly questionable. ✓

You were wondering about the course of action, as the deductions were legal, and the agents were technically following instructions. But, in the process, they were exploiting the poor villagers.

Candidates must not write on this margin

- (a) What are the ethical issues involved in the above case?
- (b) What are the options available to you as an SP?
- (c) Explain your chosen course of an action.
- (d) If you have to recommend a better way of promoting the bima yojna, what would that be?
- (Answer in 250 words) 20 marks

The case study involves the classic debate of Means (vs) Ends debate.



(A) Ethical Issues

- ① Illiteracy among the population
- ② Use of wrong means to achieve the ends (Increasing Prime penetration)
- ③ Lack of Transparency in conduct
- ④ ~~Big~~ Lack of awareness in the

General public about Importance
of Insurance.

- (5) Lack of probity is conducted.
- (2) Goes against Kant's categorical imperative.

(B) Options available to me

(1) Let it continue and Inform people
that they are being signed up
for Insurance which will benefit them.

(2) Stop the process by involving the
relevant authorities by citing Lack
of probity in the process.

(3) ~~Stop the process~~ making people
aware about the benefits of
Insurance and proceeding ahead only
with their approval.

and returning money to those who don't want to subscribe.

⑥ I'll choose a combination of option 2 and option 3.

Justification - ① Encourages informed participation on the part of local villagers

② In line with duty ethics (Kant)

③ Sets right precedent for future.

④ Virtue ethics - makes me a man of Integrity

⑤ Emphasises on ethical conduct in public service delivery.

⑥ Currently, Insurance penetration in India is just 4.6% of GDP.

Also according to NITI Aayog - 80% of elderly population don't have Insurance.

Better way of promoting - I will use Emotional Intelligence and my Social Influence Skills.

① Logic - Highlighting them the Economic (logos) - benefits of reduced out of pocket Expenditure.

② Emotions (Pathos) - Highlighting the Importance of their lives to their family members.

③ Ethos - Providing relevant example of people who have benefitted.

With these steps, we can ensure that the motto of "Sarve Bhavantu Sukhinah" (may all be happy) is Fulfilled.

10.

पिछले पाँच वर्षों से जल आपूर्ति विभाग में एक जूनियर इंजीनियर के रूप में, मेरी जिम्मेदारियों में पानी की गुणवत्ता सुनिश्चित करना और नियमित वितरण के लिए आपूर्ति लाइनों को बनाए रखना शामिल था। जिस जोन में मैं तैनात था, वहाँ लगातार पानी की कमी की समस्या थी, खास तौर पर गर्मियों के दौरान जब आपूर्ति अनियमित हो जाती थी। निवासियों को पानी के टैंकों पर बहुत ज्यादा निर्भर रहना पड़ता था, जिससे उनका वित्तीय बोझ और असुविधा बढ़ जाती थी।

पिछले कुछ सालों में, मैंने देखा है कि पानी की आपूर्ति में व्यवधान सिर्फ तकनीकी समस्याओं या प्राकृतिक कमी के कारण नहीं थे। सावधानीपूर्वक निगरानी और डेटा संग्रह के जरिए, मैंने ऐसे सबूत खोजे जो बताते थे कि टैंकर मालिकों का एक गिरोह जानबूझकर कृत्रिम कमी पैदा कर रहा था। यह गिरोह पानी की आपूर्ति लाइनों से छेड़छाड़ करता था, जिससे व्यवधान पैदा होता था और फिर बढ़े हुए दामों पर पानी बेचकर स्थिति का फायदा उठाता था। इस गिरोह की गतिविधियाँ न केवल अवैध थीं, बल्कि बेहद अनैतिक भी थीं, जो निवासियों की पानी की बुनियादी जरूरत का शोषण करती थीं।

अपने पास पर्याप्त सबूत होने के बाद, मैंने गिरोह के खिलाफ कार्रवाई करने का फैसला किया। मैंने जिले के पुलिस अधीक्षक (एसपी) से मुलाकात की और अपने निष्कर्ष प्रस्तुत किए। एसपी चिंतित दिखे और उन्होंने दोषियों के खिलाफ कार्रवाई शुरू करने का वादा किया। हालाँकि, दो हफ्ते बीत जाने के बाद भी कोई उल्लेखनीय कार्रवाई नहीं की गई। निराश और दृढ़ निश्चयी होकर, मैंने देरी को समझने के लिए एसपी के साथ एक और बैठक निर्धारित की।

हमारी मुलाकात के दौरान, एसपी ने स्थिति को स्पष्ट रूप से समझाया। उन्होंने समस्या और मेरे साक्ष्य की वैधता का स्वीकार किया, लेकिन कार्टेल के मजबूत राजनीतिक संबंधों और प्रभाव के कारण कार्रवाई करने में अपनी असमर्थता व्यक्त की। अगर वे ऐसे शक्तिशाली हितों के खिलाफ गए तो उन्हें अपने लोगों की सुरक्षा और अपने करियर पर संभावित नतीजों का डर था। इस रहस्योद्घाटन ने मुझे मुश्किल स्थिति में डाल दिया, क्योंकि मैं एसपी की मजबूरी को समझता था, लेकिन समुदाय की खातिर इस मुद्दे को संबोधित करने की गहरी जिम्मेदारी भी महसूस करता था।

- उपरोक्त स्थिति में आपके पास क्या विकल्प उपलब्ध हैं?
- आप किस तरह की कार्रवाई चुनेंगे?
- मामले में शामिल नैतिक मुद्दों की पहचान कीजिए।
- लोगों की जरूरतों का फायदा उठाने वाले कार्टेल से निपटने के लिए कुछ उपाय सुझाएँ।

(250 शब्दों में उत्तर दीजिए) 20 अंक

As a junior engineer in the Department of Water Supply for the past five years, my responsibilities included ensuring water quality and maintaining supply lines for regular distribution. The zone I was posted in had persistent water shortage issues, particularly exacerbated during the summer when the supply became erratic. Residents had to rely heavily on water tankers, which added to their financial burden and inconvenience.

Over the years, I observed that the disruptions in water supply were not merely due to technical issues or natural scarcity. Through careful monitoring and data collection, I uncovered evidence suggesting that a cartel of tanker owners was deliberately creating an artificial shortage. This cartel would tamper with the water supply lines, causing disruptions, and then capitalise on the situation by selling water at inflated prices. The activities of this cartel were not only illegal but also highly unethical, exploiting the residents' basic need for water.

With substantial evidence in hand, I decided to take action against the cartel. I met with the district Superintendent of Police (SP) and presented my findings. The SP appeared concerned and promised to initiate action against the culprits. However, two weeks passed without any noticeable action being taken. Frustrated and determined, I scheduled another meeting with the SP to understand the delay.

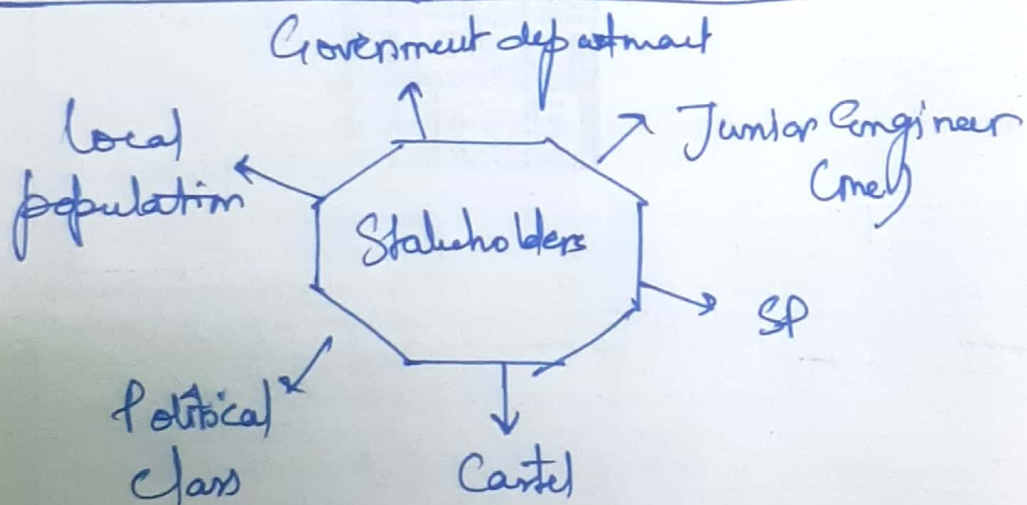
During our meeting, the SP candidly explained the situation. He acknowledged the problem and the validity of my evidence but expressed his inability to act due to the cartel's strong political connections.

and influence. He feared for the safety of his men and the potential repercussions on his career if he went against such powerful interests. This revelation left me in a difficult position, as I understood the SP's predicament but also felt a deep responsibility to address the issue for the sake of the community.

- What are the options available to you in the above situation?
- What will be your chosen course of action?
- Identify the ethical issues involved in the case
- Suggest some measures for handling cartels who prey on people's needs.

(Answer in 250 words) 20 marks

Creation of artificial shortage of essential commodities, to drive up the prices and earn higher profits is one of the ^{big} challenges that we face.
(eg) Onion, wheat, oil etc



Ⓔ Ethical Issues

- Lack of integrity among cartel
↳ "Commerce without morality"
(Gandhiji's Term)

- ② Injustice to the local population.
 - ↳ forced to pay higher price for water.
- ③ lack of courage in SP - afraid to take action against caste.
 - ↳ Prioritising personal gain/stability over professional duty.
- ④ Violation of law by caste
- ⑤ ethical dilemma in front of me to uphold my duty (vs) complying with SP.
- ⑥ Social contract (Hobbes) is getting negatively impacted.
- ⑦ Against common goods principle.
- ⑧ Options available to me
 - ① Complaining to higher authorities regarding the illegal and unethical

Issue.

(2) Leak the well document evidence to the media anonymously to attract -larger public attention.

(3) Comply with what SP says as it involves self preservation and avoids any mental burden.

(B) option chosen (1)

Justification

(1) Inline with Kant's Categorical Imperative (duty ethics)

(2) Conserves larger public welfare.

(3) Unravels Irregularities in the public domain.

(4) upholding my values as civil servant - Integrity and probity.

in conduct.

⑥ Suggestive Measures

① Increasing transparency in the process (eg) online display of water supplied and received at various points to uncover anomalies.

② Increasing the safes at locations mostly used for illicit purposes ~~during~~ during peak season.

③ Involving people - Establishing effective system of reporting to the authorities.

④ Taking strict action against wrongdoers to create deterrence.

Such issues needs to be
tackled well to ensure good governance
and advising from Rajya through
Su-rajya.

11. AquaTech एक सरकारी रक्षा अनुबंध फर्म (government defence contracting firm) है जो पुलिस और सैन्य उपयोग के लिए रोबोटिक सिस्टम बनाने में माहिर है। यह बम-निष्क्रिय करने वाले रोबोट बनाने और अन्य वर्गीकृत परियोजनाओं पर काम करने के लिए जानी जाती है। एक महत्वपूर्ण परियोजना में एक रोबोट विकसित करना शामिल था जो बारूदी सुरंगों को साफ करने और छिपे हुए विस्फोटकों का पता लगाने में सक्षम हो। रक्षा मंत्रालय के शीर्ष अधिकारियों के समक्ष परियोजना प्रदर्शन के लिए एक कार्यशील प्रोटोटाइप तैयार करने हेतु सात महीने की कठोर समय सीमा थी।
- कर्मचारियों की कमी और अन्य अप्रत्याशित मुद्दों के कारण परियोजना में देरी हुई, जिसके परिणामस्वरूप दो सप्ताह की देरी हुई। जैसे-जैसे समय सीमा नजदीक आती गई, परियोजना के नेता ने टीम पर कम से कम आराम के साथ लंबे समय तक काम करने का दबाव डाला। इन चुनौतियों के बावजूद, टीम प्रदर्शन के लिए समय पर प्रोटोटाइप पूरा करने में कामयाब रही।
- प्रदर्शन के दौरान, रोबोट को खदानों का पता लगाने और उन्हें स्प्रे से चिह्नित करने के लिए एक सक्रिय बारूदी सुरंग में तैनात किया गया था। शुरुआत में, रोबोट ने उम्मीद के मुताबिक प्रदर्शन किया, खदानों की पहचान की। हालांकि, साइटों को चिह्नित करने के बजाय, इसने विस्फोटों को ट्रिगर किया, जिससे ऑपरेटिंग इंजीनियर को घातक चोटें आईं। प्रदर्शन को तुरंत रोक दिया गया, और जांच शुरू की गई।
- जांच में पता चला कि सॉफ्टवेयर में खामी के कारण यह खराबी हुई, जिससे यह दुखद दुर्घटना हुई। सॉफ्टवेयर डेवलपमेंट टीम ने तर्क दिया कि ऑपरेटर ने मिश्रित आदेश जारी किए, जिससे यह खराबी हुई। कुल मिलाकर, प्रत्येक टीम जिम्मेदारी से बचती रही, लेकिन घातक त्रुटियों के लिए किसी न किसी टीम को जवाबदेह बनाया जाना था।
- (a) यदि आप एक्वाटेक के नैतिकता अधिकारी हैं, तो आप इस घातक दुर्घटना के लिए किसे जिम्मेदार ठहराएंगे? क्यों?
- (b) आर्टिफिशियल इंटेलिजेंस का उपयोग करते समय उत्पन्न होने वाले कुछ सामान्य नैतिक मुद्दों पर चर्चा करें।

(250 शब्दों में उत्तर दीजिए) 20 अंक

AquaTech is a government defence contracting firm specialising in manufacturing robotic systems for police and military use. It is known for producing bomb-defusing robots and working on other classified projects. One critical project involved developing a robot capable of sweeping minefields and detecting hidden explosives. The project had a stringent seven-month deadline to produce a working prototype for a demonstration to top defence ministry officials.

The project encountered delays due to staff shortages and other unforeseen issues, resulting in a two-week lag. As the deadline loomed, the project leader pressured the team to work extended hours with minimal rest. Despite these challenges, the team managed to complete the prototype on time for the demonstration.

During the demonstration, the robot was deployed in an active minefield to detect mines and mark them with a spray. Initially, the robot performed as expected, identifying mines. However, instead of marking the sites, it triggered explosions, causing fatal injuries to the operating engineer. The demonstration was immediately halted, and an inquiry was launched.

The investigation revealed that a software flaw caused the malfunction, leading to the tragic accident. The software development team argued that the operator issued mixed commands, which contributed to the malfunction. Overall, each team kept deflecting responsibility, but somebody or a team had to be made accountable for the fatal errors.

- (a) If you are the ethics officer of AquaTech enquiring, who will you hold responsible for the fatality? Why?
- (b) Discuss some common ethical issues that arise while using artificial intelligence.

(Answer in 250 words) 20 marks

The Case Study presents the issues that can arise due to overdependence on technology.

Stakeholders	Interests
<u>Ethics officer</u>	Conducting Impartial Enquiry
<u>Operating Engineer</u>	Justice for the Injury Caused to him
<u>Company and other official</u>	Ensuring Sustainability and profit/gain

(A) Ethical Issues Involved 5 facts of the Case

① Software flaw has caused the malfunction

② Team was overworked - overburdened

with minimal rest

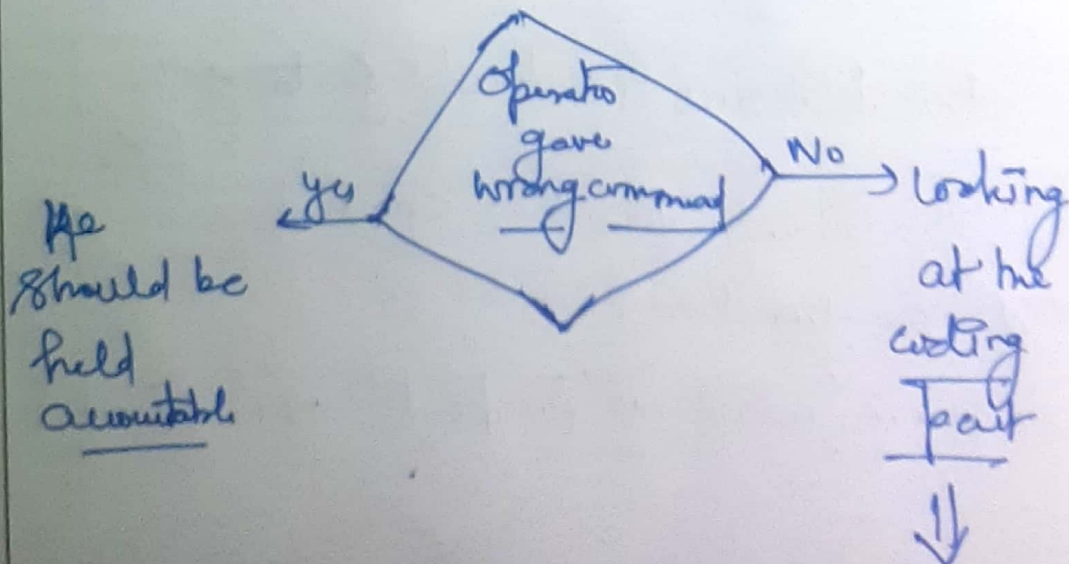
③ No one is ready to take responsibility for the error

④ over-reliance on technology.

Course of action

First of all, I'll set up an enquiry to look at the facts of the case and conduct an objective assessment of the problem at hand.

firstly, ~~through~~ using machine - operator's given commands will be checked.



Now, Software glow issue will be checked. If something fishy comes out then ~~action~~ we'll proceed ahead to look at the potential reasons for mistake → finding the person who made error.

If mistake due to restlessness minimal test → The person may be pardoned

If Not → Then that person should be held accountable.

In the meantime, we'll ensure that the required medical aid to the operating engineer.

(B) Ethical Issues due to AI

① Job losses may arise due to AI taking up the job (eg) Tata Companies fired many people

- ② Data bias may lead to partial decisions favouring one side.
 Ex → Microsoft AI software algorithmi-
 -cally rejected women applicants
for job.
- ③ Responsibility and accountability on whom in case of failure or wrong decision.
- ④ Widening the disparities between haves and have nots due to differential access.
- ⑤ Lack of human judgement and creativity in important issues
 eg. Resource distribution.

Thus, ethical development of AI in line with Blatchley declaration, EU Act is the need of the hour.

12.

आदिवासी गांवों के वर्चस्व वाले जिले में जिला विकास अधिकारी (DDO) के रूप में तैनात होने के बाद, मैंने क्षेत्र की विशिष्ट समस्याओं को समझने के लिए सभी ब्लॉक विकास अधिकारियों (BDO) से मुलाकात की। पहचाने गए प्राथमिक मुद्दे पानी की कमी, खराब शैक्षिक बुनियादी ढांचा, मध्याह्न भोजन योजना में अनियमितताएँ और सड़कों का न होना थे। सीमित बजट के साथ, मैंने इन दबाव वाली समस्याओं के समाधान की योजना बनाना शुरू कर दिया।

BDO की बैठक के कुछ सप्ताह बाद, मैंने पुलिस अधीक्षक (SP) के कार्यालय का शिष्टाचार दौरा किया। हमारी सौहार्दपूर्ण बातचीत के दौरान, एसपी ने जादू-टोना से संबंधित अपराधों का जिक्र किया, जिससे मुझे आश्चर्य हुआ क्योंकि किसी भी बीडीओ ने इस मुद्दे को नहीं उठाया था। मेरी चिंता यह जानकर बढ़ गई कि इन अपराधों की ज्यादातर पीड़ित महिलाएँ थीं।

एक हफ्ते बाद, नियमित निरीक्षण के लिए एक ब्लॉक का दौरा करते समय, मैं स्कूल के शिक्षकों, आशा कार्यकर्ताओं और स्वयं सहायता समूहों (एसएचजी) की महिला बुजुर्गों से मिला। चर्चाओं के माध्यम से, मुझे पता चला कि जादू-टोना समुदाय में गहरी जड़ें जमाए हुए हैं। आशा कार्यकर्ताओं ने लगभग हर महीने घटनाओं की सूचना दी, हालाँकि आधिकारिक तौर पर कोई भी दर्ज नहीं की गई।

स्थिति की गंभीरता को समझते हुए, मैंने जादू-टोना से संबंधित अंधविश्वासों से निपटने के लिए विकास निधि का एक हिस्सा आवंटित करने का फैसला किया। स्थानीय गैर सरकारी संगठनों और एसएचजी ने पहल का स्वागत किया, लेकिन दो हफ्ते बाद, आपको एक आरटीआई मिली जिसमें शिक्षा, सड़क और पानी की आपूर्ति जैसे महत्वपूर्ण क्षेत्रों की कीमत पर जादू-टोना से संबंधित मुद्दों के लिए धन आवंटित करने के लिए स्पष्टीकरण मांगा गया था।

- उपरोक्त मामले में क्या मुद्दे शामिल हैं?
- आपके पास सीमित बजट होने के बावजूद, आपने जादू-टोना से संबंधित अंधविश्वासों से निपटने के लिए धन आवंटित करने का फैसला किया। आप समुदाय और हितधारकों के समक्ष अपने निर्णय को कैसे उचित ठहराएंगे?
- यह देखते हुए कि जादू-टोना से संबंधित अपराधों की शुरुआत में बीडीओ द्वारा रिपोर्ट नहीं की गई थी, आप इस संचार की कमी को कैसे दूर करेंगे और कैसे आगे चलकर बेहतर रिपोर्टिंग और पारदर्शिता सुनिश्चित करेंगे?

(250 शब्दों में उत्तर दीजिए) 20 अंक

After being posted as the District Development Officer (DDO) in a district dominated by tribal villages, I met with all the Block Development Officers (BDOs) to understand the region's specific problems. The primary issues identified were water scarcity, poor educational infrastructure, irregularities in the midday meal scheme, and non-existent roads. With a limited budget, I began planning solutions for these pressing problems.

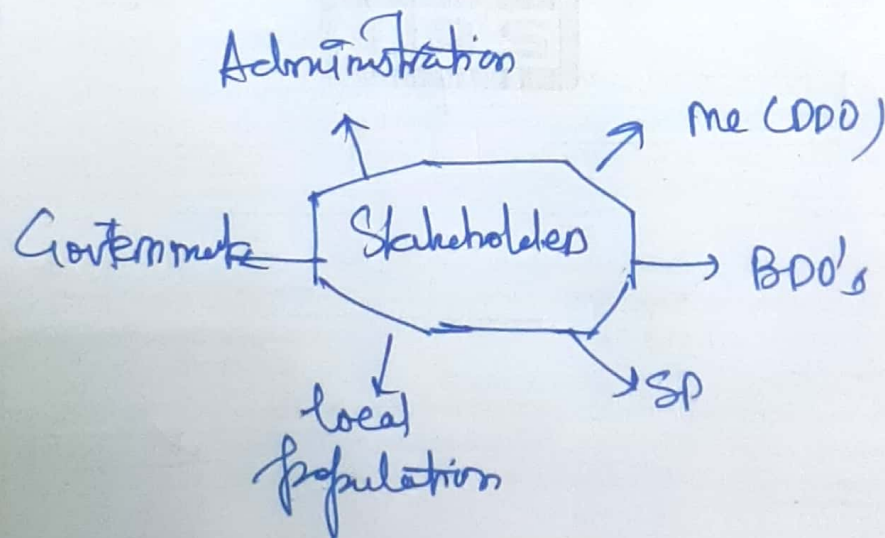
A few weeks after the BDOs meeting, I made a courtesy visit to the Superintendent of Police's (SP) office. During our cordial conversation, the SP mentioned witchcraft-related crimes, which surprised me as none of the BDOs had brought it up. My concern grew knowing that most victims of these crimes were women.

A week later, while visiting a block for a routine inspection, I met with school teachers, ASHA workers, and women elders from Self-Help Groups (SHGs). Through discussions, I learned that witchcraft had deep roots in the community. ASHA workers reported incidents almost every month, though none were officially recorded.

Realising the gravity of the situation, I decided to allocate part of the development funds to tackle witchcraft-related superstitions. Local NGOs and SHGs welcomed the initiative, but two weeks later, you received an RTI wanting an explanation for allocating funds for witchcraft-related issues at the cost of critical areas like education, roads, and water supply.

- (a) What are the issues involved in the above case?
- (b) With a limited budget at your disposal, you decide to allocate funds to tackle witchcraft-related superstitions. How would you justify your decision to the community and stakeholders?
- (c) Given that witchcraft-related crimes were not initially reported by the BDOs, how would you address this lack of communication and ensure better reporting and transparency moving forward?
- (Answer in 250 words) 20 marks

The case study presents a situation where the region is facing problems like low socio-economic indicators, disparities, lack of development and irrational traditional backward looking superstitious practices.



① Issues

① Violation of Right to Education Act 2005 - poor educational

Infrastructure.

- ② Low development indicators (eg. roads, water availability).
- ③ Right to healthy living conditions are being hampered (Article 47)
- ④ Gender Injustice - women are primary targets of witchcraft.
- ⑤ ~~There~~ Customary morality (witchcraft) being preferred over constitutional morality (Scientific thinking - fundamental duties)
- ⑥ Lack of effective communication by PDDs to me
- ⑦ Probity in spending of public funds is being questioned.
- ⑧ Justification for the step - I will use my social persuasion skills

to communicate to the public.

① Logos - Transparently putting forward
(logic) the distribution of public
funds spending

- ~~Assuring~~ that sufficient funds
have been given for developmental
works also.

- Importance of inculcating
scientific and rational temper -
Thus awareness measures are
needed.

② Pothes - highlighting how Inhumane
(Corrections) practices such as withcraft
go against humanity.

- Negative Impact it has
on the dignity of women.

③ Ethos - Presenting some good case study where moving away from regressive practices have helped people and highlighting its importance.

④ Addressing the lack of communication & better transparency and reporting

① Encouraging open discussions with the team members.

② Understanding the reasons behind their act and genuinely try to address them.

↳ In case, even they support witchcraft bring them making them aware about its negative impacts.

③ Establishing anonymous reporting channels

④ Organising get together to increase bonding

We need to maintain a balance between preserving traditions and accepting modernity, by doing away with regressive practices.