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# NEXT IAS

## Ethics Enhancer Test 2024

(To be filled by candidate)

TEST CODE : EE2401

Name of Candidate: Mudra Rahja Mobile No

Roll No. : 6318514 Start Time 2:00 End Time 5:00

Date of Examination: 5/09/2024 Medium : English ☑ Hindi ☐

| Q. No. | Maximum Marks | Marks Obtained |
|---|---|---|
| 1.(a) | 10 | |
| 1.(b) | 10 | |
| 2.(a) | 10 | |
| 2.(b) | 10 | |
| 3.(a) | 10 | |
| 3.(b) | 10 | |
| 4.(a) | 10 | |
| 4.(b) | 10 | |
| 5.(a) | 10 | |
| 5.(b) | 10 | |
| TOTAL MARKS - 100 | | |

| Q. No. | Maximum Marks | Marks Obtained |
|---|---|---|
| 6.(a) | 10 | |
| 6.(b) | 10 | |
| 6.(c) | 10 | |
| 7. | 20 | |
| 8. | 20 | |
| 9. | 20 | |
| 10. | 20 | |
| 11. | 20 | |
| 12. | 20 | |
| | | |
| TOTAL MARKS - 150 | | |

GRAND TOTAL - ...../ 250 EVAL CODE: ..... EVAL DATE: .....

### GENERAL INSTRUCTIONS

1. Immediately on receipt of the QCA booklet, please check that this QCA booklet does not have any misprint or torn or missing pages or items, etc. If so, get it replaced by a fresh QCA booklet.
2. Candidates must mention all relevant details like Name, Email, Roll No, Mobile, etc. in the space allocated.
3. Candidate is expected to attempt all 12 questions within the given timeline.
4. Answers must be written in the medium authorized at the time of admission.
5. Candidates must write answers for the specific question under the respective question itself. Any answer written outside the space allotted may not be given credit.
6. Please write neatly. Avoid illegible writing.
7. Do not write/mark irrelevant matters in the QCAB.

### सामान्य निर्देश

1. QCA पुस्तिका प्राप्त होने पर कृपया तुरंत जांच लें कि इस QCA पुस्तिका में कोई पृष्ठ या सामग्री आदि गलत छपी हुई या फटी हुई या गायब तो नहीं है। यदि ऐसा है, तो इसे एक नई QCA पुस्तिका से बदल लें।
2. अभ्यर्थियों को सभी प्रासंगिक विवरण जैसे नाम, ईमेल, रोल नंबर, मोबाइल नंबर आदि का आवंटित स्थान पर उल्लेख करना होगा ।
3. अभ्यर्थियों से अपेक्षा की जाती है कि वह आवंटित समय-सीमा के भीतर ही सभी 12 प्रश्नों के उत्तर-लेखन का प्रयास करें।
4. प्रत्येक उत्तर, प्रवेश के समय चुनी गयी भाषा के माध्यम में ही लिखे जाने चाहिए।
5. अभ्यर्थियों को विशिष्ट प्रश्न के उत्तर संबंधित प्रश्न के नीचे ही लिखने होंगे। आवंटित स्थान के बाहर लिखे गए किसी भी उत्तर को क्रेडिट नहीं दिया जाएगा।
6. कृपया साफ-सुथरा लिखें। अपठनीय लेखन से बचें।
7. QCAB में अप्रासंगिक तथ्यों को न लिखें / न ही चिह्नित करें।

REMARKS: .....

.....

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| Student Concerns / Query | Evaluator's Feedback / Response |
|---|---|
| 1 ..... | 1 ..... |
| 2 ..... | 2 ..... |
| 3 ..... | 3 ..... |

**MARKING SCHEME ***

| Marks Per Ques | Below Average | Average | Above Average |
|---|---|---|---|
| 10 Marks | Below 3.00 | 3.00 - 3.75 | 4.00 and above |
| 15 Marks | Below 4.50 | 4.50 - 5.75 | 6.00 and above |

* Subject to change without prior notice.

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## IMPORTANT QR CODES

Topper's Copy

Common mistake and Correct Filled QCAB

Copy Scanner App

Next IAS Test Centre Location

## MACRO COMMENTS

*The Purpose of evaluation@nextias.com is to provide constructive suggestions on 'How to improve Answer Writing and thereby score better marks.*

## STRENGTHS OF THE CANDIDATE

## AREAS OF IMPROVEMENT

## IMPROVEMENT SUGGESTIONS

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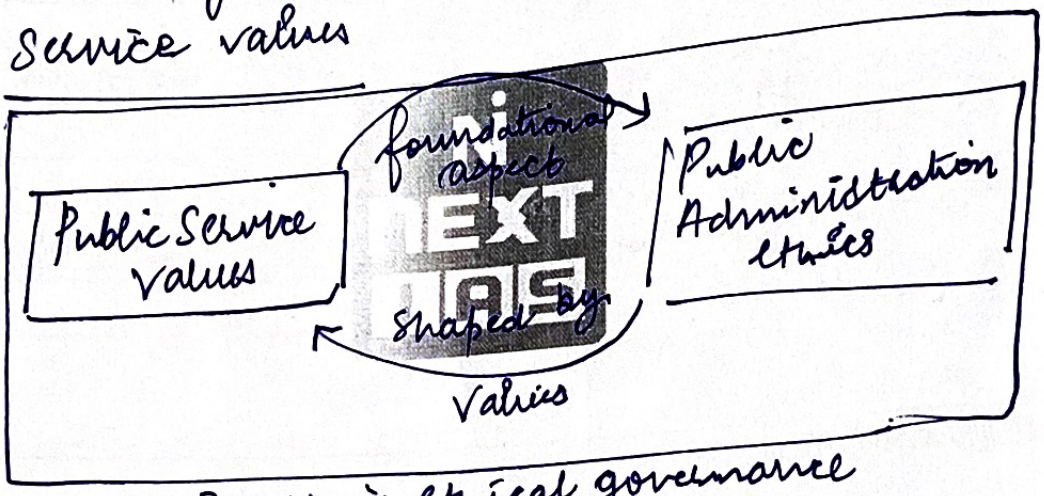
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खण्ड–A / Section–A

1. (a) लोक सेवा मूल्यों (public service values) और लोक प्रशासन नैतिकता (public administration ethics) के बीच संबंध स्पष्ट कीजिए। क्या आपको लगता है कि लोक सेवा मूल्य विभाग के मिशन/उद्देश्य को महिमामंडित करने के लिए केवल वाक्पटु कथन (eloquent statements) हैं, या लोक सेवकों के लिए उनकी कोई उपयोगिता है? चर्चा कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

Explain the relationship between Public Service Values and Public Administration Ethics. Do you think public service values are only eloquent statements for glorifying the Department's mission, or do they have any utility for public servants? Discuss. (Answer in 150 words) 10 Marks

JF Kennedy says that no work is more fundamental than adhering to highest standards of public service values




Result is ethical governance

## Relationship

> Accountability and Transparency values result in quality service delivery

Eg Jan Soochna Portal

> Reduces corruption in administration

(Corruption Perception Rank 93/180)

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> Ensures probity in governance (People centric governance)

> It, in turn leads to efficient work culture (Eg) ESreedharan - delivered metro Project before deadline

**Public service values - glorify Department mission**

> highlights vision and mission of department

(Eg) citizen charter of Railways

> code of ethics and code of conduct lists envisaged the same

**Utility for Public servants**

(1) Nolan Committee: Says foundational values - Selflessness, Objectivity, Honesty, Integrity, openness as important for good governance

(2) Enhances credibility and trust of Public (social contract is enforced)

Thus II ARC has called for Ethics - Ethos - Efficiency - Equity for public service values:

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1. (b) विवेकपूर्ण लोक सेवक (conscientious public servant) प्रतिस्पर्धी विचारों को कैसे छांटता है और "सही काम क्या करना है" का निर्धारण कैसे करता है? जब जनता की सेवा करने की बात आती है, तो कोई अपने मूल्यों को व्यवहार में कैसे लाता है? उदाहरणों के साथ समझाएँ। (150 शब्दों में उत्तर दीजिए) 10 अंक

How does the conscientious public servant sort through competing considerations and determine "the right thing to do?" When it comes to serving the public, how does one put one's values into practice? Illustrate with examples. (Answer in 150 words) 10 Marks

Anil Swarup in his book 'Ethical dilemma of civil servants' explain that civil servants have to shoot the arrow also and save the bird also.

Sorting through competing considerations and determine right thing

① Constitution as source of ethical guidance
   (Eg) Fundamental Rights (Rights based Approach)

② Following voice of conscience (Gandhiji called it utmost important)
   (Eg) Provisional Aadhar to give ration to old destitute woman.

③ Philosophical guidance - Utilitarianism (greater good of greater number

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of people)

(Eg) COVID19 Pandemic - minimising loss of lives.

## Putting one's values into practice

(1) Compassion should drive response

(Eg) IAS Divya Devarajan learnt gondi language to serve Telangana village

(2) Selflessness as value and 'People first' approach

(Eg) IAS Armstrong Pame - build 100km road - cott crowd funding

(3) Values of Impartiality, objectivity and Non Partisanship

(Eg) TN Seshan - brought out electoral malpractices and called to suspend cabinet members.

Thus above values and principles act as guiding light to solve competing considerations and ethical dilemma

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2. (a) लोक प्रशासन और निगमों (corporations) में सुशासन से आप क्या समझते हैं? वे कैसे भिन्न हैं? कॉर्पोरेट संस्थानों (corporate setting) में सुशासन के लिए आधार के रूप में कार्य करने वाले तीन सिद्धांतों की पहचान कीजिए और उन्हें समझाएँ। (150 शब्दों में उत्तर दीजिए) 10 अंक

What do you understand by good governance in public administration and corporations? How do they differ? Identify and explain three principles that can act as a foundation for good governance in a corporate setting. (Answer in 150 words) 10 Marks

UNDP defines good governance as mechanism and processes which include Consensus building, Responsibility, Accountability, Participation, Transparency efficiency and equity

**Good Governance**

**Public Administration**

1. Transparency and Accountability
   - Eg: USagayam IAS TN cadre revealed financial accounts online.
2. Compassion and empathy to vulnerable sections
   - Eg: PDS system
3. Quality of service delivery

**Corporations**

1. Corporate governance independent directors maintaining objectivity
2. Corporate social responsibility as 'giving back' spirit
   - Eg: Tata MANSI Project

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## Principles acting as foundation for good governance: Corporate Setting

PRINCIPLES

1. ⇒ Fairness: With respect to Shareholders and providing adequate participation
2. ⇒ Independence ensuring objectivity
   (Eg) Kotak Panel: says independent directors
3. ⇒ Accountability: Board members to shareholders
   (Injeti Srinivas Panel recommend)
4. ⇒ Transparency: - information disclosures and fiscal management

Thus following good models of corporate governance is way ahead

- Warren Buffet Giving Back Pledge
- Compassionate Capitalism of Narayan Murti
- Theory of Trusteeship by Gandhiji

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2. (b) सुशासन की एक पहचान सरकारी विभागों द्वारा सार्वजनिक कार्यक्रमों के लिए वस्तुओं और सेवाओं की खरीद क समय सख्त नैतिक मानकों का पालन करना है। खरीद प्रक्रिया की अखंडता को बनाए रखने के लिए जिन नैति सिद्धांतों का पालन किया जाना चाहिए, उनकी पहचान कीजिए और उनकी व्याख्या कीजिए।

(150 शब्दों में उत्तर दीजिए) 10 अं

One hallmark of good governance is government departments' adherence to strict ethical standar when procuring goods and services for public programmes. Identify and explain the ethic principles that must be respected to maintain the integrity of the procurement process.

(Answer in 150 words) 10 Mark

Government as part of adherence to 'social contract' (Rousseau) participates in procurement of goods and services for citizens.

**Ethical Principles to be respected**

(1) Transparency and information disclosure

(Eg) Chattisgarh PDS model - SMS based monitoring, GPS systems.

(2) Accountability to citizens

(Eg) Social auditing of MGNREGA by citizens

(3) Adhering to canons of financial propriety - Utilisation of resources

(Eg) Covenant - e-Marketplace model (record maintenance)

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④ Following Probity in governance (honesty, integrity, uprightness)

Eg Fair tendering process in public

⑤ Participatory Governance - where citizens are not just consumers of governance but 'creator' of good governance

Eg mygov.in - feedback mechanisms.

⑥ Quality service delivery and not mere Quantity focussed

Eg Frequent inspections and monitoring: PRAGATI Portal by PMO.

Thus above principles ensure that governance works with mantra of 'Sabka Sath, Sabka Vikas and Sabka Prayaas' towards Amrut Kaal

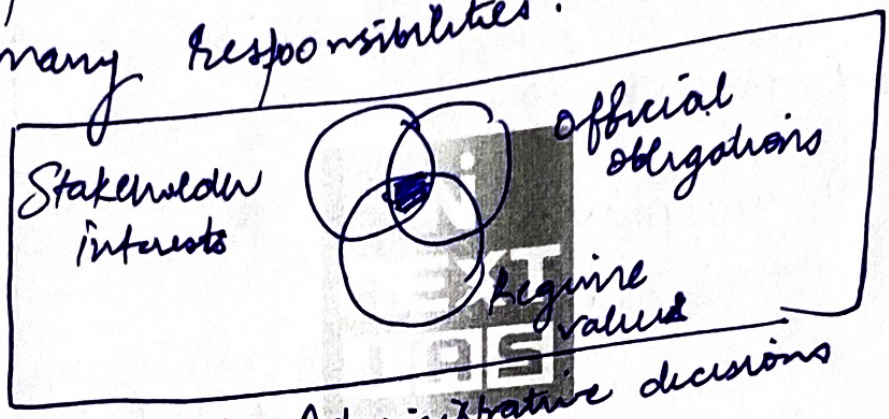
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3. (a) प्रशासनिक निर्णय लेते समय लोक सेवकों को हितधारकों के हितों, आधिकारिक दायित्वों और शासन मूल्यों के बीच किस तरह से नैतिक संतुलन बनाना चाहिए और इनमें से किसको सबसे अधिक नैतिक महत्व दिया जाना चाहिए? (150 शब्दों में उत्तर दीजिए) 10 अंक

How should public servants ethically balance stakeholder interests, official obligations, and regime values when making administrative decisions, and which of these should be given the most moral weight? (Answer in 150 words) 10 Marks

Gandhiji says one who knows no rule and follows none cannot be called public servant as entrusted with many responsibilities.




Balancing above interests

① Multistakeholder perspective and holistic view of problem

Eg Andaman and Nicobar Project balancing environment and development

② Finding middle path or 'Madhyam marg' as told by Buddha which is balanced approach

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③ Following Aristotle model of decision making —
- Legal (official)
- effective (Stakeholders)
- Ethical (Regime values)

(Eg) Relocation of encroached land in urban areas.

**Moral weight**

① It should be given to regime values which act as ethical guidance to take effective decision making

② It encompasses the need for official obligations as well as lies in interests of Stakeholders

(Eg) Nolan committee values.

However, it should not become moral absolutism and should be feasible enough to incorporate multiple interests of office and stakeholders.

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3. (b) हाल में शोधकर्ताओं ने तर्क दिया है कि आत्म-जागरूकता (self awareness) और सहानुभूति (empathy) के भावनात्मक कौशल (emotional skills) के बिना सरकार के स्वास्थ्य और सामाजिक-आधारित हस्तक्षेप काफी कम प्रभावी हैं। क्या आप सहमत हैं? प्रासंगिक उदाहरणों के साथ अपने उत्तर की पुष्टि कीजिए।

(150 शब्दों में उत्तर दीजिए) 10 अंक

Recent researchers have argued that the government's health and social-based interventions are significantly less effective without the emotional skills of self-awareness and empathy. Do you agree? Justify your answer with relevant examples..

(Answer in 150 words) 10 Marks

Daniel Goleman says 80% success depends on emotional intelligence and 20% on intelligence quotient signifying importance of emotional skills.

Health and Social based Interventions less effective without

↳ ① Self Awareness

- Ignores root cause of problem and addressing symptoms
  - Eg Drug addicts — treated as criminal
- Stereotypes and prejudices in service delivery
  - Eg AIDS treatment
- Providing Public goods and services
  - Eg denying Ration to old, destitute women without Aadhar

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(2) Empathy

- lacking connect with stakeholders
  - (Eg) Tribals education in english language
- Imposing interventions without understanding demands
  - (Eg) Transgender - specific health care needs
- Reacting to problems Rather than responding
  - (Eg) Naxalism - as law and order issue Rather than development issue

**Need to inculcate both values**

(1) Ethical governance in policy making (Eg) Ayushman Bharat yojana

(2) Emotional Intelligence : use emotions in reasonable policies (Eg) New Education Policy 2020

Thus, Emotional awareness and empathy leads to service delivery to last to mile (leaving no one behind)

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4. (a) प्रासंगिक उदाहरणों के साथ चर्चा कीजिए कि सिविल सेवकों के राजनीतिक और नैतिक दृष्टिकोण उनके कार्य नैतिकता (work ethics) और दैनिक प्रशासनिक निर्णय लेने को कैसे प्रभावित करते हैं। (150 शब्दों में उत्तर दीजिए) 10 अंक

Discuss with relevant examples how civil servants' political and moral attitudes impact their work ethics and daily administrative decision-making. (Answer in 150 words) 10 Marks

**Political attitude** is an outlook of individual with respect to political events, ideology, party etc. **Moral Attitude** is rooted in moral conviction and beliefs, norms and values of an individual

**Impact on Work Ethics.**

① Impartiality and Political Neutrality as envisaged by IIARC

Eg TN Seshan: busted electoral malpractices

② Courage of conviction exemplified

Eg IAS Rajni Sekri Sibbal revealed JBT Exam scandal in Haryana

③ Following principles of objectivity and fairness

Eg IAS Satyendra Dubey revealed

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NHAI scam.

**Impact on daily decision making**

① Non Partisanship attitude of civil servant
- Eg IAS DRoopa busted corruption of Sasikala

② Following voice of conscience showing moral conviction.
- Eg IAS Prashant Nair - Compassionate Kozhikode Model

③ 'People centric' governance driven by compassion and competency
- Eg Escedharan: Metroman
- Eg Ashok Khemka - Frequent Transfers.

Thus, ~~xxx~~ strong moral attitude and political neutrality represent iron and steel frame of Indian Bureaucrats or Karmayogis

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4. (b) "उद्देश्य (motive) का कार्यवाई की नैतिकता (morality of the action) से कोई लेना-देना नहीं है।" उपरोक्त कथन के प्रकाश में, क्या आपको लगता है कि किसी कार्यवाई की नैतिकता निर्धारित करने में उद्देश्य अप्रासंगिक है? प्रासंगिक उदाहरणों के साथ अपनी स्थिति स्पष्ट कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

"The motive has nothing to do with the morality of the action." In light of the above statement, do you think motive is irrelevant in determining the morality of an action? Explain your position with relevant examples. (Answer in 150 words) 10 Marks

Morality means individual sense of right and wrong and is deeply rooted in personalised convictions and beliefs.

**Motive determines morality of action**

① Right ends or consequences in line with Teleological approach

Eg Civil Disobedience Movement- for Indian National Movement

② Justified in name of greater good

Eg Supreme Court upheld abrogation of Article 370 as ends were justified.

③ Development focussed (utilitarianism)

Eg Dams to provide irrigation and water needs despite some relocations

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However, not always true

① Gandhiji says that noble means lead to noble ends

Eg Nuclear wars to win the war (World War II)

② Human Beings should be treated as ends in themselves as per Kant

Eg Clinical trials for drug discovery not ethical

③ Motive not relevant if it harms the environment

Eg Narmada Bachao Andolan, Chipko Movement

Thus, it is highly subjective that how motives are used to justify ends. Overall, common goods and public welfare should be the aim.

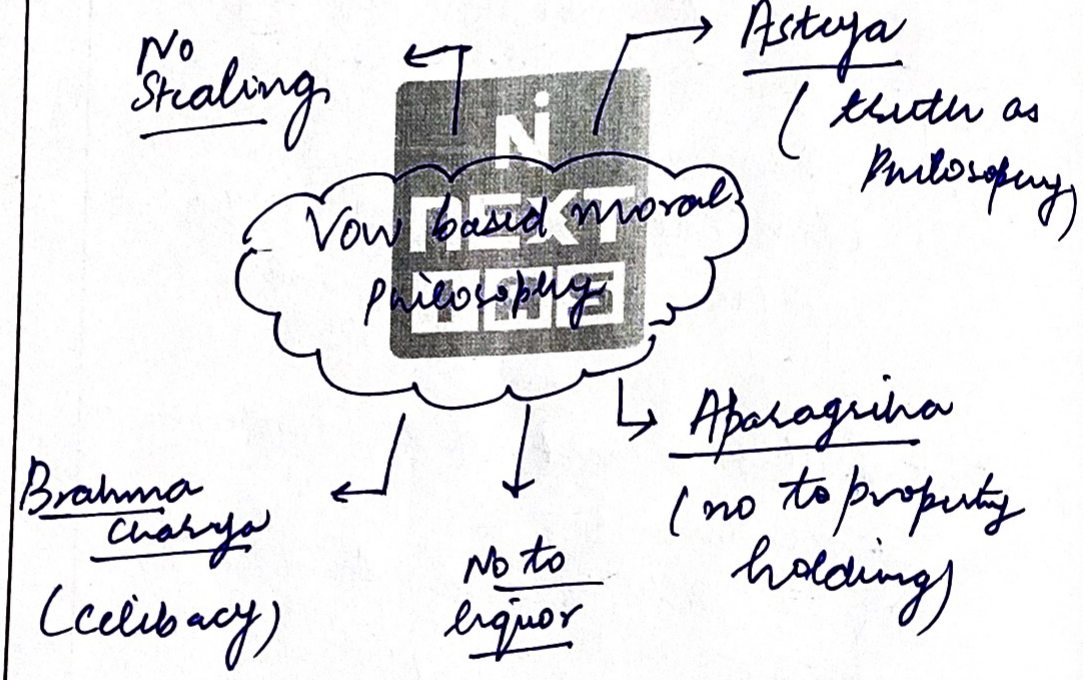
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5. (a) जैन तीर्थंकरों के व्रत-आधारित नैतिक दर्शन (vow based moral philosophy) की समकालीन प्रासंगिकता व
व्याख्या कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अं

Explain the contemporary relevance of Jain Tirthankaras' vow-based moral philosophy. (Answer in 150 words) 10 Mark

Jainism is the endless and infinite moral philosophy which guides humanity to come forever as propounded by Mahavira




**Relevance in contemporary times**

① Concentration of wealth and huge inequality

(Ex) OXFAM Report: top 1% Indians had 40% wealth

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② Post truth world or fake news and misinformation

Eg Recent mob lynching in Haryana by suspected cow vigilantes.

③ Drug Abuse and narco-terrorism

Eg Rave parties – use, misuse, overuse and abuse of drugs

④ Corporate Scams and corruption

Eg Satyam scandal, Sahara scam

⑤ Sexual misconduct and crimes against women

Eg Recent RG Kar Medical college Rape and murder

Thus, Jaina Philosophy and Panchsutra (5 vows) act as source of ethical guidance to direct our conduct and behaviour in civilised world.

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5. (b) अंतर्राष्ट्रीय संबंधों में आर्थिक प्रतिबंधों के उपयोग से कौन सी नैतिक दुविधाएँ उत्पन्न होती हैं, और नीति निर्माता इन चिंताओं को अवैध व्यवहारों को दंडित करने और राजनीतिक परिवर्तन को बाध्य करने की आवश्यकता के साथ कैसे संतुलित कर सकते हैं? (150 शब्दों में उत्तर दीजिए) 10 अंक

What ethical dilemmas arise from the use of economic sanctions in international relations, and how can policymakers balance these concerns with the need to punish illegal behaviours and compel political change? (Answer in 150 words) 10 Marks

Recently 'Weaponisation of trade' in the form of economic sanctions are used in Russia Ukraine war in international relations.

**Ethical Dilemmas arise from above**

① Following Economic Sanctions vs Sovereignity of own Country

② Humanitarian Aid to Countries Involved vs National Interests Of countries

③ sanction dodging vs Ruining Relations with superpowers.

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## Balancing three concerns

1. Principle of national interest
   - Eg: India bought Russian oil while criticising humanitarian loss.
2. supporting HADR (humanitarian assistance)
   - Eg: Sending biscuits to Afganistan
3. Role of Mediation in crises
   - Eg: India brought G20 Joint Communique Statement in Russia Ukraine war context
4. Role of International organisations
   - Eg: United Nations, WTO, WHO etc

During world is in pieces, Countries need to make peace through the Spirit of Vasudaiva Kutumbakam.

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वर्तमान समय में निम्नलिखित उद्धरणों की प्रासंगिकता पर चर्चा करें।

Discuss the relevance of the following quotes to the present times.

6. (a) "युद्ध मनुष्यों के मन में शुरू होते हैं, और उन मनों में, प्रेम और करुणा ने शांति की रक्षा का निर्माण किया होगा।" (150 शब्दों में उत्तर दीजिए) 10 अंक

"Wars begin in the minds of men, and in those minds, love and compassion would have built the defences of peace." (Answer in 150 words) 10 Marks

According to Benjamin Franklin, there is no such thing as ~~bad~~ good war or bad peace.

The given quote means that it is in the mind or conscousness that both war or peace originates and controlling the mind towards righteousness is solution.

Relevance:

① Mind overpowered by selfish motives of expansionism

(Eg) Recent Russia Ukraine or Israel-Hamas war

② Thoughts breeds actions and originates in mind

(Eg) Nazi Germany during World War II gave rise to Nazism

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③ Attitude of men determines the consequences.

Eg Indian PM: 'This is not an era of war'

④ Selfish Profit generation minds fuel the war

Eg Defence manufacturing companies to gained profit.

⑤ Proponents of peace pushing for humanitarian aid

Eg UN Peacekeeping; UN world Food Programme

⑥ Love and compassion towards humanity still exists in mind

Eg Works of mother Teresa

Marcus Aurelius, thus remarks that masters of world have been the masters of their mind signifying essence of quote.

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6. (b) "आप अपना जीवन ऐसे जिएँ जैसे कि आपके कार्यों का सिद्धांत(उंपउ वि लवनत बजपवदे) सार्वभौमिक क
बन जाए।" (150 शब्दों में उत्तर दीजिए) 10 3

"May you live your life as if the maxim of your actions were to become universal law."
(Answer in 150 words) 10 Ma

The above quote by Immanuel Kant of universal maxima indicates that whatever action we do should be done so as to become a universal law

It further dictates to do unto others as you want others to do to you.

**Relevance of quote**

① Environmental sustainability

Eg Pollution, waste disposal, emissions cannot be universalised.

② Rule of law' Principle to be followed universally

Eg Recent China's South china sea incursions against Rule of law.

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(3) Social justice to vulnerable sections

Eg Disabled friendly infrastructure, equal Rights to transgenders

(4) Ethical Governance and public administration

Eg II ARC: Right to Information master key to good Governance

However, on the other hand

① Some Specific law is needed

Eg Tribal customs and practices.

② Temporary solutions compromise universality

Eg Telling a lie to save a life in case of critically ill patient.

Nonetheless, the universal maxims principle of Kant act as guidance for ethical decision making for civil servants

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6. (c) आचरण का सुनहरा नियम (the golden rule of conduct) पारस्परिक सहिष्णुता (mutual toleration) है, यह देखते हुए कि हम सभी कभी एक जैसा नहीं सोचेंगे और हम हमेशा सत्य को टुकड़ों में देखेंगे और दृष्टि के विभिन्न दृष्टिकोण बनाएंगे। (150 शब्दों में उत्तर दीजिए) 10 अंक

The golden rule of conduct is mutual toleration, seeing that we will never all think alike and we shall always see Truth in fragment and form different angles of vision. (Answer in 150 words) 10 Marks

Tolerance is defined as value to respect, accept and appreciate the differences in people. Dalai Lama says in learning tolerance, one's enemy is best teacher

Relevance of Mutual Tolerance

① Philosophy of Anekantavada (Jaina Philosophy) - multiple truths

Eg elephant example

② JS Mill says truth can emerge from anywhere - multiple Perspectives

Eg idea of liberty, and free speech (Article 19)

③ Rising hatred and crime in Society

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(Eg) mob lynching - on the basis of religion.

(4) Ethnic conflicts on rise

(Eg) Manipur ethnic riots

(5) Extreme loyalties → terrorism

(Eg) Taliban, ISIS etc

However, on other hand

(1) Thomas mann says that tolerance to evil is a crime

(Eg) Tolerating eve teasing, domestic violence

(2) ~~Tolerance to~~

ways to (cultivate)

→ Empathy : Every individual has equal moral worth : meeting altruism diverse people

→ Spirit of secularism

Eg Bharat Sreshta Bharat.

Thus, tolerance is a virtue which when cultivated leads to peace and harmony

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## खण्ड–B / Section–B

7. आपने हाल ही में बीटा टेक्नोलॉजीज के सीईओ का पदभार संभाला है, जो 1990 में स्थापित भारत की एक प्रसिद्ध आईटी सेवा और परामर्श कंपनी है। पिछले तीन दशकों में, कंपनी उत्तरी अमेरिका, यूरोप और एशिया में ग्राहकों के साथ एक वैश्विक खिलाड़ी (global player) के रूप में विकसित हुई है। अत्याधुनिक समाधानों और मजबूत ग्राहक संबंधों के लिए जानी जाने वाली बीटा टेक्नोलॉजीज आईटी क्षेत्र में एक बाजार नेतृत्व कर्ता (मार्केट लीडर) रही है।

आपके कार्यभार संभाले तीन सप्ताह हो चुके हैं, और एक दिन, कंपनी के कानूनी प्रमुख आपके पास एक रिपोर्ट लेकर आए, जिसमें उन्होंने कंपनी के वित्तीय विवरण में विसंगतियों की खोज की थी।

पांच साल तक, कंपनी के वित्तीय अधिकारी (सीएफओ company's financial officer), श्री राहुल मेहता ने अपनी आय रिपोर्ट में हेरफेर किया है। राजस्व को बढ़ाकर और खर्चों को कम करके, उन्होंने स्टॉक की कीमतों को बढ़ाने और अधि क निवेश सुरक्षित करने के लिए वित्तीय स्वास्थ्य की एक झूठी छवि बनाई है।

इसके अलावा, यह पाया गया कि श्री मेहता ने कंपनी के कुछ विक्रेताओं (vendors) में महत्वपूर्ण व्यक्तिगत निवेश किया है। इन विक्रेताओं को आकर्षक अनुबंध दिए गए थे, जो अनुकूलित शर्तों और अक्सर बढ़ी हुई कीमतों पर थे और कंपनी के लिए हानिकारक थे। श्री मेहता के कार्यों ने खरीद प्रक्रिया को प्रभावित किया है और कंपनी को वित्तीय नुकसान पहुंचाया है।

सीईओ के रूप में, आपको एक महत्वपूर्ण निर्णय का सामना करना पड़ा। आपको वित्तीय अनियमितताओं और विषम खरीद प्रक्रिया से भी जूझना पड़ा।

नए सीईओ के रूप में:

(a) आपके पास कौन से निर्णय विकल्प उपलब्ध हैं?

(b) उपरोक्त मामले में क्या मुद्दे शामिल हैं?

(c) आप किस तरह की कार्रवाई का विकल्प चुनेंगे और क्यों? (250 शब्दों में उत्तर दीजिए) 20 अंक

You recently took over as CEO of Beta Technologies, a renowned IT services and consulting firm in India established in 1990. Over the past three decades, the company has grown into a global player with clients in North America, Europe, and Asia. Known for cutting-edge solutions and strong client relationships, Beta Technologies has been a market leader in the IT sector.

It has been three weeks since you took over, and one day, the company's legal head came to you with a report that they had discovered discrepancies in the company's financial statement.

For five years, the company's financial Officer (CFO), Mr. Rahul Mehta, has manipulated its earnings reports. By inflating revenues and understating expenses, he has created a false image of financial health to boost stock prices and secure more investment.

Further, it was found that Mr. Mehta has significant personal investments in some of the company's vendors. These vendors were awarded lucrative contracts, often at inflated prices and with favourable terms detrimental to the company. Mr Mehta's actions have compromised the procurement process and led to financial losses for the company.

As CEO, you were confronted with a critical decision. You also had to contend with financial irregularities and a skewed procurement process.

As a new CEO:

(a) What decision options are available to you?

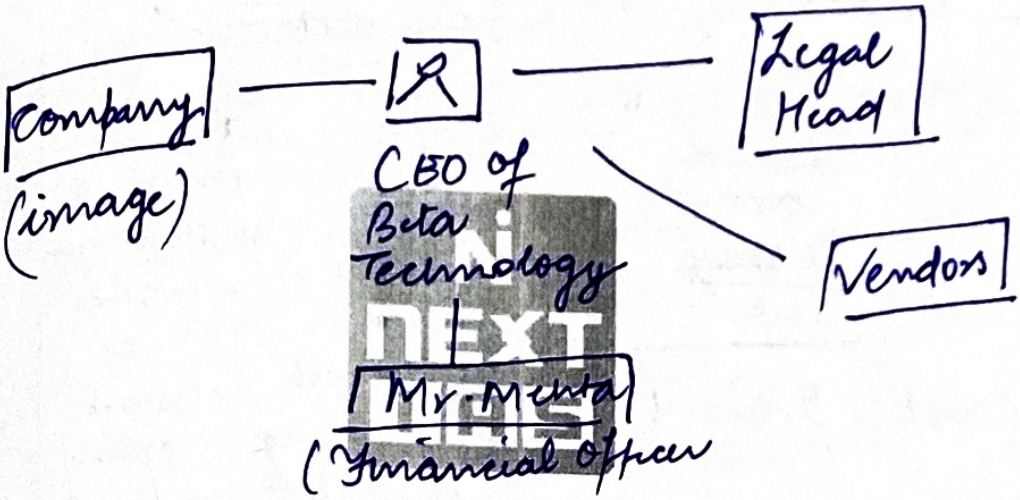
(b) What are the issues involved in the above case?

(c) What will be your chosen course of action and Why? (Answer in 250 words) 20 marks

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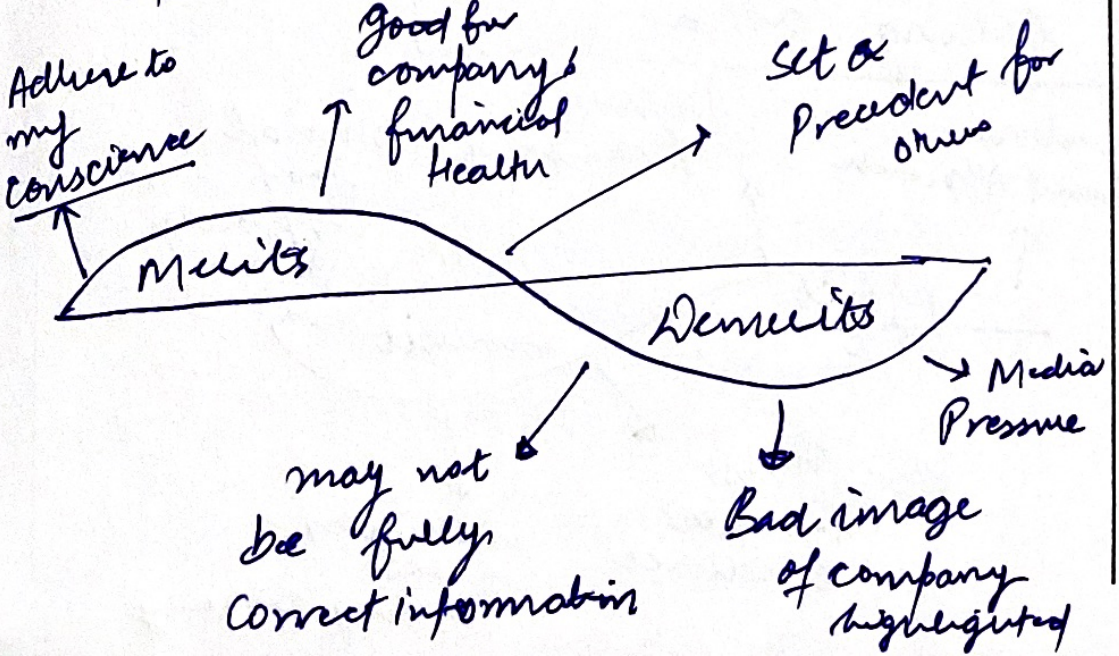
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The given case highlights the systemic issue of financial irregularity in Beta Technologies and present a classic example of personal gratification by Mr. Mehta




(i) **Options Available:**

① Directly confront Mr. Mehta and report, while taking action



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② Internally resolve the issue and confront Mr. Mehta

Would save company image

Act after Proper verification

Address financial health of company in long run

Merit

Demerit

Would act as Slippery Slope (not a precedent)

May threaten legalhood for revealing information

May antagonise Mr. Mehta and disturb working

hamper work Culture of company

③ Enquiry regarding Mr. Mehta and based on that taking action

Evidence Based Approach

In Benefit of company (common good Approach)

Merit

Demerit

May Tamper evidence

Collusion fears during enquiry

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(b) **Issues involved in above case**

1. Poor work culture in company and non-adherence to ethics of corporate governance

2. Non-adhering to canons of financial proprietary (misuse of power by Mr. Mehta)




3. Conflict of interest by Mr. Mehta
   - Eg: lucrative contracts to vendors at inflated prices

4. Against Professional Integrity (Personal gratification than larger interests of company)

5. Short term gain by Mr. Mehta vs long term financial loss to company

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(c) **Course of Action**

followed by (3)rd option and then 1st option.

(1) Setting up an internal committee with independent members to enquire regarding financial health of company

- Auditors
- Legal Head
- Independent Members
- Stock Board Members etc.

(2) If found true, taking strict action against Mr. Mehta for involving in collusive bribery and filing a case.

**Justification**

- Would address long term systemic issue of financial irregularity
- It is always right time to do what is right
- Afterall, it is a matter of company's Reputation (3 decades) and it is my responsibility to maintain it as CEO.

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3. एक ऐसे जिले में जिला विकास अधिकारी (DDO) के रूप में, जो अपनी शुष्क परिस्थितियों के लिए जाना जाता है, पिछला वर्ष विशेष रूप से चुनौतीपूर्ण रहा है। बारिश न होने के कारण, इस क्षेत्र में पानी की भारी कमी का सामना करना पड़ा, जिससे कृषि में भारी गिरावट आई और भूख से मौतें हुईं। मेरी महत्वपूर्ण जिम्मेदारियों में से एक मध्याह्न भोजन योजना की निगरानी करना, यह सुनिश्चित करना शामिल है कि यह सुचारू रूप से चले और लक्षित लाभार्थियों - स्कूली बच्चों तक पहुँचे।

चल रहे संकट के बीच, मैंने तीन विशिष्ट ब्लॉकों में मध्याह्न भोजन योजना में एक विसंगति देखी। खाद्यान्न की खपत नामांकित छात्रों की संख्या से काफी अधिक थी। यह विसंगति लगभग एक महीने से लगातार बनी हुई थी, जिसने मुझे इस असामान्य पैटर्न के पीछे के कारणों का पता लगाने के लिए गहन जांच शुरू करने के लिए प्रेरित किया।

जांच में एक आश्चर्यजनक लेकिन दिल दहला देने वाली सच्चाई सामने आई। इन ब्लॉकों के गांव के स्कूल समुदाय में भूखे परिवारों को खिलाने के लिए अतिरिक्त खाद्यान्न का उपयोग कर रहे थे। यह अनधिकृत कार्रवाई, करुणा से प्रेरित होने के बावजूद, आधिकारिक तौर पर दंडनीय अपराध थी। स्कूल गंभीर भूख से पीड़ित लोगों को राहत प्रदान करने के लिए विशेष रूप से छात्रों के लिए निर्धारित संसाधनों को डायवर्ट कर रहे थे।

जैसे-जैसे स्थिति सामने आई, आप खुद को नैतिक दुविधा में पाते हैं। एक तरफ, डीडीओ के रूप में, मैं उन नियमों से बंध हुआ था जिनके तहत मुझे सरकारी संसाधनों का उचित उपयोग सुनिश्चित करना था। अपने नेक इरादे के बावजूद, खाद्यान्न का अनधिकृत डायवर्जन प्रोटोकॉल का उल्लंघन था जिसके लिए अनुशासनात्मक कार्रवाई की आवश्यकता थी, जिसमें शामिल स्कूल अधिकारियों का निलंबन भी शामिल था।

दूसरी ओर, इन स्कूल अधिकारियों की कार्रवाई मानवता और करुणा की गहरी भावना से प्रेरित थी। उन्होंने अपने समुदाय की तत्काल जरूरतों को प्राथमिकता देने का फैसला किया, गंभीर परिस्थितियों को पहचाना और आगे भूख से होने वाली मौतों को रोकने की तत्काल आवश्यकता को पहचाना। संकट के प्रति उनकी मानवीय प्रतिक्रिया के लिए उन्हें दंडित करना न केवल कठोर था, बल्कि सार्वजनिक सेवा की भावना के भी विपरीत था।

(a) उपरोक्त मामले में नैतिक मुद्दे क्या हैं?

(b) एक क्क० के रूप में, आपके पास क्या विकल्प उपलब्ध हैं?

(c) अपनी चुनी हुए कार्य-विधि के साथ-साथ अपने कारणों की व्याख्या कीजिए।

(d) उपरोक्त मामले को देखते हुए, मानवीय संकट की स्थितियों से निपटने के लिए सबसे अच्छा नैतिक सिद्धांत क्या होगा? (250 शब्दों में उत्तर दीजिए) 20 अंक

As a District Development Officer (DDO) in a district known for its arid conditions, the past year has been particularly challenging. With rains failing to arrive, the region faced an acute water shortage, leading to a severe agricultural downturn and reported starvation deaths. One of my critical responsibilities includes supervising the mid-day meal scheme, ensuring that it runs smoothly and reaches the intended beneficiaries – schoolchildren.

Amidst the ongoing crisis, I observed an anomaly in the mid-day meal scheme in three specific blocks. The consumption of food grains was significantly higher than the number of students enrolled. This discrepancy had been persistent for about a month, prompting me to initiate a thorough inquiry to uncover the reasons behind the unusual pattern.

The investigation revealed a surprising yet heart-wrenching reality. The village schools in these blocks were using the extra food grains to feed starving families in the community. This unauthorised action, while driven by compassion, was officially a punishable offence. The schools were diverting resources intended exclusively for students to provide relief to those suffering from acute hunger.

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As the situation unravelled, you found yourself in a moral quandary. On one hand, as the DDO, I was bound by regulations that required me to ensure the proper use of government resources. Despite the noble intent, the unauthorised diversion of food grains was a breach of protocol that necessitated disciplinary action, including the suspension of the school officials involved.

On the other hand, these school officials' actions were driven by a deep sense of humanity and compassion. They chose to prioritise the immediate needs of their community, recognising the dire circumstances and the urgent need to prevent further starvation deaths. Punishing them for their humane response to the crisis seemed not only harsh but also contrary to the spirit of public service.

(a) What are the ethical issues in the above case?

(b) As a DDO, what are the options available to you?

(c) Explain your chosen course of action, along with your reasons.

(d) Given the above case, what would be the best ethical theory for handling human distress situations?

(Answer in 250 words) 20 marks

The given case highlights the classic conundrum of means vs ends, however including right to life (Article 21) and presents a moral crisis

(a) Ethical issues

① Discrepancy in mid day meal allocation (Means vs Ends)

② Unauthorised action to divert the food grains
( cannot become a universal law - Kant)

③ Against canons of financial

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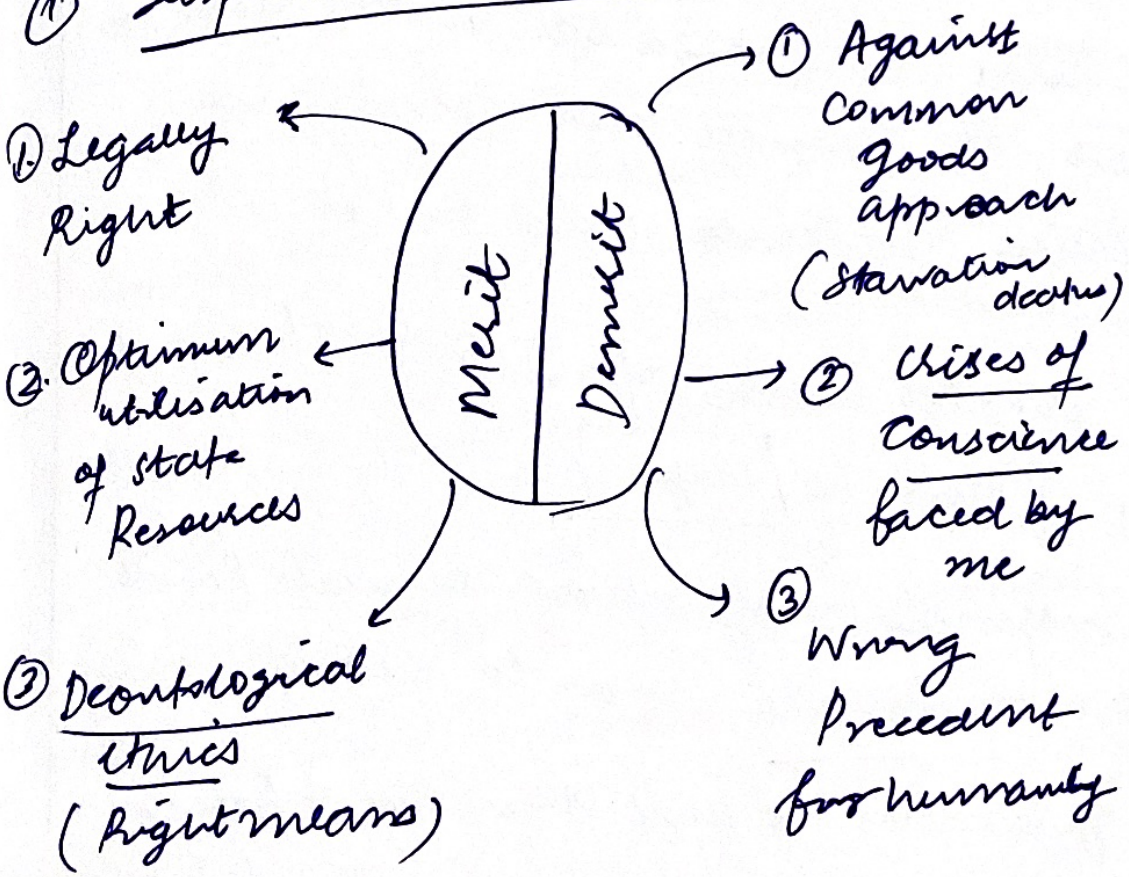
Proprietory
(not proper use of government resources)

④ Required suspension of school officials and disciplinary actin

⑤ Punishment for humane response leads to demotivation and may aggravate hunger crises (starvation deaths)

(b) Options Available to me

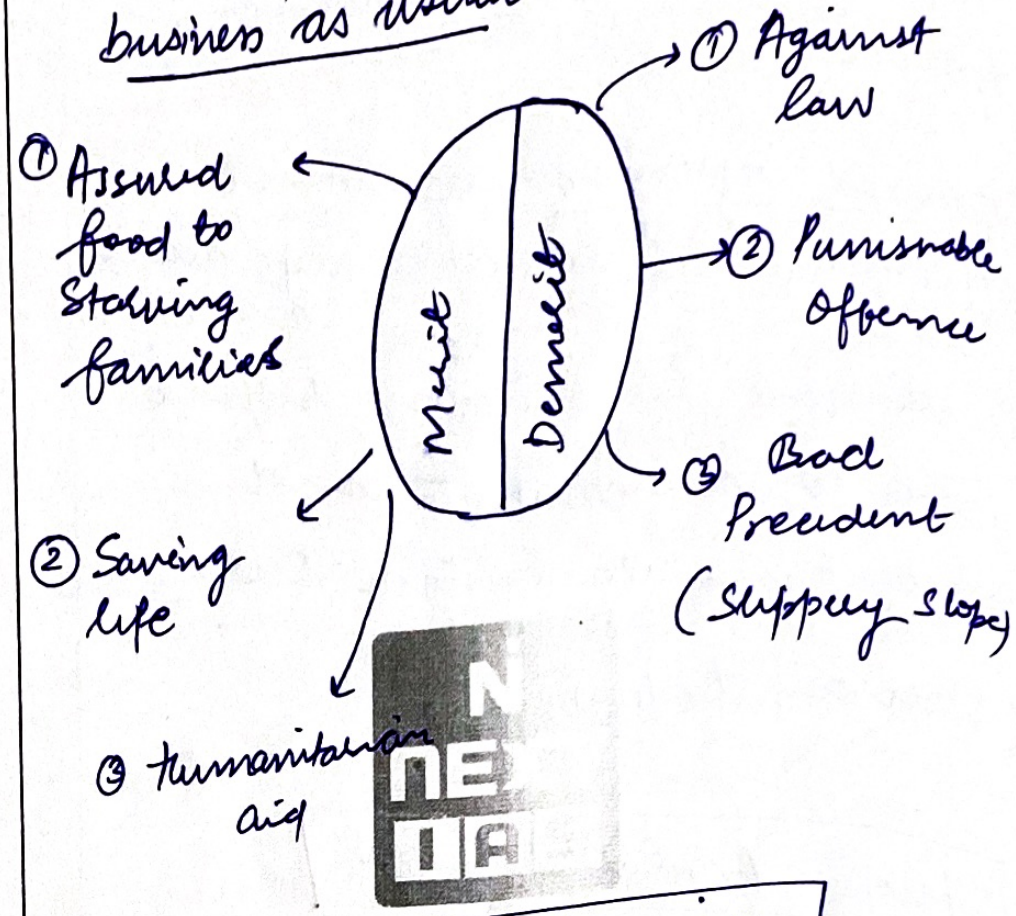
① suspend the school officials



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② Not suspend the officials and business as usual




(C) Chosen course of action

Compassion should drive the response but it should not compromise with objectivity and rules

I would chose option ① but followed by following steps

① Suspension of school officials based on evidence so as to set a precedent so that others don't follow.

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② Personally talking to officials to provide for food grains to families through state funds

③ Long term solution: Root cause is water shortage, suggesting solutions to administration like rainwater harvesting so as to avoid such failures

**Justification**

(•) Breach of Rule inevitably leads to breach of another Rule

(•) Right means should lead to right ends (Gandhiji)

(d) **Best ethical theory**

'Kant's universal maxima' where act according to maxima that it doesn't become universal law (such diversion of resources would lead to financial burden on exchequer)

But needs to be complimented with Gandhi's Talisman (last man as first)

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9. एक शांतिपूर्ण जिले में पुलिस अधीक्षक (एसपी) के रूप में, मैं छोटी-मोटी चोरी, संपत्ति पर अतिक्रमण और छोटे-मोटे झगड़ों जैसे छोटे-मोटे अपराधों को संभालने का आदी था। अपराध दर कम थी और लोग आम तौर पर अपने काम से काम रखते थे, जिससे यह अपेक्षाकृत आसान कार्यस्थल बन गया। हालाँकि, पिछले महीने से, मेरे कार्यालय को एक अलग तरह की शिकायत मिलनी शुरू हो गई, जो समुदाय में एक अधिक जटिल मुद्दे को जन्म दे रही थी।

ग्रामीणों से बड़ी संख्या में शिकायतें प्राप्त हुईं, जिन्होंने बताया कि उनकी जानकारी के बिना उनके बैंक खातों से पैसे गायब हो गए। ये शिकायतें चिंताजनक थीं, खासकर इसलिए क्योंकि वे ऐसे जनसांख्यिकीय समूह से आए थे जो काफी हद तक अशिक्षित और आधुनिक बैंकिंग प्रथाओं से अपरिचित थे। ग्रामीण भ्रमित और व्याकुल थे, उन्हें समझ में नहीं आ रहा था कि उनकी मेहनत की कमाई कैसे गायब हो रही है।

प्रारंभिक जाँच करने पर, हमें पता चला कि पैसे वास्तव में चोरी नहीं हो रहे थे, बल्कि राज्य सरकार की बीमा योजना के तहत पॉलिसियों के लिए बीमा प्रीमियम के रूप में काटे जा रहे थे। ग्रामीणों को इस बात की जानकारी ही नहीं थी कि उन्होंने ऐसी पॉलिसियों के लिए साइन अप भी किया था, जिससे इन लेन-देन की वैधता पर संदेह पैदा हो गया।

गहन जांच से पता चला कि सरकारी बैंकों के एजेंट बीमा योजना को आक्रामक तरीके से आगे बढ़ा रहे थे। इन एजेंटों को योजना के लिए सरकारी लक्ष्यों को पूरा करने का निर्देश दिया गया था, जिसके कारण वे उचित सहमति के बिना लाभार्थियों को जोड़ रहे थे। अधिकांश ग्रामीण अशिक्षित थे और उन्हें उन बीमा पॉलिसियों की कोई समझ नहीं थी, जिनमें वे नामांकित थे। कटौती कानूनी थी, लेकिन ग्रामीणों की सहमति प्राप्त करने के लिए इस्तेमाल किए गए तरीके अत्यधिक संदिग्ध थे।

आप कार्रवाई के तरीके के बारे में सोच रहे थे, क्योंकि कटौती कानूनी थी, और एजेंट तकनीकी रूप से निर्देशों का पालन कर रहे थे। लेकिन, इस प्रक्रिया में, वे गरीब ग्रामीणों का शोषण कर रहे थे।

(a) उपरोक्त मामले में नैतिक मुद्दे क्या हैं?

(b) एक एसपी के रूप में आपके पास क्या विकल्प उपलब्ध हैं?

(c) अपनी चुनी हुई कार्रवाई के तरीके की व्याख्या कीजिए।

(d) यदि आपको बीमा योजना को बढ़ावा देने का कोई बेहतर तरीका सुझाना हो, तो वह क्या होगा?

(250 शब्दों में उत्तर दीजिए) 20 अंक

As the Superintendent of Police (SP) in a peaceful district, I was accustomed to handling minor crimes such as petty thefts, property encroachments, and small fights. The crime rate was low, and the people generally kept to their business, making it a relatively easy workplace. However, over the past month, my office began receiving a different kind of grievance that indicated a more complex issue brewing in the community.

A significant number of complaints were received from villagers who reported losing money from their bank accounts without their knowledge. These grievances were alarming, especially since they came from a demographic that was largely illiterate and unfamiliar with modern banking practices. The villagers were confused and distraught, not understanding how their hard-earned money was disappearing.

Upon conducting a preliminary enquiry, we discovered that the money was not exactly being stolen but was being deducted as insurance premiums for policies under the State Government's Bima Yojna. The villagers were unaware that they had even signed up for such policies, raising suspicions about the legitimacy of these transactions.

A deeper investigation revealed that agents from government banks were aggressively pushing the Bima Yojna. These agents had been instructed to meet government targets for the scheme, leading them to add beneficiaries without proper consent. Most of the villagers were illiterate and had no understanding of the insurance policies they were enrolled in. The deductions were legal, but the methods used to obtain the villagers' consent were highly questionable.

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You were wondering about the course of action, as the deductions were legal, and the agents were technically following instructions. But, in the process, they were exploiting the poor villagers.

(a) What are the ethical issues involved in the above case?

(b) What are the options available to you as an SP?

(c) Explain your chosen course of an action.

(d) If you have to recommend a better way of promoting the bima yojna, what would that be?

(Answer in 250 words) 20 marks

The given case study reveals the issue of illiteracy and unaware citizenry leading to chaos situation added with imposition of policies from above rather than below

(a) Ethical Issues

ETHICAL Issue

⇒ ① Non consensual money withdrawal

(John Locke: That government is best which is governed with consent)

⇒ ② Forced Policies by Government and undue pressure on agents to meet targets

⇒ ③ Legal but unethical deductions

(questionable methods to obtain consent)

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④ 'One size fits All' Approach to deal with illiterate and uninformed demography

(b) Options Available as SP

① Investigation and enquiry on Bina Agents - manufactured consent

Merit
- Evidence based decision making

Demerit
- Investigation on legally correct basis Question.

② Talk to District Collector on policy implementation

Merit
- Internal Resolution

Demerit
- Breaching domain of work

③ Enquiry against government Bankers and their methods breaching Article 21

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(C) **Course of Action**

I would choose option ① and ② along with **Steps**

① Action against Bima Agents for not taking consent of villagers

② Ask them to revert back the Scheme/ consent or convince and then deduct money from their bank account

③ Assure the villagers that their hard earned money is not lost (convince personally the bank with support from DC to return money if possible)

**Justification**

- Action should be ethical, legal and effective (Aristotle)
- Forced governance is not good governance (consensus building is sine qua non)

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(d) Better way of Promoting Bima yojana

① Behavioural Approach - changing attitudes on model of Swach Bharat Abhijan

(Eg) showing personal benefit

② Slogan forming and awareness generation

(Eg) 'Jaaye Ek Rupaya Aave 100 Rupaya'

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③ Help of local leaders and Gram Sabha meetings to generate awareness through case study approach

Thus, it is necessary to follow Inward citizen/ in delivering services and follow bottom up approach method.

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0. पिछले पाँच वर्षों से जल आपूर्ति विभाग में एक जूनियर इंजीनियर के रूप में, मेरी जिम्मेदारियों में पानी की गुणवत्ता सुनिश्चित करना और नियमित वितरण के लिए आपूर्ति लाइनों को बनाए रखना शामिल था। जिस ज़ोन में मैं तैनात था, वहाँ लगातार पानी की कमी की समस्या थी, खास तौर पर गर्मियों के दौरान जब आपूर्ति अनियमित हो जाती थी। निवासियों को पानी के टैंकरों पर बहुत ज़्यादा निर्भर रहना पड़ता था, जिससे उनका वित्तीय बोझ और असुविधा बढ़ जाती थी।

पिछले कुछ सालों में, मैंने देखा है कि पानी की आपूर्ति में व्यवधान सिर्फ तकनीकी समस्याओं या प्राकृतिक कमी के कारण नहीं थे। सावधानीपूर्वक निगरानी और डेटा संग्रह के ज़रिए, मैंने ऐसे सबूत खोजे जो बताते थे कि टैंकर मालिकों का एक गिरोह जानबूझकर कृत्रिम कमी पैदा कर रहा था। यह गिरोह पानी की आपूर्ति लाइनों से छेड़छाड़ करता था, जिससे व्यवध ान पैदा होता था और फिर बढ़े हुए दामों पर पानी बेचकर स्थिति का फायदा उठाता था। इस गिरोह की गतिविधियाँ न केवल अवैध थीं, बल्कि बेहद अनैतिक भी थीं, जो निवासियों की पानी की बुनियादी ज़रूरत का शोषण करती थीं।

अपने पास पर्याप्त सबूत होने के बाद, मैंने गिरोह के खिलाफ कार्रवाई करने का फैसला किया। मैंने जिले के पुलिस अधीक्षक (एसपी) से मुलाकात की और अपने निष्कर्ष प्रस्तुत किए। एसपी चिंतित दिखे और उन्होंने दोषियों के खिलाफ कार्रवाई शुरू करने का वादा किया। हालाँकि, दो हफ्ते बीत जाने के बाद भी कोई उल्लेखनीय कार्रवाई नहीं की गई। निराश और दृढ़ निश्चयी होकर, मैंने देरी को समझने के लिए एसपी के साथ एक और बैठक निर्धारित की।

हमारी मुलाकात के दौरान, एसपी ने स्थिति को स्पष्ट रूप से समझाया। उन्होंने समस्या और मेरे साक्ष्य की वैधता को स्वीकार किया, लेकिन कार्टेल के मजबूत राजनीतिक संबंधों और प्रभाव के कारण कार्रवाई करने में अपनी असमर्थता व्यक्त की।अगर वे ऐसे शक्तिशाली हितों के खिलाफ गए तो उन्हें अपने लोगों की सुरक्षा और अपने करियर पर संभावित नतीजों का डर था स इस रहस्योद्घाटन ने मुझे मुश्किल स्थिति में डाल दिया, क्योंकि मैं एसपी की मजबूरी को समझता था, लेकिन समुदाय की खातिर इस मुद्दे को संबोधित करने की गहरी जिम्मेदारी भी महसूस करता था।

(a) उपरोक्त स्थिति में आपके पास क्या विकल्प उपलब्ध हैं?

(b) आप किस तरह की कार्रवाई चुनेंगे?

(c) मामले में शामिल नैतिक मुद्दों की पहचान कीजिए।

(d) लोगों की जरूरतों का फायदा उठाने वाले कार्टेल से निपटने के लिए कुछ उपाय सुझाएँ।

(250 शब्दों में उत्तर दीजिए) 20 अंक

As a junior engineer in the Department of Water Supply for the past five years, my responsibilities included ensuring water quality and maintaining supply lines for regular distribution. The zone I was posted in had persistent water shortage issues, particularly exacerbated during the summer when the supply became erratic. Residents had to rely heavily on water tankers, which added to their financial burden and inconvenience.

Over the years, I observed that the disruptions in water supply were not merely due to technical issues or natural scarcity. Through careful monitoring and data collection, I uncovered evidence suggesting that a cartel of tanker owners was deliberately creating an artificial shortage. This cartel would tamper with the water supply lines, causing disruptions, and then capitalise on the situation by selling water at inflated prices. The activities of this cartel were not only illegal but also highly unethical, exploiting the residents' basic need for water.

With substantial evidence in hand, I decided to take action against the cartel. I met with the district Superintendent of Police (SP) and presented my findings. The SP appeared concerned and promised to initiate action against the culprits. However, two weeks passed without any noticeable action being taken. Frustrated and determined, I scheduled another meeting with the SP to understand the delay.

During our meeting, the SP candidly explained the situation. He acknowledged the problem and the validity of my evidence but expressed his inability to act due to the cartel's strong political connections

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and influence. He feared for the safety of his men and the potential repercussions on his career if he went against such powerful interests. This revelation left me in a difficult position, as I understood the SP's predicament but also felt a deep responsibility to address the issue for the sake of the community.

(a) What are the options available to you in the above situation?

(b) What will be your chosen course of action?

(c) Identify the ethical issues involved in the case

(d) Suggest some measures for handling cartels who prey on people's needs.

(Answer in 250 words) 20 marks

The given case highlights the issue of cartelisation and artificial water scarcity created acting as impediment in quality Service delivery.

① Options Available

(1) Burst the nexus and Shame it in media

(2) Talk to tanker owners directly and ask them to step back

(3) Take the help of local NGO and raise voice against wrong.

(4) Seek support from SP persuading

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him to fight against wrong.

② **Chosen course of action**

I would follow option ② and option ④ seeking support from SP

**Step**

(1) I would talk with tank owners and tell them the evidence and inform that shelf life of lie is very small ultimately truth will come out?

(2) Putting Pressure from media would keep the politicians in check

(3) Also, gaining trust of public would deter the politicians from taking action against me.

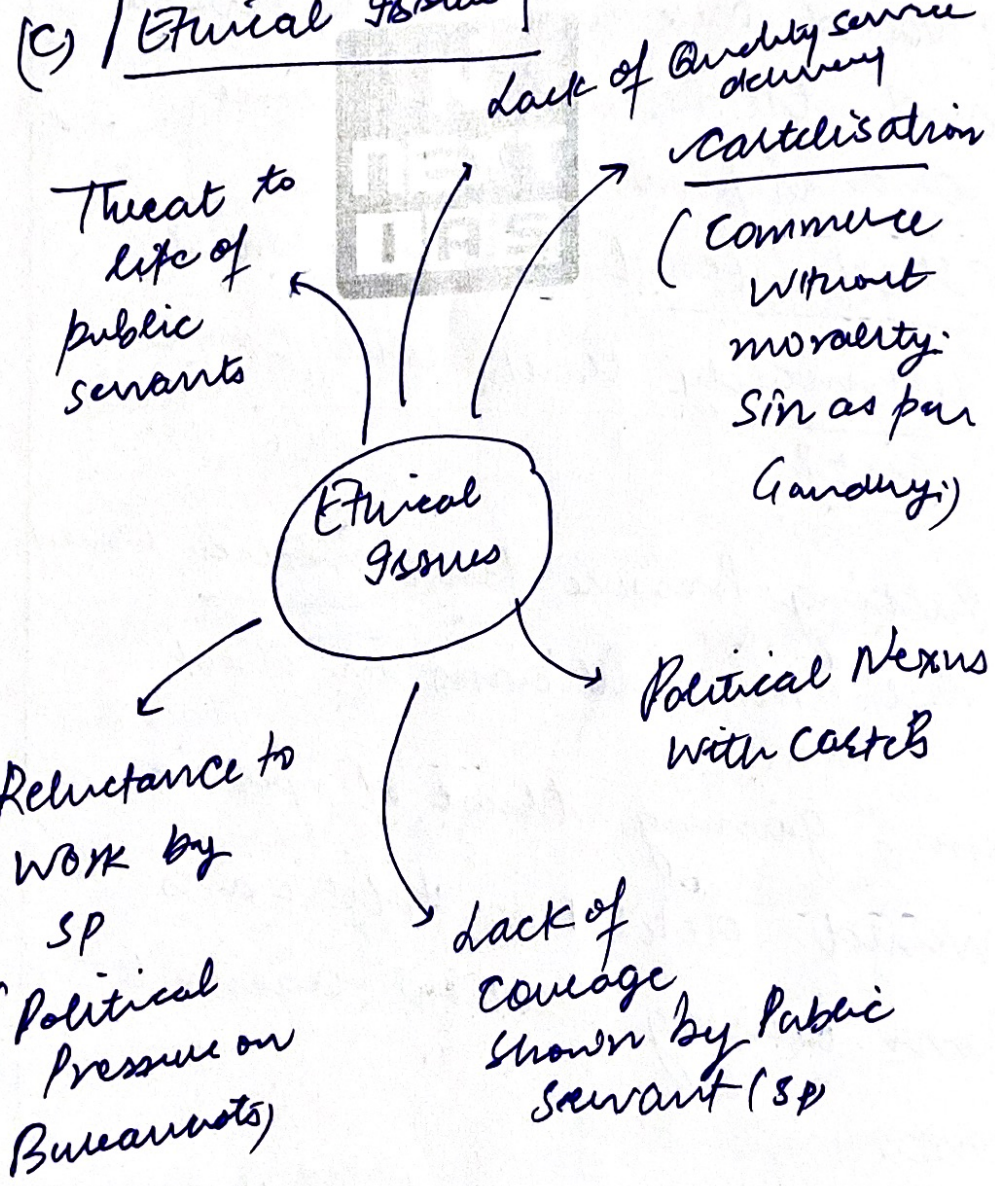
(4) Persuade the SP to provide Security

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Land support as it requires his duty
(Not doing his duty worried many rights to many people)

Further, to see what is right and not do is worst form of contradict.

(c) Ethical Issues



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(d) Measures for handling cartels

(1) Legal Measures

(a) Competition Act 2002

(2) Breaking the nexus - sting operations.

(3) Award Citizenry - Pressure on government (Lobbying through groups)

(4) Strict action against cartel owners - Surety of Punishment

Thus above measures would act as deterrent towards cartelisation ensuring right thing and quality service delivery.

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11. AquaTech एक सरकारी रक्षा अनुबंध फर्म (government defence contracting firm) है जो पुलिस और सैन्य उपयोग के लिए रोबोटिक सिस्टम बनाने में माहिर है। यह बम-निष्क्रिय करने वाले रोबोट बनाने और अन्य वर्गीकृत परियोजनाओं पर काम करने के लिए जानी जाती है। एक महत्वपूर्ण परियोजना में एक रोबोट विकसित करना शामिल था जो बारूदी सुरंगों को साफ करने और छिपे हुए विस्फोटकों का पता लगाने में सक्षम हो। रक्षा मंत्रालय के शीर्ष अधिकारियों के समक्ष परियोजना प्रदर्शन के लिए एक कार्यशील प्रोटोटाइप तैयार करने हेतु सात महीने की कठोर समय सीमा थी।

कर्मचारियों की कमी और अन्य अप्रत्याशित मुद्दों के कारण परियोजना में देरी हुई, जिसके परिणामस्वरूप दो सप्ताह की देरी हुई। जैसे-जैसे समय सीमा नजदीक आती गई, परियोजना के नेता ने टीम पर कम से कम आराम के साथ लंबे समय तक काम करने का दबाव डाला। इन चुनौतियों के बावजूद, टीम प्रदर्शन के लिए समय पर प्रोटोटाइप पूरा करने में कामयाब रही।

प्रदर्शन के दौरान, रोबोट को खदानों का पता लगाने और उन्हें स्प्रे से चिह्नित करने के लिए एक सक्रिय बारूदी सुरंग में तैनात किया गया था। शुरुआत में, रोबोट ने उम्मीद के मुताबिक प्रदर्शन किया, खदानों की पहचान की। हालांकि, साइटों को चिह्नित करने के बजाय, इसने विस्फोटों को ट्रिगर किया, जिससे ऑपरेटिंग इंजीनियर को घातक चोटें आईं। प्रदर्शन को तुरंत रोक दिया गया, और जांच शुरू की गई।

जांच में पता चला कि सॉफ्टवेयर में खामी के कारण यह खराबी हुई, जिससे यह दुखद दुर्घटना हुई। सॉफ्टवेयर डेवलपमेंट टीम ने तर्क दिया कि ऑपरेटर ने मिश्रित आदेश जारी किए, जिससे यह खराबी हुई। कुल मिलाकर, प्रत्येक टीम जिम्मेदारी से बचती रही, लेकिन घातक त्रुटियों के लिए किसी न किसी टीम को जवाबदेह बनाया जाना था।

(a) यदि आप एक्वाटेक के नैतिकता अधिकारी हैं, तो आप इस घातक दुर्घटना के लिए किसे जिम्मेदार ठहराएंगे? क्यों?

(b) आर्टिफिशियल इंटेलिजेंस का उपयोग करते समय उत्पन्न होने वाले कुछ सामान्य नैतिक मुद्दों पर चर्चा करें।

(250 शब्दों में उत्तर दीजिए) 20 अंक

AquaTech is a government defence contracting firm specialising in manufacturing robotic systems for police and military use. It is known for producing bomb-defusing robots and working on other classified projects. One critical project involved developing a robot capable of sweeping minefields and detecting hidden explosives. The project had a stringent seven-month deadline to produce a working prototype for a demonstration to top defence ministry officials.

The project encountered delays due to staff shortages and other unforeseen issues, resulting in a two-week lag. As the deadline loomed, the project leader pressured the team to work extended hours with minimal rest. Despite these challenges, the team managed to complete the prototype on time for the demonstration.

During the demonstration, the robot was deployed in an active minefield to detect mines and mark them with a spray. Initially, the robot performed as expected, identifying mines. However, instead of marking the sites, it triggered explosions, causing fatal injuries to the operating engineer. The demonstration was immediately halted, and an inquiry was launched.

The investigation revealed that a software flaw caused the malfunction, leading to the tragic accident. The software development team argued that the operator issued mixed commands, which contributed to the malfunction. Overall, each team kept deflecting responsibility, but somebody or a team had to be made accountable for the fatal errors.

(a) If you are the ethics officer of AquaTech enquiring, who will you hold responsible for the fatality? Why?

(b) Discuss some common ethical issues that arise while using artificial intelligence.

(Answer in 250 words) 20 marks

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(b) Ethical issues while using Artificial Intelligence

(1) to Taking Responsibility of Wrongdoing

(2) Production by masses or mass Production (loss of employment)

(3) Potential Risk related to technology (gaining consciousness)

(4) Ethical issues - default and biased algorithms

(5) Facial Recognition System against minority

(6) Einstein Says - 'World will become Generation of idiots

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when technology surpasses human interactions'

(in this case Artificial Intelligences

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12. आदिवासी गांवों के वर्चस्व वाले जिले में जिला विकास अधिकारी (DDO) के रूप में तैनात होने के बाद, मैंने क्षेत्र की विशिष्ट समस्याओं को समझने के लिए सभी ब्लॉक विकास अधिकारियों (BDO) से मुलाकात की। पहचाने गए प्राथमिक मुद्दे पानी की कमी, खराब शैक्षिक बुनियादी ढाँचा, मध्याह्न भोजन योजना में अनियमितताएँ और सड़कों का न होना थे। सीमित बजट के साथ, मैंने इन दबाव वाली समस्याओं के समाधान की योजना बनाना शुरू कर दिया।

BDO की बैठक के कुछ सप्ताह बाद, मैंने पुलिस अधीक्षक (SP) के कार्यालय का शिष्टाचार दौरा किया। हमारी सौहार्दपूर्ण बातचीत के दौरान, एसपी ने जादू-टोना से संबंधित अपराधों का जिक्र किया, जिससे मुझे आश्चर्य हुआ क्योंकि किसी भी बीडीओ ने इस मुद्दे को नहीं उठाया था। मेरी चिंता यह जानकर बढ़ गई कि इन अपराधों की ज्यादातर पीड़ित महिलाएँ थीं।

एक हफ्ते बाद, नियमित निरीक्षण के लिए एक ब्लॉक का दौरा करते समय, मैं स्कूल के शिक्षकों, आशा कार्यकर्ताओं और स्वयं सहायता समूहों (एसएचजी) की महिला बुजुर्गों से मिला। चर्चाओं के माध्यम से, मुझे पता चला कि जादू-टोना समुदाय में गहरी जड़ें जमाए हुए है। आशा कार्यकर्ताओं ने लगभग हर महीने घटनाओं की सूचना दी, हालाँकि आधिकारिक तौर पर कोई भी दर्ज नहीं की गई।

स्थिति की गंभीरता को समझते हुए, मैंने जादू-टोना से संबंधित अंधविश्वासों से निपटने के लिए विकास निधि का एक हिस्सा आवंटित करने का फैसला किया। स्थानीय गैर सरकारी संगठनों और एसएचजी ने पहल का स्वागत किया, लेकिन दो हफ्ते बाद, आपको एक आरटीआई मिली जिसमें शिक्षा, सड़क और पानी की आपूर्ति जैसे महत्वपूर्ण क्षेत्रों की कीमत पर जादू-टोना से संबंधित मुद्दों के लिए धन आवंटित करने के लिए स्पष्टीकरण मांगा गया था।

(a) उपरोक्त मामले में क्या मुद्दे शामिल हैं?

(b) आपके पास सीमित बजट होने के बावजूद, आपने जादू-टोना से संबंधित अंधविश्वासों से निपटने के लिए धन आवंटित करने का फैसला किया। आप समुदाय और हितधारकों के समक्ष अपने निर्णय को कैसे उचित ठहराएंगे?

(c) यह देखते हुए कि जादू-टोना से संबंधित अपराधों की शुरुआत में बीडीओ द्वारा रिपोर्ट नहीं की गई थी, आप इस संचार की कमी को कैसे दूर करेंगे और कैसे आगे चलकर बेहतर रिपोर्टिंग और पारदर्शिता सुनिश्चित करेंगे?

(250 शब्दों में उत्तर दीजिए) 20 अंक

After being posted as the District Development Officer (DDO) in a district dominated by tribal villages, I met with all the Block Development Officers (BDOs) to understand the region's specific problems. The primary issues identified were water scarcity, poor educational infrastructure, irregularities in the midday meal scheme, and non-existent roads. With a limited budget, I began planning solutions for these pressing problems.

A few weeks after the BDOs meeting, I made a courtesy visit to the Superintendent of Police's (SP) office. During our cordial conversation, the SP mentioned witchcraft-related crimes, which surprised me as none of the BDOs had brought it up. My concern grew knowing that most victims of these crimes were women.

A week later, while visiting a block for a routine inspection, I met with school teachers, ASHA workers, and women elders from Self-Help Groups (SHGs). Through discussions, I learned that witchcraft had deep roots in the community. ASHA workers reported incidents almost every month, though none were officially recorded.

Realising the gravity of the situation, I decided to allocate part of the development funds to tackle witchcraft-related superstitions. Local NGOs and SHGs welcomed the initiative, but two weeks later, you received an RTI wanting an explanation for allocating funds for witchcraft-related issues at the cost of critical areas like education, roads, and water supply.

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(a) What are the issues involved in the above case?

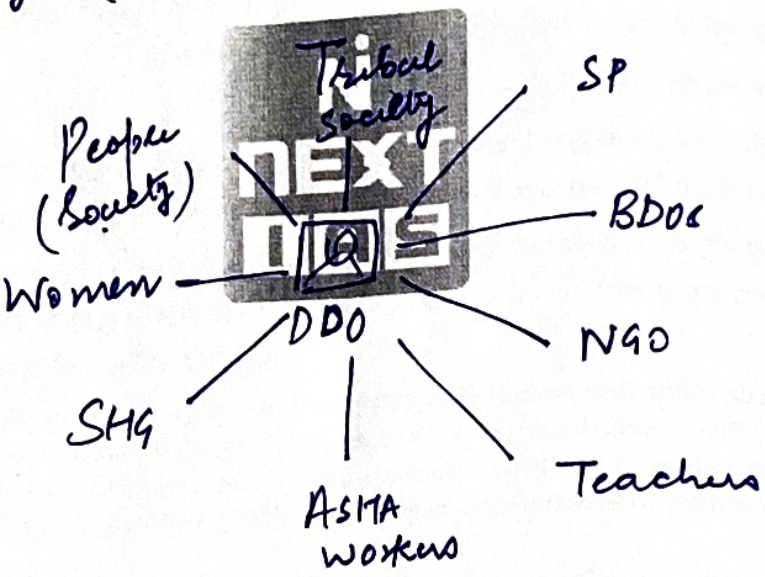
(b) With a limited budget at your disposal, you decide to allocate funds to tackle witchcraft-related superstitions. How would you justify your decision to the community and stakeholders?

(c) Given that witchcraft-related crimes were not initially reported by the BDOs, how would you address this lack of communication and ensure better reporting and transparency moving forward?

(Answer in 250 words) 20 marks

Gandhiji called Religion without logic as one of the seven sins and this case study reveals deep rooted superstition in tribal village (witchcraft related crime)

(a)




## Issues Involved in the case

① Lack of communication by BDOs to DDOs or ignorance of deep rooted social evils by BDOs

(Thant says social evils are non-

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negotiable)

② Witchcraft crimes reveals lack of awareness and Rationality in tribal society.

③ Limited Budget allocation adds to issue of projects and Sustainability

④ Violence against women: Reflection of patriarchy and male dominance
(eg) Victims are women

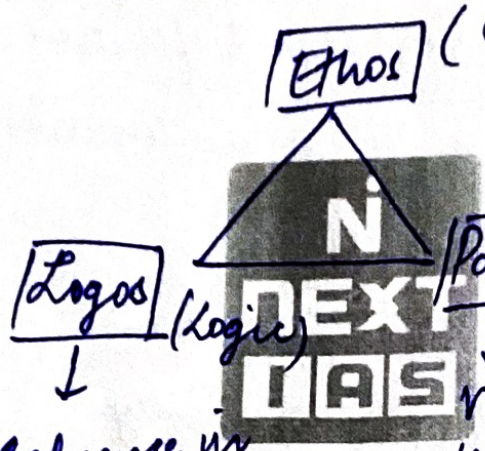
⑤ Bureaucratic failure due to non Reporting of crimes officially

⑥ Einstein also said Religion without Science is blind' and must be eradicated.

(b) Allocating part of funds to Witchcraft related Superstitions, is based on following reasons and would justify to Community and Stakeholders:-

① IIARC : says that "no one size fits all" and tribal society is unique and need solution specific to their problems.

② Following Persuasion techniques of ARISTOTLE




no reference in textbooks and solution lies in development and finding root cause

③ Providing references from past

Eg Raja Ram mohan Roy fought against Sati

(Wrong is Wrong even if everyone is doing it and Right is Right if one person is doing it)

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(c) Addressing lack of communication

(1) Finding root cause of problem

- Historical experiences (Past DDOs)
- Cultural & fault
- Accessibility concerns

(2) Eventually, working on efficient work culture

(Eg) frequent meetings, rapport building, telephonic updates.

(3) Online Mechanism - feedback system from BDOs

(4) Pardon conditioning through incentives and rewards in providing information.

Ensuring Reporting and transparency

(5) Long term solution lies in breaking hesitancy through discussions, debates and deliberations