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NEXT IAS

Ethics Enhancer Test 2024

(To be filled by candidate)

TEST CODE : EE2401 **Test No. : 01**

Name of Candidate: CHARAN TEJA N **Mobile No.** .....

Roll No. : GSMACT24A1011 **Start Time** 3 PM **End Time** 6:05 PM

Date of Examination: 09/08/2024 **Medium : English** ☑ **Hindi** ☐

Q. No.	Maximum Marks	Marks Obtained
1.(a)	10	
1.(b)	10	
2.(a)	10	
2.(b)	10	
3.(a)	10	
3.(b)	10	
4.(a)	10	
4.(b)	10	
5.(a)	10	
5.(b)	10	
TOTAL MARKS - 100		

Q. No.	Maximum Marks	Marks Obtained
6.(a)	10	
6.(b)	10	
6.(c)	10	
7.	20	
8.	20	
9.	20	
10.	20	
11.	20	
12.	20	
TOTAL MARKS - 150		

GRAND TOTAL - ...../ 250 **EVAL CODE:** ..... **EVAL DATE:** .....

GENERAL INSTRUCTIONS

1. Immediately on receipt of the QCA booklet, please check that this QCA booklet does not have any misprint or torn or missing pages or items, etc. If so, get it replaced by a fresh QCA booklet.
2. Candidates must mention all relevant details like Name, Email, Roll No, Mobile, etc. in the space allocated.
3. Candidate is expected to attempt all 12 questions within the given timeline.
4. Answers must be written in the medium authorized at the time of admission.
5. Candidates must write answers for the specific question under the respective question itself. Any answer written outside the space allotted may not be given credit.
6. Please write neatly. Avoid illegible writing.
7. Do not write/mark irrelevant matters in the QCAB.

सामान्य निर्देश

1. QCA पुस्तिका प्राप्त होने पर कृपया तुरंत जांच लें कि इस QCA पुस्तिका में कोई पृष्ठ या सामग्री आदि गलत छपी हुई या फटी हुई या गायब तो नहीं है। यदि ऐसा है, तो इसे एक नई QCA पुस्तिका से बदल लें।
2. अभ्यर्थियों को सभी प्रासंगिक विवरण जैसे नाम, ईमेल, रोल नंबर, मोबाइल नंबर आदि का आवंटित स्थान पर उल्लेख करना होगा ।
3. अभ्यर्थियों से अपेक्षा की जाती है कि वह आवंटित समय-सीमा के भीतर ही सभी 12 प्रश्नों के उत्तर-लेखन का प्रयास करें।
4. प्रत्येक उत्तर, प्रवेश के समय चुनी गयी भाषा के माध्यम में ही लिखे जाने चाहिए।
5. अभ्यर्थियों को विशिष्ट प्रश्न के उत्तर संबंधित प्रश्न के नीचे ही लिखने होंगे। आवंटित स्थान के बाहर लिखे गए किसी भी उत्तर को क्रेडिट नहीं दिया जाएगा।
6. कृपया साफ-सुथरा लिखें। अपठनीय लेखन से बचें।
7. QCAB में अप्रासंगिक तथ्यों को न लिखें / न ही चिह्नित करें।

REMARKS: .....

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Student Concerns / Query	Evaluator's Feedback / Response
1	**1** .....
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2	2 .....
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3	3 .....
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MARKING SCHEME *

Marks Per Ques	Below Average	Average	Above Average
10 Marks	Below 3.00	3.00 - 3.75	4.00 and above
15 Marks	Below 4.50	4.50 - 5.75	6.00 and above

* Subject to change without prior notice.

IMPORTANT QR CODES

Topper's Copy	Common mistake and Correct Filled QCAB
Copy Scanner App	Next IAS Test Centre Location

MACRO COMMENTS

The Purpose of evaluation@nextias.com is to provide constructive suggestions on 'How to improve Answer Writing and thereby score better marks.

STRENGTHS OF THE CANDIDATE

AREAS OF IMPROVEMENT

IMPROVEMENT SUGGESTIONS

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खण्ड–A / Section–A

1. (a) लोक सेवा मूल्यों (public service values) और लोक प्रशासन नैतिकता (public administration ethics) के बीच संबंध स्पष्ट कीजिए। क्या आपको लगता है कि लोक सेवा मूल्य विभाग के मिशन/उद्देश्य को महिमामंडित करने के लिए केवल वाक्पटु कथन (eloquent statements) हैं, या लोक सेवकों के लिए उनकी कोई उपयोगिता है? चर्चा कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

Explain the relationship between Public Service Values and Public Administration Ethics. Do you think public service values are only eloquent statements for glorifying the Department's mission, or do they have any utility for public servants? Discuss. (Answer in 150 words) 10 Marks

Public service values refers to the set of ethics & principles that any public servant should pocess, whereas public administration Ethics refers to code of ethics & code of conduct that drives an organisation.

Relationship between Public service values & Public Administration Ethics

1) Public service values shape public admin. Ethics

↳ Eg: The value of transparency is transformed into RTI.

2) Values act as a yardstick to measure the efficacy of Admin ethics

↳ Eg: The Quality of service delivery depends on values.

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(3) PS values helps public servants to go beyond the prescribed limits & improve Admin ethics

Eg: Armstrong pome & 100 km people's road

(4) The rules are same but some perform better due to better values & Commitment

No, PS values not just for glorifying dept. mission but helps in utility as well

(1) Improve efficiency & effectivity of the service delivery Eg: Tukaram munde & Tax collection improvement

(2) Helps in dealing with crisis of conscience (or) if personal ethics conflict with professional ethics.

(3) Helps in coming up with innovative solutions Eg: Pune municipal corporation information day.

Often values are seen as speed breakers to efficiency but they act as boosters.

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1. (b) विवेकपूर्ण लोक सेवक (conscientious public servant) प्रतिस्पर्धी विचारों को कैसे छांटता है और "सही काम क्या करना है" का निर्धारण कैसे करता है? जब जनता की सेवा करने की बात आती है, तो कोई अपने मूल्यों को व्यवहार में कैसे लाता है? उदाहरणों के साथ समझाएँ। (150 शब्दों में उत्तर दीजिए) 10 अंक

How does the conscientious public servant sort through competing considerations and determine "the right thing to do?" When it comes to serving the public, how does one put one's values into practice? Illustrate with examples. (Answer in 150 words) 10 Marks

Conscious refers to the inner voice that guides a person (mostly this ethical principles & values)

How does conscious public servant determine "the right thing to do":

1) By clearly understanding the problem at hand rather than superficial reading.

Eg: Gandhiji & Chauri chaura incident

2) By consciously listening to all aspects of the public & coming up with innovative solutions.

Eg: Congress & Indian freedom struggle

3) Conscious gives the courage to civil servant & moral high ground

Eg: TN Seshan & ECI reforms.

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④ By engaging in a dialectic debate /Socratic debate with one's own self.

Negative effects of conscious → Conscious is trained
(Eg: Caste system, Dowry etc)
→ By blaming conscious for not reacting appropriately
→ In-group bias drives Conscious
(Eg: Sati in India)

How can one put values into action:

1) By following Nishkam Karma philosophy ie Do what one can do and don't expect anything in return.

2) By remembering the values espoused by great leaders & administrations
↳ Giving practical Courage.

3) By doing impact on interests analysis → how one's values are affecting others etc.

As conscious can trained, it needs constant re-thinking & re-engineering / training to fit the day's values.

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2. (a) लोक प्रशासन और निगमों (corporations) में सुशासन से आप क्या समझते हैं? वे कैसे भिन्न हैं? कॉर्पोरेट संस्थानों (corporate setting) में सुशासन के लिए आधार के रूप में कार्य करने वाले तीन सिद्धांतों की पहचान कीजिए और उन्हें समझाएँ। (150 शब्दों में उत्तर दीजिए) 10 अंक

What do you understand by good governance in public administration and corporations? How do they differ? Identify and explain three principles that can act as a foundation for good governance in a corporate setting. (Answer in 150 words) 10 Marks

Governance refers to the principles or code of conduct of any organisation that affects the daily working of that organisation.

Good governance in public administration & Corporations:

1) One which maximises the interests of stakeholders
   (Eg: Citizens for public admin, shareholders for corporations.
2) One which is efficient & effective in service delivery.
3) Concerns oriented service delivery
4) Team work & promoting out-of box thinking.
5) Equity & integrity should be promoted

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Differences → Private organisations are profit driven Vs public admin welfare driven

↓

Competition in private sector Vs collaboration in public sector

↳ Competition & output is important in corporate sector Vs justice in public sector.

↳ Rules based orders in public sector Vs out-of-thinking in private sector

But, as the role of public service bodies is changing into more facilitator & development role, there is Convergence between public & private corporate governance techniques.

Principles foundation for good governance in corporate setting

1) Promoting innovation by cultivating talent
2) Good employer - employee relations
3) CSR responsibilities & ESG improvement.

Governance is a complex task, needs a thorough understanding of processes to estb. good practices.

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2. (b) सुशासन की एक पहचान सरकारी विभागों द्वारा सार्वजनिक कार्यक्रमों के लिए वस्तुओं और सेवाओं की खरीद करते समय सख्त नैतिक मानकों का पालन करना है। खरीद प्रक्रिया की अखंडता को बनाए रखने के लिए जिन नैतिक सिद्धांतों का पालन किया जाना चाहिए, उनकी पहचान कीजिए और उनकी व्याख्या कीजिए।

(150 शब्दों में उत्तर दीजिए) 10 अंक

One hallmark of good governance is government departments' adherence to strict ethical standards when procuring goods and services for public programmes. Identify and explain the ethical principles that must be respected to maintain the integrity of the procurement process.

(Answer in 150 words) 10 Marks

India has seen various scams like 2G scam, Coal scam etc which revolves around issue of ethics in procuring goods & services.

Why ethical standards needed in procurement
- → Improves transparency & accountability (Eg: GeM portal)
- → Improves objectivity (Eg: Open auction of spectrum)
- → Efficient & effective (Eg: Good price discovery)

↓

Reduces corruption.

Ethical principles that must be followed to maintain integrity of procurement process:

1) Process should be transparent in nature by defining the procedure (Eg: Open auction of Coal mines (indirectly).

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2) fair chance to every party involved.

3) Reduce the discretion by the public servant involved.

4) Easy to follow rules & regulation
↳ else leads to red-tapism.

5) Good laws to curb corruption & stop crony capitalism..

6) laws like US false claims act through which any citizen can complaint about corruption needed

7) Grievance redressal mechanism

8) Proactive disclosure of information regarding procedure & outcomes.

9) Safeguarding protection of whistle blowers (Eg: Satyendra Dubey whistle blower - death.

Without proper ethical standards procurement process may help the "crony capitalists" leading to lack of trust to citizens.

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3. (a) प्रशासनिक निर्णय लेते समय लोक सेवकों को हितधारकों के हितों, आधिकारिक दायित्वों और शासन मूल्यों के बीच किस तरह से नैतिक संतुलन बनाना चाहिए और इनमें से किसको सबसे अधिक नैतिक महत्व दिया जाना चाहिए?
(150 शब्दों में उत्तर दीजिए) 10 अंक

(1)

How should public servants ethically balance stakeholder interests, official obligations, and regime values when making administrative decisions, and which of these should be given the most moral weight?
(Answer in 150 words) 10 Marks

(2)

Public servants in a day-to-day basis interacts with many interest groups who wish to implement their ideas. This require objectivity, transparency & accountability to navigate through.

How should public servant balance stakeholder interest :

1) By putting the public interest at the centre of decision making process
(Eg:) Using Gandhiji's Talisman as a guide.

2) By building a objective decision making process
(Eg:) Balance sheet approach.

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(3) Thinking about the long term Vs short terms gains in mind.

↳ (Eg:) "March Rush" should be stopped.

(4) By sticking to the civil services Code of ethics & code of conduct

(Eg:) Political neutrality, accountability etc.

(5) Coming up which "middle-path" solutions which are ethical & efficient

(Eg:) Tax collection through IT portal etc

The most moral weight should be given to the public interest and welfare of the poorest of the pool

↳ As our constitution mandates it

↳ DPSP, Justice social economic, political

↳ Ultimately "public" servants.

Civil servant should not act as a "Karamchari" but work like a "Karmayogi" for India to become "Vishwaguru"

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3. (b) हाल में शोधकर्ताओं ने तर्क दिया है कि आत्म-जागरूकता (self awareness) और सहानुभूति (empathy) के भावनात्मक कौशल (emotional skills) के बिना सरकार के स्वास्थ्य और सामाजिक-आधारित हस्तक्षेप काफी कम प्रभावी हैं। क्या आप सहमत हैं? प्रासंगिक उदाहरणों के साथ अपने उत्तर की पुष्टि कीजिए।

(150 शब्दों में उत्तर दीजिए) 10 अंक

Recent researchers have argued that the government's health and social-based interventions are significantly less effective without the emotional skills of self-awareness and empathy. Do you agree? Justify your answer with relevant examples.. (Answer in 150 words) 10 Marks

Changing governance landscape (for eg: Rights based laws like MNREGA) require involvement (emotional) from government for better implementation

Yes, interventions are less significant without emotional skills of empathy.

1) As may lead to rule fetish & red-tapism. (Eg. Requirement of various documents for service delivery.

2) Trust barrier arises between people & government as govt. acts as a paternalistic state

↳ Tax payers are only 6-7% of Indian population.

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3) Poor service delivery.

Eg: Use ACPS & attendance online for MNREGA but many don't use smart phones.

4) Ivory tower bureaucracy.

Eg: An officer asked police to "break the heads" of farmers in farmers protest → trust lost.

But, at the same time empathy & self-awareness should not accessed paramount.

(1) As a Public servant is a human he might be biased.
↳ Loss of objectivity (Curry favouring a certain community)

(2) Ultimately efficiency matters not just empathy.

(3) May lead to slippery slope & ultimately justifying anything.

Strong institutions & self-restraint along with empathy & self-awareness needed for the success of social programs

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4. (a) प्रासंगिक उदाहरणों के साथ चर्चा कीजिए कि सिविल सेवकों के राजनीतिक और नैतिक दृष्टिकोण उनके कार्य नैतिकता (work ethics) और दैनिक प्रशासनिक निर्णय लेने को कैसे प्रभावित करते हैं।

(150 शब्दों में उत्तर दीजिए) 10 अंक

Discuss with relevant examples how civil servants' political (1) and moral attitudes (2) impact their work ethics and daily administrative decision-making. (Answer in 150 words) 10 Marks

A person's attitude gives the necessary courage, thought process and way of acting.

How political attitudes impact their work ethics & admin. decision making:

1) By giving necessary moral authority that his/her political philosophy is being implemented

↳ A civil servant who believes in market economy will be more comfortable with free-market economy reforms.

2) Lens through which he/she can think

↳ +ve & -ve of a program are often seen through attitude.

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③ Political attitude may get reflected at ~~least~~ in the policies

↳ Eg: Striking down of Sec. 497 of IPC
Reading down of Sec. 377 of IPC etc

How moral attitudes impact work ethic & decision making:

1) Gives the required moral courage to take on the reforms

Eg: TN Seshan & electoral reforms.

2) Out-of-box thinking.

Eg: E Sreedharan & delhi metro.

3) Given the necessary drive to work (23% of IAS posts are vacant)
↳ Additional work needed.

4) May give a sense of satisfaction (moral attitude) to do the work

5) Self realisation & self actualization through decision making

Attitude depends on affective, cognitive & behavioural aspects but balance is needed.

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4. (b) "उद्देश्य (motive) का कार्रवाई की नैतिकता (morality of the action) से कोई लेना-देना नहीं है।" उपरोक्त कथन के प्रकाश में, क्या आपको लगता है कि किसी कार्रवाई की नैतिकता निर्धारित करने में उद्देश्य अप्रासंगिक है? प्रासंगिक उदाहरणों के साथ अपनी स्थिति स्पष्ट कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

"The motive has nothing to do with the morality of the action." In light of the above statement, do you think motive is irrelevant in determining the morality of an action? Explain your position with relevant examples. (Answer in 150 words) 10 Marks

The question of "means Vs Ends" is as old as the subject of Ethics. This quote also questions the same.

Argument for i.e motive is irrelevant in determining morality of an action:

1) If the motive is the judge, then any action can be justified
   ↳ Leads to slippery slope.
   ↳ Many countries justify violent means as a motive to bring peace but are struck in the same loop
   (Eg: Arab Spring)

2) As rules & regulations are same for all → they should determine the righteousness
   ↳ (Eg:) Justice delivery system.

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(3) Sometimes motives can be concealed
↳ Eg: Rise of Nazism as a solution to economic depression (But concealed motive → Racism).

(4) As Kantian philosophy says universalism & humanism are the core not a arbitrary motive.

Arguments against:

1) Without motive → may lead to public apathy → Eg: Bureaucratic behaviour.

2) Motive gives a cause for people
Eg: Freedom as a motive.

3) Ultimately there is motive for every action nothing is value-neutral. Eg: Every act has a target.

Therefore, Strong ethics, morals & institutions needed to forge a convergence between motives & morality of actions.

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5. (a) जैन तीर्थंकरों के व्रत-आधारित नैतिक दर्शन (vow based moral philosophy) की समकालीन प्रासंगिकता की व्याख्या कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

Explain the contemporary relevance of Jain Tirthankaras' vow-based moral philosophy. (Answer in 150 words) 10 Marks

Jainism as a reaction to traditional orthodoxy have given many moral & ethical principles which left a lasting mark on Indian philosophy.

Contempory relevance of vow-based moral philosophy:

1) Without a vow-based philosophy, there would be lack of dedication
   - (Eg:) Public apathy towards corruption.
2) Chasing a highes purpose in life
   - ↳ Achieving self-actualisation & self-realisation.
3) To effectively do one duty.
   - ↳ (Eg:) Promotes dedication in a public servant.
4) As an objective metric to check one's performance.

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(5) Gives purpose in life.

↳ Lack of purpose leads to crisis of consciousness (Eg: 14% of Indians suffering from mental illness.

(6) Identify the essence of being human

(Eg: Present day erosion of values due to rising materialism.

(7) As a objective evaluation metric

(Eg: Political parties in India don't have a row → Leading to horse trading.

(8) To realise collective improvement & collective well-being.

(Eg: Rising polarisation in current days there right faith of inclusion & peace is needed.

As the Tri Pitakas state, everyone needs Right faith, Right knowledge & right conduct for the betterment of society.

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5. (b) अंतर्राष्ट्रीय संबंधों में आर्थिक प्रतिबंधों के उपयोग से कौन सी नैतिक दुविधाएँ उत्पन्न होती हैं, और नीति निर्माता इन चिंताओं को अवैध व्यवहारों को दंडित करने और राजनीतिक परिवर्तन को बाध्य करने की आवश्यकता के साथ कैसे संतुलित कर सकते हैं? (150 शब्दों में उत्तर दीजिए) 10 अंक

What ethical dilemmas arise from the use of economic sanctions in international relations, and how can policymakers balance these concerns with the need to punish illegal behaviours and compel political change? (Answer in 150 words) 10 Marks

Ethical dilemmas mean the standoff between two ethical principles which are equally important.

Ethical dilemmas in use of economic Sanctions in IR:

1) Purpose of stopping illegal behaviours Vs suffering of the people

Eg: Iran sanctions leading to lower standard of living for Iranians.

2) Unilateral application of sanctions Vs Democratic principles.

Eg: Russian Sanctions by western world

3) Stated purpose Vs Ulterior motives

Eg: Sanctions on India after Bangladesh liberation.

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(4) Stated purposes Vs Rising global inflation.

Eg: If India didnot buy Russian oil, global oil prices would rise.

(5) The question of efficacy of sanctions.

Eg: Western chips are still found in Russia

How can policymakers balance the concerns:

(1) By respecting democratic principles
↳ Leads to greater participation & better efficacy.

(2) Restricting the sanctions to specific people, thereby reducing burden on common people.

(3) Use sanction as a last choice.
Try to push ethically for political change Eg: Voice of global south & India

(4) Using positive reinforcements for good behaviours.

Humanitarian aid & assistance should be the cornerstone in deciding sanctions.

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वर्तमान समय में निम्नलिखित उद्धरणों की प्रासंगिकता पर चर्चा करें।

Discuss the relevance of the following quotes to the present times.

6. (a) "युद्ध मनुष्यों के मन में शुरू होते हैं, और उन मनों में, प्रेम और करुणा ने शांति की रक्षा का निर्माण किया होगा।"
(150 शब्दों में उत्तर दीजिए) 10 अंक

"Wars begin in the minds of men, and in those minds, love and compassion would have built the defences of peace."
(Answer in 150 words) 10 Marks

This quotes suggests that internal questioning / Debate (Socratic de bate) gives rise to external & internal peace in a community.

Wars begin in the minds of men:

1) By questioning the existing norms.

Eg: Raja rammohan Roy questioned Sati.

2) They donot act out of passion but deliberate through thinking & process (∵ wars in themselves)

Eg: Gandhiji touring India

3) The challenge of ideas & crisis of consions leads to better understanding of one-self.

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This behaviour of internal questioning leads to leading peace through love & compassion.

1) One's we identify our faults, we can never hate others for their, rather builds compassion.

Eg: Oskar Schindler saved 1200 Jews due to his crisis of conscience.

2) By seeing the conditions of children a war has risen in Kailash Satyarthi's mind → dedicated his whole life for children.

3) As the constant debate might've clear that violence is never a solution for hate Eg: Nelson Mandela, Truth & reconciliation council in SA.

4) The opinions (contrasting one's) might lead to personal affects which on a societal level may be magnified

Eg: Malcolm X moved from violence to Peace

One should rather wage this wars internally to get solutions over love & compassion rather than showing hatred.

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6. (b) "आप अपना जीवन ऐसे जिएँ जैसे कि आपके कार्यों का सिद्धांत(उंपउ वि लवनत बजपवदे) सार्वभौमिक कानून बन जाए।" (150 शब्दों में उत्तर दीजिए) 10 अंक

"May you live your life as if the maxim of your actions were to become universal law." (Answer in 150 words) 10 Marks

This quote suggests that one should live a life towards others such that other treat the person as he does them.

Why we need to consider our actions/ ethics as universal law:

1) Then only we can understand the effect that our actions have on others.

2) As every human is born equal
↳ Every religion teaches this same thing. Therefore, there is no distinction between oneself & others

3) Human is social animal, we have come to this stage due to the contribution of everyone around us
∴ We need to treat everyone next the same.

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4) There is divine command that one is born more than other

↳ The reason used to justify casteism & racism (Eg: Aryan theory by Nazis.

5) Only then peace & tranquility prevails else 'An eye for an eye, leaves the whole world blind'

If we don't live in such a way:

1) Leads to constant conflicts
(Eg: Israel - Palestine issue, Israelis not behaving peaceful would get only violent response from them
(2-state solution needed)

2) Creating cleavages in society leads to communalism. (Eg: India-Pakistan partition

3) Only when we understand one others better, we understand the world better.

Therefore we needed to use "Ubuntu" Philosophy i.e collective well-being for personal well-being.

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6. (c) आचरण का सुनहरा नियम (the golden rule of conduct) पारस्परिक सहिष्णुता (mutual toleration) है, यह देखते हुए कि हम सभी कभी एक जैसा नहीं सोचेंगे और हम हमेशा सत्य को टुकड़ों में देखेंगे और दृष्टि के विभिन्न दृष्टिकोण बनाएंगे। (150 शब्दों में उत्तर दीजिए) 10 अंक

The golden rule of conduct is mutual (1) eration, seeing that we will never all think alike and we shall always see Truth in fragment (2) and form different (3) angles of vision.

(Answer in 150 words) 10 Marks

Syadvad philosophy of Jainism processes that in some aspect everything and anything is true. This states that nothing can be absolutely true.

→ We all never think alike

↓

Societal status determines our thinking

↳ Eg: often poor believe in welfare schemes

→ Culture shapes our behaviours Eg: Prostitution is normal in Japan

↳ Often real life is not black or white, it is gray. King in Kong & Kong in King



Industrialists believe in free market.

↳ Angle of vision is different.

There the need of the hour is tolerance.

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(1) Tolerance of viewpoints (Eg:) Religions Customs etc

↳ An increase in mob-lynching recently.

(2) To promote the idea of unity-in-diversity & come up with solutions suitable for all

↳ (Eg:) Indian Constitution sociclism, free market, religious rights

(3) As supreme court said dessent is safety valve of democracy

↳ Tolerant to viewpoints showcases the weakness in our approach.

(4) Helps in assimilating best practices from everything & reducing the negatives.

There we need unity not uniformity Cohesion not fusion and tolerance should be moved towards acceptance as Indian philosophy says "Vasudhaiva Kutumbakam".

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खण्ड–B / Section–B

7. आपने हाल ही में बीटा टेक्नोलॉजीज के सीईओ का पदभार संभाला है, जो 1990 में स्थापित भारत की एक प्रसिद्ध आईटी सेवा और परामर्श कंपनी है। पिछले तीन दशकों में, कंपनी उत्तरी अमेरिका, यूरोप और एशिया में ग्राहकों के साथ एक वैश्विक खिलाड़ी (global player) के रूप में विकसित हुई है। अत्याधुनिक समाधानों और मजबूत ग्राहक संबंधों के लिए जानी जाने वाली बीटा टेक्नोलॉजीज आईटी क्षेत्र में एक बाजार नेतृत्व कर्ता (मार्केट लीडर) रही है।

आपके कार्यभार संभाले तीन सप्ताह हो चुके हैं, और एक दिन, कंपनी के कानूनी प्रमुख आपके पास एक रिपोर्ट लेकर आए, जिसमें उन्होंने कंपनी के वित्तीय विवरण में विसंगतियों की खोज की थी।

पांच साल तक, कंपनी के वित्तीय अधिकारी (सीएफओ company's financial officer), श्री राहुल मेहता ने अपनी आय रिपोर्ट में हेरफेर किया है। राजस्व को बढ़ाकर और खर्चों को कम करके, उन्होंने स्टॉक की कीमतों को बढ़ाने और अधिक निवेश सुरक्षित करने के लिए वित्तीय स्वास्थ्य की एक झूठी छवि बनाई है।

इसके अलावा, यह पाया गया कि श्री मेहता ने कंपनी के कुछ विक्रेताओं (vendors) में महत्वपूर्ण व्यक्तिगत निवेश किया है। इन विक्रेताओं को आकर्षक अनुबंध दिए गए थे, जो अनुकूलित शर्तों और अक्सर बढ़ी हुई कीमतों पर थे और कंपनी के लिए हानिकारक थे। श्री मेहता के कार्यों ने खरीद प्रक्रिया को प्रभावित किया है और कंपनी को वित्तीय नुकसान पहुंचाया है।

सीईओ के रूप में, आपको एक महत्वपूर्ण निर्णय का सामना करना पड़ा। आपको वित्तीय अनियमितताओं और विषम खरीद प्रक्रिया से भी जूझना पड़ा।

नए सीईओ के रूप में:

(a) आपके पास कौन से निर्णय विकल्प उपलब्ध हैं?

(b) उपरोक्त मामले में क्या मुद्दे शामिल हैं?

(c) आप किस तरह की कार्रवाई का विकल्प चुनेंगे और क्यों? (250 शब्दों में उत्तर दीजिए) 20 अंक

You recently took over as CEO of Beta Technologies, a renowned IT services and consulting firm in India established in 1990. Over the past three decades, the company has grown into a global player with clients in North America, Europe, and Asia. Known for cutting-edge solutions and strong client relationships, Beta Technologies has been a market leader in the IT sector.

It has been three weeks since you took over, and one day, the company's legal head came to you with a report that they had discovered discrepancies in the company's financial statement.

For five years, the company's financial Officer (CFO), Mr. Rahul Mehta, has manipulated its earnings reports. By inflating revenues and understating expenses, he has created a false image of financial health to boost stock prices and secure more investment.

Further, it was found that Mr. Mehta has significant personal investments in some of the company's vendors. These vendors were awarded lucrative contracts, often at inflated prices and with favourable terms detrimental to the company. Mr Mehta's actions have compromised the procurement process and led to financial losses for the company.

As CEO, you were confronted with a critical decision. You also had to contend with financial irregularities and a skewed procurement process.

As a new CEO:

(a) What decision options are available to you?

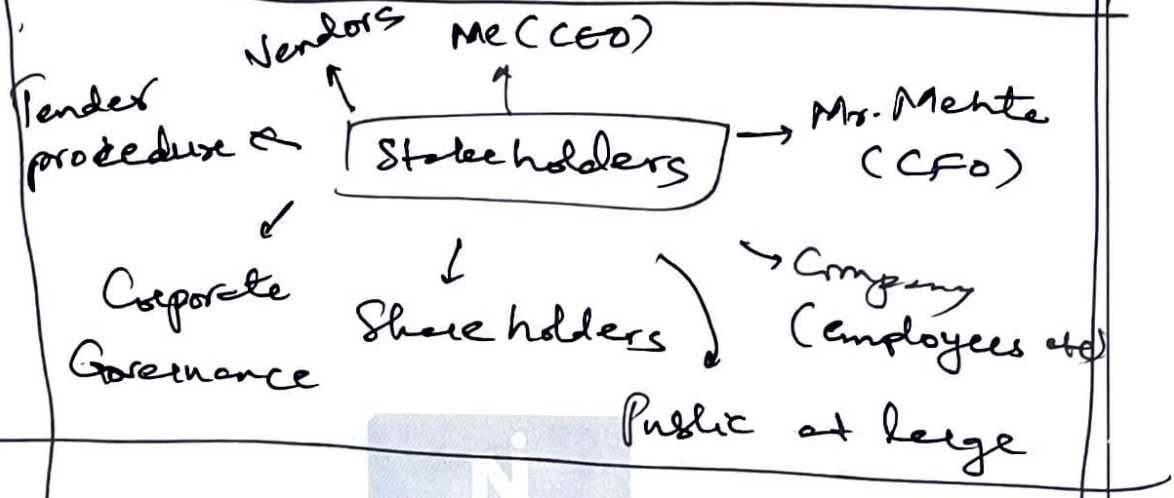
(b) What are the issues involved in the above case?

(c) What will be your chosen course of action and Why? (Answer in 250 words) 20 marks

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This case study involves usage of position of authority to personal gains and lack of accountability & transparency



(a) Decision options available to me

Option-I:

Not doing anything, continuing the process as it is.

Merits	Demerits
1) Company image is protected	1) Misuse of power 2) Crisis of conscience 3) One day everything will blow up 4) Continuing of corruption

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Option-II:

Doing an internal review, after which remove Mr. Mehta but not disclose publicly

Merits	Demerits
1) Action taken against perpetrators 2) Better future for the company.	1) Lack of public trust 2) Eventually may leak 3) Not good Corporate Governance behaviour

Option-III:

Option-II followed by full public disclosure and established internal mechanisms & SOPs so that this never happens again

Merits	Demerits
1) Course correction. 2) Bright future for company. 3) Gaining trust of people 4) Good leadership qualities	1) Potential loss of client 2) Stock crash leading to innocent people losing money

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(5) Issues involved in Sove case

1) Abuse of power by Mr. Mehta
2) Lack of internal complaints council & any sort of SOP to prevent this behaviour.
3) The slippery slope of protecting stock price rather than focusing on the fundamentals of the company
4) Protecting genuine investors & the same time carrying on reforms.
5) This would reflecting poorly on me & me as a leader.
6) Global name & shame of the Company → Loss of client and so profits & so employees.
7) Loss of trust by people
8) Sanskritisation of corruption in Beta technologies.
9) Lack of oversight mechanism & info asymetry between Company & people.

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(c) Chosen course of action & why

1) Option - III will be choosen i.e do a thorough investigating & suspend Mr. Mehta until then. Showcase every step of the process to shareholders & people. Build SOPs like open auction, extend audit, independent directors, proactive disclosure of information. At the same time exuting confidence that company would build back its foundations & to maintain trust & Customers because:

Ultimately Beta tech works for the people, therefore transparency is needed. Institutions are needed not just people of Calibre → so that rules are not lost & will. At the same time confidence in the leadership required. At last if the company still crashes I would take moral responsibility for the crash.

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8. एक ऐसे जिले में जिला विकास अधिकारी (DDO) के रूप में, जो अपनी शुष्क परिस्थितियों के लिए जाना जाता है, पिछला वर्ष विशेष रूप से चुनौतीपूर्ण रहा है। बारिश न होने के कारण, इस क्षेत्र में पानी की भारी कमी का सामना करना पड़ा, जिससे कृषि में भारी गिरावट आई और भूख से मौतें हुईं। मेरी महत्वपूर्ण जिम्मेदारियों में से एक मध्याह्न भोजन योजना की निगरानी करना, यह सुनिश्चित करना शामिल है कि यह सुचारू रूप से चले और लक्षित लाभार्थियों - स्कूली बच्चों तक पहुँचे।

चल रहे संकट के बीच, मैंने तीन विशिष्ट ब्लॉकों में मध्याह्न भोजन योजना में एक विसंगति देखी। खाद्यान्न की खपत नामांकित छात्रों की संख्या से काफी अधिक थी। यह विसंगति लगभग एक महीने से लगातार बनी हुई थी, जिसने मुझे इस असामान्य पैटर्न के पीछे के कारणों का पता लगाने के लिए गहन जांच शुरू करने के लिए प्रेरित किया।

जांच में एक आश्चर्यजनक लेकिन दिल दहला देने वाली सच्चाई सामने आई। इन ब्लॉकों के गांव के स्कूल समुदाय में भूखे परिवारों को खिलाने के लिए अतिरिक्त खाद्यान्न का उपयोग कर रहे थे। यह अनधिकृत कार्रवाई, करुणा से प्रेरित होने के बावजूद, आधिकारिक तौर पर दंडनीय अपराध थी। स्कूल गंभीर भूख से पीड़ित लोगों को राहत प्रदान करने के लिए विशेष रूप से छात्रों के लिए निर्धारित संसाधनों को डायवर्ट कर रहे थे।

जैसे-जैसे स्थिति सामने आई, आप खुद को नैतिक दुविधा में पाते हैं। एक तरफ, डीडीओ के रूप में, मैं उन नियमों से बंध हुआ था जिनके तहत मुझे सरकारी संसाधनों का उचित उपयोग सुनिश्चित करना था। अपने नेक इरादे के बावजूद, खाद्यान्न का अनधिकृत डायवर्जन प्रोटोकॉल का उल्लंघन था जिसके लिए अनुशासनात्मक कार्रवाई की आवश्यकता थी, जिसमें शामिल स्कूल अधिकारियों का निलंबन भी शामिल था।

दूसरी ओर, इन स्कूल अधिकारियों की कार्रवाई मानवता और करुणा की गहरी भावना से प्रेरित थी। उन्होंने अपने समुदाय की तत्काल जरूरतों को प्राथमिकता देने का फैसला किया, गंभीर परिस्थितियों को पहचाना और आगे भूख से होने वाली मौतों को रोकने की तत्काल आवश्यकता को पहचाना। संकट के प्रति उनकी मानवीय प्रतिक्रिया के लिए उन्हें दंडित करना न केवल कठोर था, बल्कि सार्वजनिक सेवा की भावना के भी विपरीत था।

(a) उपरोक्त मामले में नैतिक मुद्दे क्या हैं?

(b) एक क्क० के रूप में, आपके पास क्या विकल्प उपलब्ध हैं?

(c) अपनी चुनी हुए कार्य-विधि के साथ-साथ अपने कारणों की व्याख्या कीजिए।

(d) उपरोक्त मामले को देखते हुए, मानवीय संकट की स्थितियों से निपटने के लिए सबसे अच्छा नैतिक सिद्धांत क्या होगा?

(250 शब्दों में उत्तर दीजिए) 20 अंक

As a District Development Officer (DDO) in a district known for its arid conditions, the past year has been particularly challenging. With rains failing to arrive, the region faced an acute water shortage, leading to a severe agricultural downturn and reported starvation deaths. One of my critical responsibilities includes supervising the mid-day meal scheme, ensuring that it runs smoothly and reaches the intended beneficiaries - schoolchildren.

Amidst the ongoing crisis, I observed an anomaly in the mid-day meal scheme in three specific blocks. The consumption of food grains was significantly higher than the number of students enrolled. This discrepancy had been persistent for about a month, prompting me to initiate a thorough inquiry to uncover the reasons behind the unusual pattern.

The investigation revealed a surprising yet heart-wrenching reality. The village schools in these blocks were using the extra food grains to feed starving families in the community. This unauthorised action, while driven by compassion, was officially a punishable offence. The schools were diverting resources intended exclusively for students to provide relief to those suffering from acute hunger.

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As the situation unravelled, you found yourself in a moral quandary. On one hand, as the DDO, I was bound by regulations that required me to ensure the proper use of government resources. Despite its noble intent, the unauthorised diversion of food grains was a breach of protocol that necessitated disciplinary action, including the suspension of the school officials involved.

On the other hand, these school officials' actions were driven by a deep sense of humanity and compassion. They chose to prioritise the immediate needs of their community, recognising the dire circumstances and the urgent need to prevent further starvation deaths. Punishing them for their humane response to the crisis seemed not only harsh but also contrary to the spirit of public service.

(a) What are the ethical issues in the above case?

(b) As a DDO, what are the options available to you?

(c) Explain your chosen course of action, along with your reasons.

(d) Given the above case, what would be the best ethical theory for handling human distress situations?

(Answer in 250 words) 20 marks

This case study highlights the ethical issues (dilemmas) that civil servant would like rule of law Vs empathy, compassion and asks the questions of how to manage it

(a) **Ethical issues in the above case**

1) Moral obligation of state to provide basic facilities for all its citizens.
2) The issue breaking the rule of law
3) The issue of showing compassion yet restrain.
4) Ethical issue of lack of SOPs & food for all people
5) Lack of accountability & transparency

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6) Non-disclosure of information.

7) Slippery slope of breaking the law.

8) Ethical issue of punishing a good act

9) Ends Vs Means debate.

10) Act Utilitarianism suggests the act by school authorities is right but it's against Rule of law.

11) Human dignity, poverty, hunger at stake.

12) Breach of protocol by school officials.

(b) Options available to me as DDO

(1) Just reprimand the school officials and ask them not to repeat this
Option

(2) Let the school officials continue
Option what they are doing as it is a good thing to provide food for people.

(3) Removing the school officials from
Option their positions and bringing in

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Strict transparency & accountability measures.

(5) **Course of action & reasons:**

CoA:

1) I would suggest suspending the school officials as a punishment for the breach of protocol but not removal.

2) Identify crisis areas & bring in new schemes of effective delivery of PDS systems → Check corruption.

3) Asking government for more food backup.

4) Putting a complaint box in every panchayat to listen to grassroots
↳ Promoting social audit mechanism
↳ Promotes transparency and gives power to people

(6) I would suggest because of following reasons.

1) Even though intentions are good, actions are bad so, a punishment is mandated

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2) It's state's responsibility to look after welfare of it's people

3) Promoting transparency & accountability leads to effective & efficient service delivery.

4) Devolution of powers leads to trust based two-way governance.

(d) Ethical theory for handling human distress situations

Rights based approach is needed.

↳ It is the right of people for a good living without hunger

↳ Right to know what are the measures available

↳ Empowers people.

↳ Effective SOPs & processes are put in place.

↳ Partnership based governance process leads to better outcomes.

Rather than seeing people as just recipients we need to treat them as "Bhagidars" in governance process.

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9. एक शांतिपूर्ण जिले में पुलिस अधीक्षक (एसपी) के रूप में, मैं छोटी-मोटी चोरी, संपत्ति पर अतिक्रमण और छोटे-मोटे झगड़ों जैसे छोटे-मोटे अपराधों को संभालने का आदी था। अपराध दर कम थी और लोग आम तौर पर अपने काम से काम रखते थे, जिससे यह अपेक्षाकृत आसान कार्यस्थल बन गया। हालाँकि, पिछले महीने से, मेरे कार्यालय को एक अलग तरह की शिकायत मिलनी शुरू हो गई, जो समुदाय में एक अधिक जटिल मुद्दे को जन्म दे रही थी।

ग्रामीणों से बड़ी संख्या में शिकायतें प्राप्त हुईं, जिन्होंने बताया कि उनकी जानकारी के बिना उनके बैंक खातों से पैसे गायब हो गए। ये शिकायतें चिंताजनक थीं, खासकर इसलिए क्योंकि वे ऐसे जनसांख्यिकीय समूह से आए थे जो काफी हद तक अशिक्षित और आधुनिक बैंकिंग प्रथाओं से अपरिचित थे। ग्रामीण भ्रमित और व्याकुल थे, उन्हें समझ में नहीं आ रहा था कि उनकी मेहनत की कमाई कैसे गायब हो रही है।

प्रारंभिक जाँच करने पर, हमें पता चला कि पैसे वास्तव में चोरी नहीं हो रहे थे, बल्कि राज्य सरकार की बीमा योजना के तहत पॉलिसियों के लिए बीमा प्रीमियम के रूप में काटे जा रहे थे। ग्रामीणों को इस बात की जानकारी ही नहीं थी कि उन्होंने ऐसी पॉलिसियों के लिए साइन अप भी किया था, जिससे इन लेन-देन की वैधता पर संदेह पैदा हो गया।

गहन जांच से पता चला कि सरकारी बैंकों के एजेंट बीमा योजना को आक्रामक तरीके से आगे बढ़ा रहे थे। इन एजेंटों को योजना के लिए सरकारी लक्ष्यों को पूरा करने का निर्देश दिया गया था, जिसके कारण वे उचित सहमति के बिना लाभार्थियों को जोड़ रहे थे। अधिकांश ग्रामीण अशिक्षित थे और उन्हें उन बीमा पॉलिसियों की कोई समझ नहीं थी, जिनमें वे नामांकित थे। कटौती कानूनी थी, लेकिन ग्रामीणों की सहमति प्राप्त करने के लिए इस्तेमाल किए गए तरीके अत्यधिक संदिग्ध थे।

आप कार्रवाई के तरीके के बारे में सोच रहे थे, क्योंकि कटौती कानूनी थी, और एजेंट तकनीकी रूप से निर्देशों का पालन कर रहे थे। लेकिन, इस प्रक्रिया में, वे गरीब ग्रामीणों का शोषण कर रहे थे।

(a) उपरोक्त मामले में नैतिक मुद्दे क्या हैं?

(b) एक एसपी के रूप में आपके पास क्या विकल्प उपलब्ध हैं?

(c) अपनी चुनी हुई कार्रवाई के तरीके की व्याख्या कीजिए।

(d) यदि आपको बीमा योजना को बढ़ावा देने का कोई बेहतर तरीका सुझाना हो, तो वह क्या होगा?

(250 शब्दों में उत्तर दीजिए) 20 अंक

As the Superintendent of Police (SP) in a peaceful district, I was accustomed to handling minor crimes such as petty thefts, property encroachments, and small fights. The crime rate was low and the people generally kept to their business, making it a relatively easy workplace. However, over the past month, my office began receiving a different kind of grievance that indicated a more complex issue brewing in the community.

A significant number of complaints were received from villagers who reported losing money from their bank accounts without their knowledge. These grievances were alarming, especially since they came from a demographic that was largely illiterate and unfamiliar with modern banking practices. The villagers were confused and distraught, not understanding how their hard-earned money was disappearing.

Upon conducting a preliminary enquiry, we discovered that the money was not exactly being stolen but was being deducted as insurance premiums for policies under the State Government's Bima Yojna. The villagers were unaware that they had even signed up for such policies, raising suspicions about the legitimacy of these transactions.

A deeper investigation revealed that agents from government banks were aggressively pushing the Bima Yojna. These agents had been instructed to meet government targets for the scheme, leading them to add beneficiaries without proper consent. Most of the villagers were illiterate and had no understanding of the insurance policies they were enrolled in. The deductions were legal, but the methods used to obtain the villagers' consent were highly questionable.

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You were wondering about the course of action, as the deductions were legal, and the agents were technically following instructions. But, in the process, they were exploiting the poor villagers.

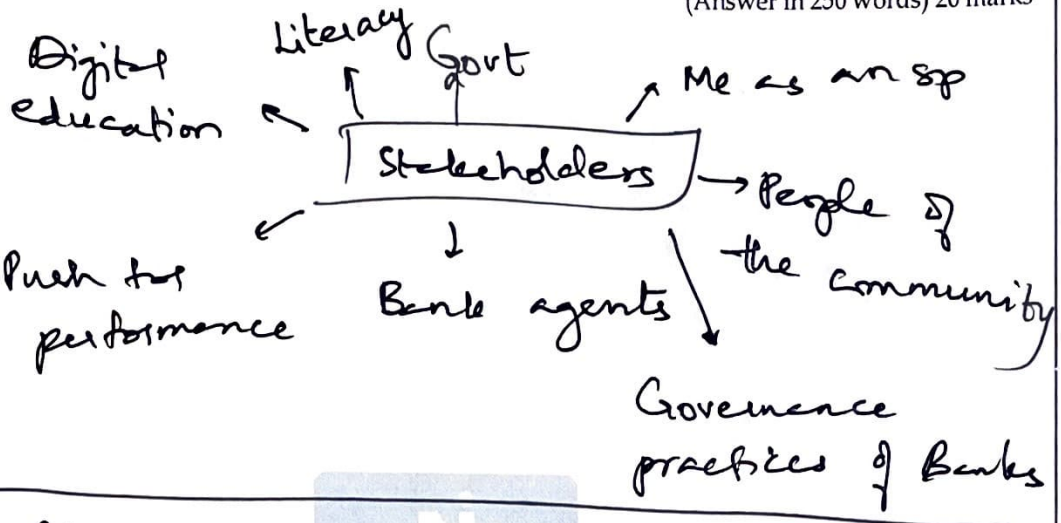
(a) What are the ethical issues involved in the above case?

(b) What are the options available to you as an SP?

(c) Explain your chosen course of an action.

(d) If you have to recommend a better way of promoting the bima yojna, what would that be?

(Answer in 250 words) 20 marks



(a) Ethical issues involved in the above case

1) Misuse of means to achieve ends.

2) Exploiting the naivity of village people

3) Lack of transparency on the part of banking agents

4) Corporate governance issues like solely focusing on the quantity of the outcome rather than quality.

5) Legal but unethical nature of the transactions.

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6) Lack of oversight mechanisms may lead to slippery slope

7) Misuse of trusteeship philosophy
↳ Lookout for protection of citizen but can be used as means and the targets becoming the end.

(b) Options available to the CS in SP.

(1) Not doing anything, as would lead to huge public outcry.

Option-2:

Explain the importance of insurance to the villagers & try to explain the situation that money cannot be returned as it is legitimate & people signed up for it

Option-3:

Force the banks to refund the money and asks them to properly educate the villagers about the scheme

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Option - 4:

Option - 3 + Information, education & awareness campaign insurance as well as digital literacy.

(c) Course of action:

1) I would temporarily freeze the deduction of money on grounds of procedural mis-conduct.

2) Explain the people about the situation and given them a voluntary chance to get a refund (As the process was not based on trust & exploitative)

3) IEA campaign also.

This course of action would gain the trust of people at the same time empower them enough to take their own decision.

Option-2 would lose the trust of people

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(d) Better way to promote Bima Yojna

1) Education, information & awareness program through Gram Sabhas.

2) Taking the help of Anganwadi workers, local teachers etc to reach every person

3) Giving out pamphlets in vernacular language.

4) Highlighting the benificiaries of the scheme.

5) By changing the metric of success from no. of subscriptions to the awareness levels.

6) Educating & training the agents in the promotional measures

Trust based Governance is a two way street which needs effective cooperation from citizens & taking them as equal partners in the growth story of India rather than passive recipients.

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10. पिछले पाँच वर्षों से जल आपूर्ति विभाग में एक जूनियर इंजीनियर के रूप में, मेरी जिम्मेदारियों में पानी की गुणवत्ता सुनिश्चित करना और नियमित वितरण के लिए आपूर्ति लाइनों को बनाए रखना शामिल था। जिस जोन में मैं तैनात था, वहाँ लगातार पानी की कमी की समस्या थी, खास तौर पर गर्मियों के दौरान जब आपूर्ति अनियमित हो जाती थी। निवासियों को पानी के टैंकरों पर बहुत ज्यादा निर्भर रहना पड़ता था, जिससे उनका वित्तीय बोझ और असुविधा बढ़ जाती थी।

पिछले कुछ सालों में, मैंने देखा है कि पानी की आपूर्ति में व्यवधान सिर्फ तकनीकी समस्याओं या प्राकृतिक कमी के कारण नहीं थे। सावधानीपूर्वक निगरानी और डेटा संग्रह के जरिए, मैंने ऐसे सबूत खोजे जो बताते थे कि टैंकर मालिकों का एक गिरोह जानबूझकर कृत्रिम कमी पैदा कर रहा था। यह गिरोह पानी की आपूर्ति लाइनों से छेड़छाड़ करता था, जिससे व्यवधान पैदा होता था और फिर बढ़े हुए दामों पर पानी बेचकर स्थिति का फायदा उठाता था। इस गिरोह की गतिविधियाँ न केवल अवैध थीं, बल्कि बेहद अनैतिक भी थीं, जो निवासियों की पानी की बुनियादी जरूरत का शोषण करती थीं।

अपने पास पर्याप्त सबूत होने के बाद, मैंने गिरोह के खिलाफ कार्रवाई करने का फैसला किया। मैंने जिले के पुलिस अधीक्षक (एसपी) से मुलाकात की और अपने निष्कर्ष प्रस्तुत किए। एसपी चिंतित दिखे और उन्होंने दोषियों के खिलाफ कार्रवाई शुरू करने का वादा किया। हालाँकि, दो हफ्ते बीत जाने के बाद भी कोई उल्लेखनीय कार्रवाई नहीं की गई। निराश और दृढ़ निश्चयी होकर, मैंने देरी को समझने के लिए एसपी के साथ एक और बैठक निर्धारित की।

हमारी मुलाकात के दौरान, एसपी ने स्थिति को स्पष्ट रूप से समझाया। उन्होंने समस्या और मेरे साक्ष्य की वैधता को स्वीकार किया, लेकिन कार्टेल के मजबूत राजनीतिक संबंधों और प्रभाव के कारण कार्रवाई करने में अपनी असमर्थता व्यक्त की।अगर वे ऐसे शक्तिशाली हितों के खिलाफ गए तो उन्हें अपने लोगों की सुरक्षा और अपने करियर पर संभावित नतीजों का डर था स इस रहस्योद्घाटन ने मुझे मुश्किल स्थिति में डाल दिया, क्योंकि मैं एसपी की मजबूरी को समझता था, लेकिन समुदाय की खातिर इस मुद्दे को संबोधित करने की गहरी जिम्मेदारी भी महसूस करता था।

(a) उपरोक्त स्थिति में आपके पास क्या विकल्प उपलब्ध हैं?

(b) आप किस तरह की कार्रवाई चुनेंगे?

(c) मामले में शामिल नैतिक मुद्दों की पहचान कीजिए।

(d) लोगों की जरूरतों का फायदा उठाने वाले कार्टेल से निपटने के लिए कुछ उपाय सुझाएँ।

(250 शब्दों में उत्तर दीजिए) 20 अंक

As a junior engineer in the Department of Water Supply for the past five years, my responsibilities included ensuring water quality and maintaining supply lines for regular distribution. The zone I was posted in had persistent water shortage issues, particularly exacerbated during the summer when the supply became erratic. Residents had to rely heavily on water tankers, which added to their financial burden and inconvenience.

Over the years, I observed that the disruptions in water supply were not merely due to technical issues or natural scarcity. Through careful monitoring and data collection, I uncovered evidence suggesting that a cartel of tanker owners was deliberately creating an artificial shortage. This cartel would tamper with the water supply lines, causing disruptions, and then capitalise on the situation by selling water at inflated prices. The activities of this cartel were not only illegal but also highly unethical, exploiting the residents' basic need for water.

With substantial evidence in hand, I decided to take action against the cartel. I met with the district Superintendent of Police (SP) and presented my findings. The SP appeared concerned and promised to initiate action against the culprits. However, two weeks passed without any noticeable action being taken. Frustrated and determined, I scheduled another meeting with the SP to understand the delay.

During our meeting, the SP candidly explained the situation. He acknowledged the problem and the validity of my evidence but expressed his inability to act due to the cartel's strong political connections

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and influence. He feared for the safety of his men and the potential repercussions on his career if he went against such powerful interests. This revelation left me in a difficult position, as I understood the SP's predicament but also felt a deep responsibility to address the issue for the sake of the community.

(a) What are the options available to you in the above situation?

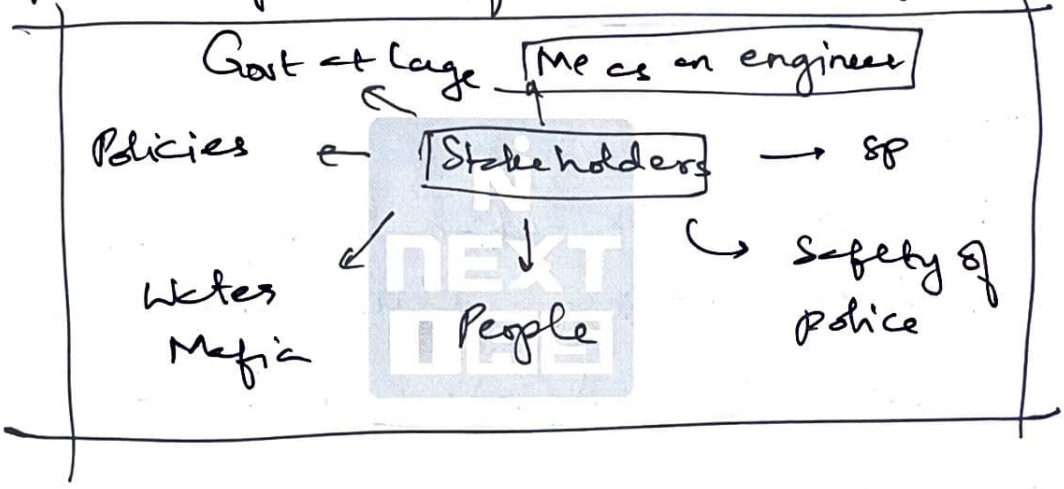
(b) What will be your chosen course of action?

(c) Identify the ethical issues involved in the case

(d) Suggest some measures for handling cartels who prey on people's needs.

(Answer in 250 words) 20 marks

This case study indicates issues of safety issues, crony capitalism, money & muscle political power of the evil people.



(a) Options available to me:

Option-I:

Do nothing, as I don't have the policing power.

Merits	Demerits
① Safety of police	① Public welfare is lost
② Safety of Job	② Not doing anything is also corruption
	③ Cognitive dissonance
	④ Issue not resolved

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Option-II:

Going to the medic with the information

Merits	Demerits
1) Public welfare	1) Loss of Job
2) Potential resolution of the issue	2) Not following superiors orders.
3) Personal satisfaction	3) Safety of police at stake

Option-III:

Convincing SP to take action, using CI to tap into his ethics, else going the route of internal complaints council & whistle blowing

Merits	Demerits
(1) Public welfare	(1) Loss of job
(2) Potential resolution	(2) Safety of police at stake.
(3) Personal satisfaction	
(4) Trying all choices	

Option-IV:

Seeking transfer to conceal the guilt

Merits	Demerits
(1) Escaping the issue	(1) Not solving the issue
	(2) Lack of courage
	(3) Public welfare

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(b) Chosen course of action:

i) Would go with option-3, first compell the sp with ethical arguments then raise the issue internally, then as Last option whistle blowing because ultimately a public servant should serve his oath of working for public welfare even at the expense of personal sacrifice but not sacrifice of safety. This process would bring in an institutional change as well with policies & safety enhancement for police.

(c) Ethical issues

1) Issues of crony capitalism, Greed of humans.

2) Bad business principles like monopoly by the cartel

3) Ultimately human safety is important

4) Not following civil services ethics.

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(5) Public welfare, rule of law, constitutional morality at state.

(6) Lack of courage by SP
↳ 4 cardinals virtues of Plato

(7) Lack of effective infrastructure for police → need for police reforms

(d) Measures to handle cartels

1) Create deterrence by enacting & giving out maximum sentences for such cartel members
↳ Use competition act etc.

2) Reinforce police with infra.

3) Use of technology for price discovery
↳ Democratising information

4) Bring out laws, policies & best practices & SOPs in this regard.

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11. AquaTech एक सरकारी रक्षा अनुबंध फर्म (government defence contracting firm) है जो पुलिस और सैन्य उपयोग के लिए रोबोटिक सिस्टम बनाने में माहिर है। यह बम-निष्क्रिय करने वाले रोबोट बनाने और अन्य वर्गीकृत परियोजनाओं पर काम करने के लिए जानी जाती है। एक महत्वपूर्ण परियोजना में एक रोबोट विकसित करना शामिल था जो बारूदी सुरंगों को साफ करने और छिपे हुए विस्फोटकों का पता लगाने में सक्षम हो। रक्षा मंत्रालय के शीर्ष अधिकारियों के समक्ष परियोजना प्रदर्शन के लिए एक कार्यशील प्रोटोटाइप तैयार करने हेतु सात महीने की कठोर समय सीमा थी।

कर्मचारियों की कमी और अन्य अप्रत्याशित मुद्दों के कारण परियोजना में देरी हुई, जिसके परिणामस्वरूप दो सप्ताह की देरी हुई। जैसे-जैसे समय सीमा नजदीक आती गई, परियोजना के नेता ने टीम पर कम से कम आराम के साथ लंबे समय तक काम करने का दबाव डाला। इन चुनौतियों के बावजूद, टीम प्रदर्शन के लिए समय पर प्रोटोटाइप पूरा करने में कामयाब रही।

प्रदर्शन के दौरान, रोबोट को खदानों का पता लगाने और उन्हें स्प्रे से चिह्नित करने के लिए एक सक्रिय बारूदी सुरंग में तैनात किया गया था। शुरुआत में, रोबोट ने उम्मीद के मुताबिक प्रदर्शन किया, खदानों की पहचान की। हालांकि, साइटों को चिह्नित करने के बजाय, इसने विस्फोटों को ट्रिगर किया, जिससे ऑपरेटिंग इंजीनियर को घातक चोटें आईं। प्रदर्शन को तुरंत रोक दिया गया, और जांच शुरू की गई।

जांच में पता चला कि सॉफ्टवेयर में खामो के कारण यह खराबी हुई, जिससे यह दुखद दुर्घटना हुई। सॉफ्टवेयर डेवलपमेंट टीम ने तर्क दिया कि ऑपरेटर ने मिश्रित आदेश जारी किए, जिससे यह खराबी हुई। कुल मिलाकर, प्रत्येक टीम जिम्मेदारी से बचती रही, लेकिन घातक त्रुटियों के लिए किसी न किसी टीम को जवाबदेह बनाया जाना था।

(a) यदि आप एक्वाटेक के नैतिकता अधिकारी हैं, तो आप इस घातक दुर्घटना के लिए किसे जिम्मेदार ठहराएंगे? क्यों?

(b) आर्टिफिशियल इंटेलिजेंस का उपयोग करते समय उत्पन्न होने वाले कुछ सामान्य नैतिक मुद्दों पर चर्चा करें।

(250 शब्दों में उत्तर दीजिए) 20 अंक

AquaTech is a government defence contracting firm specialising in manufacturing robotic systems for police and military use. It is known for producing bomb-defusing robots and working on other classified projects. One critical project involved developing a robot capable of sweeping minefields and detecting hidden explosives. The project had a stringent seven-month deadline to produce a working prototype for a demonstration to top defence ministry officials.

The project encountered delays due to staff shortages and other unforeseen issues, resulting in a two-week lag. As the deadline loomed, the project leader pressured the team to work extended hours with minimal rest. Despite these challenges, the team managed to complete the prototype on time for the demonstration.

During the demonstration, the robot was deployed in an active minefield to detect mines and mark them with a spray. Initially, the robot performed as expected, identifying mines. However, instead of marking the sites, it triggered explosions, causing fatal injuries to the operating engineer. The demonstration was immediately halted, and an inquiry was launched.

The investigation revealed that a software flaw caused the malfunction, leading to the tragic accident. The software development team argued that the operator issued mixed commands, which contributed to the malfunction. Overall, each team kept deflecting responsibility, but somebody or a team had to be made accountable for the fatal errors.

(a) If you are the ethics officer of AquaTech enquiring, who will you hold responsible for the fatality? Why?

(b) Discuss some common ethical issues that arise while using artificial intelligence.

(Answer in 250 words) 20 marks

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(a) If I were the ethics officer of Aquateeh, I would rather hold the negotiator of the deal & project lead and as a company take collective responsibility due to following reasons:

(1) Firstly, one must agree to what is manageable rather committing to more than one could do.

(2) Due to this led to fatigue in employee and eventual errors.

(3) A leader is in implication the company should take moral responsibility

(4) The workers collectively also should take responsibility

(5) An enquiry is needed to get to the core of the issues and find the exact issue.

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⑥ The company should take responsibility for making people work extra hours & not hiring additional workers.

(b) **Ethical issues while using AI:**

(1) The black box nature of working of AI
↳ No responsibility can be put on anyone

(2) The bias that would creep in due to the bias in data
Eg: Amazon stopped using AI filtering tools as it is promoting more male recruits.

(3) The use of data and issue of privacy at play.

(4) Just data wouldn't reflect the whole issue
Eg: More blacks in jail might mean lack of education but

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↳ also the machine would see it ↳ Criminal bent of mind.

(5) Lack of human intelligence of emotions by AI
↳ Loss of human touch.

(6) AI becoming an end in itself rather than ~~a tool~~ for better service delivery.

(7) Issues like giving outright fake information, amplying fake news.

(8) Use of AI for profiling people
Eg: Cambridge Analytica and data mining & profiling.

(9) Lack of fail-back mechanism & explainability.

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(10) AI doesn't have any say in who uses, it amplifies both negatives & positives

Way forward

- More research on explainability part
- Ethics committee in every AI company
- Putting public welfare at the core of technology

Policy & laws regulating AI is the need of the hour.

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12. आदिवासी गांवों के वर्चस्व वाले जिले में जिला विकास अधिकारी (DDO) के रूप में तैनात होने के बाद, मैंने क्षेत्र की विशिष्ट समस्याओं को समझने के लिए सभी ब्लॉक विकास अधिकारियों (BDO) से मुलाकात की। पहचाने गए प्राथमिक मुद्दे पानी की कमी, खराब शैक्षिक बुनियादी ढाँचा, मध्याह्न भोजन योजना में अनियमितताएँ और सड़कों का न होना थे। सीमित बजट के साथ, मैंने इन दबाव वाली समस्याओं के समाधान की योजना बनाना शुरू कर दिया।

BDO की बैठक के कुछ सप्ताह बाद, मैंने पुलिस अधीक्षक (SP) के कार्यालय का शिष्टाचार दौरा किया। हमारी सौहार्दपूर्ण बातचीत के दौरान, एसपी ने जादू-टोना से संबंधित अपराधों का जिक्र किया, जिससे मुझे आश्चर्य हुआ क्योंकि किसी भी बीडीओ ने इस मुद्दे को नहीं उठाया था। मेरी चिंता यह जानकर बढ़ गई कि इन अपराधों की ज़्यादातर पीड़ित महिलाएँ थीं।

एक हफ्ते बाद, नियमित निरीक्षण के लिए एक ब्लॉक का दौरा करते समय, मैं स्कूल के शिक्षकों, आशा कार्यकर्ताओं और स्वयं सहायता समूहों (एसएचजी) की महिला बुजुर्गों से मिला। चर्चाओं के माध्यम से, मुझे पता चला कि जादू-टोना समुदाय में गहरी जड़ें जमाए हुए है। आशा कार्यकर्ताओं ने लगभग हर महीने घटनाओं की सूचना दी, हालाँकि आधिकारिक तौर पर कोई भी दर्ज नहीं की गई।

स्थिति की गंभीरता को समझते हुए, मैंने जादू-टोना से संबंधित अंधविश्वासों से निपटने के लिए विकास निधि का एक हिस्सा आवंटित करने का फैसला किया। स्थानीय गैर सरकारी संगठनों और एसएचजी ने पहल का स्वागत किया, लेकिन दो हफ्ते बाद, आपको एक आरटीआई मिली जिसमें शिक्षा, सड़क और पानी की आपूर्ति जैसे महत्वपूर्ण क्षेत्रों की कीमत पर जादू-टोना से संबंधित मुद्दों के लिए धन आवंटित करने के लिए स्पष्टीकरण मांगा गया था।

(a) उपरोक्त मामले में क्या मुद्दे शामिल हैं?

(b) आपके पास सीमित बजट होने के बावजूद, आपने जादू-टोना से संबंधित अंधविश्वासों से निपटने के लिए धन आवंटित करने का फैसला किया। आप समुदाय और हितधारकों के समक्ष अपने निर्णय को कैसे उचित ठहराएंगे?

(c) यह देखते हुए कि जादू-टोना से संबंधित अपराधों की शुरुआत में बीडीओ द्वारा रिपोर्ट नहीं की गई थी, आप इस संचार की कमी को कैसे दूर करेंगे और कैसे आगे चलकर बेहतर रिपोर्टिंग और पारदर्शिता सुनिश्चित करेंगे?

(250 शब्दों में उत्तर दीजिए) 20 अंक

After being posted as the District Development Officer (DDO) in a district dominated by tribal villages, I met with all the Block Development Officers (BDOs) to understand the region's specific problems. The primary issues identified were water scarcity, poor educational infrastructure, irregularities in the midday meal scheme, and non-existent roads. With a limited budget, I began planning solutions for these pressing problems.

A few weeks after the BDOs meeting, I made a courtesy visit to the Superintendent of Police's (SP) office. During our cordial conversation, the SP mentioned witchcraft-related crimes, which surprised me as none of the BDOs had brought it up. My concern grew knowing that most victims of these crimes were women.

A week later, while visiting a block for a routine inspection, I met with school teachers, ASHA workers, and women elders from Self-Help Groups (SHGs). Through discussions, I learned that witchcraft had deep roots in the community. ASHA workers reported incidents almost every month, though none were officially recorded.

Realising the gravity of the situation, I decided to allocate part of the development funds to tackle witchcraft-related superstitions. Local NGOs and SHGs welcomed the initiative, but two weeks later, you received an RTI wanting an explanation for allocating funds for witchcraft-related issues at the cost of critical areas like education, roads, and water supply.

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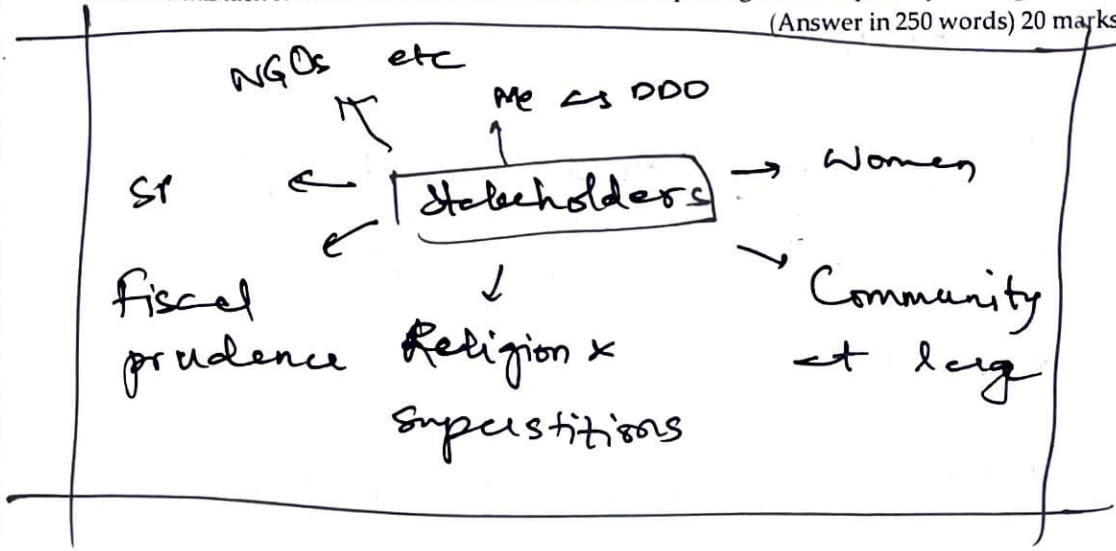
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(a) What are the issues involved in the above case?

(b) With a limited budget at your disposal, you decide to allocate funds to tackle witchcraft-related superstitions. How would you justify your decision to the community and stakeholders?

(c) Given that witchcraft-related crimes were not initially reported by the BDOs, how would you address this lack of communication and ensure better reporting and transparency moving forward?

(Answer in 250 words) 20 marks



(a) Issues involved in above case

(1) Religion & superstition and its special effect on women

(2) Lack of registry of such cases even though very prevelent

(3) Normalisation of witchcraft in the society.

(4) Fiscal prudence & accountability & transparency.

(5) Balancing all problems at the resource level available
↳ Education, witchcraft etc.

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(6) Possible use of RTI to stop the issue in the name of fiscal prudence & customs

(7) Lack of voice especially to tribal women to speak against such atrocities

(a) Women empowerment at large

(b) **Justification:**

(1) I would primary focus on the benefits of removal of such issues
↳ Leads to women empowerment
↳ Leads to better working women
↳ Empowerment of a family
(As women spent 90% on family)
↳ Better children and overall economic development of community

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(2) I would justify that tackling superstitions is as important as education.

(3) I would ask what is the benefit of education if such practices still prevail.

(4) I would break down the budget and explain sound finances of the situation.

(5) I would ask them to wait to look at the benefits of this policy

(6) Encourage "Social Audit" & "Jan Sunwai" for accountability & transparency.

(7) I would take the help of SHGs, NGOs etc to explain the issue at hand.

(8) Striking the conscience of men, if women of this home are effected What would they do!

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(c) Tackling the issue of lack of reporting.

(1) Information, education, communication campaign against how bad the issue is.

(2) I would remove the taboo aspect by engaging NGOs, women etc to speak against it.

(3) Usage of SHGs to give collective voice to women against witchcraft

(4) Putting up anonymous complaint boxes for people to come up voluntarily.

(5) "In Sunwai" of people's trauma and appealing to conscious of people

(6) Using social workers, ASHA workers as effective bridge between victims & police.

(7) Night camps to educate people

(8) Educate youth & try to use them to educate adults.