Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

NEXT IAS

Ethics Enhancer Test 2024

(To be filled by candidate)

Test Code: EE2401 | Test No.: 01

Name of Candidate: ASHUTOSH MISHRA Mobile No. .....

Roll No.: GSMACT24A1006 Start Time: 12 PM End Time: 3 PM

Date of Examination: 14-08-2024 Medium: English ☑ Hindi ☐

Q. No.	Maximum Marks	Marks Obtained
1.(a)	10	
1.(b)	10	
2.(a)	10	
2.(b)	10	
3.(a)	10	
3.(b)	10	
4.(a)	10	
4.(b)	10	
5.(a)	10	
5.(b)	10	
TOTAL MARKS - 100		

Q. No.	Maximum Marks	Marks Obtained
6.(a)	10	
6.(b)	10	
6.(c)	10	
7	20	
8	20	
9	20	
10	20	
11	20	
12	20	
TOTAL MARKS - 150		

GRAND TOTAL: ...../ 250 EVAL CODE: ..... EVAL DATE: .....

GENERAL INSTRUCTIONS

1. Before beginning to write in the QCA booklet, please check that this QCA booklet does not have any misprint or torn or missing pages or items, etc. If so, get it replaced by a fresh QCA booklet.
2. Candidates must mention all relevant facts and give diagrams wherever required.
3. Answers must be written in the medium authorized at the time of admission.
4. Candidates must write answers for the specific question under the respective question (e.g. Ans. 1(a) for question 1(a)). Any answer written elsewhere (for example, answering question 1(a) in the space allotted for question 1(b)) may not be evaluated.
5. Write neatly and legibly. Avoid overwriting.
6. Do not write anything irrelevant matters in the QCA booklet.

सामान्य निर्देश

1. QCA पुस्तिका प्राप्त होने पर कृपया जाँच लें कि इस QCA पुस्तिका में कोई पृष्ठ या सामग्री आदि गलत छपी हुई या फटा हुआ या गायब तो नहीं है। यदि ऐसा है तो इसे एक नई QCA पुस्तिका से बदलें।
2. परीक्षार्थियों को सभी प्रासंगिक तथ्यों का उल्लेख करना चाहिए तथा आवश्यकतानुसार चित्र बनाने चाहिए।
3. उत्तर केवल प्रवेश के समय चुनी गयी भाषा के माध्यम में ही लिखे जाने चाहिए।
4. परीक्षार्थियों को प्रत्येक प्रश्न के उत्तर संबंधित प्रश्न के नीचे ही लिखने चाहिए। (उदाहरण के लिए प्रश्न 1(a) का उत्तर प्रश्न 1(b) के लिए दिए गए स्थान पर लिखा जाने पर मूल्यांकन नहीं किया जा सकता है।)
5. उत्तर साफ-साफ और पढ़ने योग्य होने चाहिए। ओवरराइटिंग से बचें।
6. QCA में अप्रासंगिक बातों को न लिखें / न ही चिह्नित करें।

REMARKS: .....

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-06-2024 12:36 AM

Student Concerns / Query	Evaluator's Feedback / Response
1	1 .....
2	2 .....
3	3 .....

MARKING SCHEME *

Marks Per Ques	Below Average	Average	Above Average
10 Marks	Below 3.00	3.00 - 3.75	4.00 and above
15 Marks	Below 4.50	4.50 - 5.75	6.00 and above

IMPORTANT QR CODES

Topper's Copy

Common mistake and Correct Filled QCAB

Copy Scanner App

Next IAS Test Centre Location

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

MACRO COMMENTS

The Purpose of evaluation@nextias.com is to provide constructive suggestions on 'How to impro Answer Writing and thereby score better marks.

STRENGTHS OF THE CANDIDATE

AREAS OF IMPROVEMENT

IMPROVEMENT SUGGESTIONS

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

खण्ड–A / Section–A

3) लोक सेवा मूल्यों (public service values) और लोक प्रशासन नैतिकता (public administration ethics) के बीच संबंध स्पष्ट कीजिए। क्या आपको लगता है कि लोक सेवा मूल्य विभाग के मिशन/उद्देश्य को महिमामंडित करने के लिए केवल वाग्पटु कथन (eloquent statements) हैं, या लोक सेवकों के लिए उनकी कोई उपयोगिता है? चर्चा कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

Explain the relationship between Public Service Values and Public Administration Ethics. Do you think public service values are only eloquent statements for glorifying the Department's mission, or do they have any utility for public servants? Discuss. (Answer in 150 words) 10 Marks

Public service values denote values like dedication, service of people with devotion, compassion, empathy, impartiality etc

Public administration ethics denotes bringing "what ought to" in public administration. It ensure good ethical governance which ensure accountability, transparency etc

Public service values complement public administration ethics. These values reduces the external punishment-mechanism importance of

They are not eloquent statement for glorifying department mission rather -

1) Helping during the time of discretion
2) Code of ethics complement code of conduct
3) They envisage the larger goal / grand idea of companies.

Next IAS ID: GSMACT24A1009, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

4) They helps the long term goal of org.

5) They promote "Sense of Responsibility", "accountabilities" among employee.

Utility for public servants

1. Helping in case of ethical dilemma
2. Motivates public servants to go beyond duties.
3. promote "dedication" towards service.
4. Create positive workculture as per larger objective of org.
   - eg: ISRO workculture → autonomy, democratization.
5. promote sense of "leadership"
   - eg: leadership of Lal bahadur Shastri → Resigned as Railway minister due to train accident.

Therefore, public service values are torchbearers in time of crisis. They are beacon of hope in present governance structure.

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Cand... write...

conscientious public servant ... कैसे छांटता है और "सही काम ... करने की बात आती है, तो कोई अपने मूल्यों को ... में कैसे लाता है? उदाहरणों के साथ समझाएँ। (150 शब्दों में उत्तर दीजिए) 10 अंक

How does the conscientious public servant sort through competing considerations and determine "the right thing to do"? When it comes to serving the public, how does one put one's values into practice? Illustrate with examples. (Answer in 150 words) 10 Marks

Wisdom of public servants help in identifying right things in situations of ethical dilemma. Courage of convictions help in going with correct things.

Conscientious public servants → Delegating Right things to do

(1) Governed with utmost dedication

Eg Satyendra Nath dubey sacrified his life for "truth" (whistleblowing against corruption) despite huge pressure

(2) prioritising Public wellbeing over personal interest

Eg Doctors Seving in hospitals for 24x7 despite fear of COVID infection

(3) Guided with Constitutional Morality

Eg T.N Seshan battled with Electoral reforms despite pressure from political parties.

(4) using innovative Means to achieve Right things

Eg People's Road in Manipur - IAS Amrabeg Patwa

Crowd funding

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

Those, who don't have convictions, they fail to take right decisions.

(1) Resigning from public service due to political pressure

(2) Getting "absorbed" in "systemic corruption" due to fear, nexus etc

How does one put one's values into practice

1) Setting the precedent-

Eg Prashant Nair, IAS, Kozhikode → Showing Compassion ← Compassionate Kozhikode ← Addressed hunger of people

2) Going "beyond duty" for one's values - by just

Eg IAS Parmar Tudu travelled 35 KM to reach a tribal village → to listening people's complain.

3) Showing unaltered attitude

Eg IAS Ashok Khemka → Showing Commitment to values despite more than 50 transfer.

Thus, a strong positive attitude, spirit for serving the people and commitment to oath of constitution will ensure values into practice

NEXT IAS
Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

(corporations) में सुशासन से आप क्या समझते हैं? वे कैसे भिन्न हैं? कॉर्पोरेट संस्थानों (corporate setting) में सुशासन के लिए आधार के रूप में कार्य करने वाले तीन सिद्धांतों की पहचान कीजिए और उन्हें समझाएँ।

(150 शब्दों में उत्तर दीजिए) 10 अंक

What do you understand by good governance in public administration and corporations? How do the two differ? Identify and explain three principles that can act as a foundation for good governance in a corporate setting.

(Answer in 150 words) 10 Marks

Good governance in public administration is based upon "social contract" philosophy.

As per World Bank, it should reflect 8 features

1) Rule of law
2) Participation
3) Consensus building
4) Transparency
5) Accountability
6) Responsiveness
7) Efficient and effective
8) Inclusive

Good governance in corporation reflect features of good corporate governance. It includes

1) Taking care of interest of minority/majority shareholder
2) Guided with all "stakeholders" (People, Customers, Planet, BOD, CEO, employees)
3) Following "rule of law"
4) Commerce should be based upon Morality
5) Along with "profit" "people" and "planet" should be
6) following "CSR", "Ethical audit" Proving "COE", "COG" etc.

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

How they Differ

Public administration	Corporate
① Priority to Rules, Regulations	① Priority to "outcome" (performance based)
② People's interest → Supreme	② "Profit" along with people
③ less flexibility, formal culture	③ Informal culture, freedom to employee

3 principles for foundation for good governance in corporate setting

① Company should be a "social asset"
↳ Trusteeship model of Gandhiji → gets not a individual's assets.

② "Pay back principle" → Always return its benefit to its stake holder.

③ Strong Ethical vision and leadership to achieve it - (No wealth without work)

These three principle will ensure that corporates will always promote "well being of all"

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

(b) सुशासन की एक पहचान सरकारी विभागों द्वारा सार्वजनिक कार्यक्रमों के लिए वस्तुओं और सेवाओं की खरीद करते समय सख्त नैतिक मानकों का पालन करना है। खरीद प्रक्रिया की अखंडता को बनाए रखने के लिए जिन नैतिक सिद्धांतों का पालन किया जाना चाहिए, उनकी पहचान कीजिए और उनकी व्याख्या कीजिए।

(150 शब्दों में उत्तर दीजिए) 10 अंक

One hallmark of good governance is government departments' adherence to strict ethical standards when procuring goods and services for public programmes. Identify and explain the ethical principles that must be respected to maintain the integrity of the procurement process.

(Answer in 150 words) 10 Marks

Good governance in procurement process is necessary for ethical utilisation of "Public funds" and maintaining "trust" of people over government.

Key ethical principles → to maintain integrity

1) Transparency in procurement
   eg Digital e-procurement → GeM based

2) Following Rules, laws, legal aspects
   eg Procurement as provided by laws

3) Maintaining quality standards as per prescription.

4) Procurement as per best interest of Government
   eg Going for "auction" method ⇒ Cutting low cost ⇒ Saving govt money

5) Objectivity → Procurement based upon objective principles
   eg Allowing everyone to participate in auction

Candidates must not write on this margin

→ No discrimination on the basis of caste, Gender, Religion

(6) Accountability → Strong grievance redressal Mechanism

(7) Participatory process → Allowing people to verify claims of government

Eg → Auditing and keeping its data in public domain.

(8) Principle of "Social justice" → Eg → MSME Ministry asks Public Org. to purchase 4% of Goods from women SHGs

However,

Issues →
- → Corruption, Misuse of public funds
- → Nexus with Contractor
- → Low quality of Goods
- → Absence of Auctioning → Choice for discretion.

Inclusion of e-gov, Participation of people, Transparency, accountability will ensure Ethical procurement.

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

(a) प्रशासनिक निर्णय लेते समय लोक सेवकों को हितधारकों के हितों, आधिकारिक दायित्वों और शासन मूल्यों के बीच किस तरह से नैतिक संतुलन बनाना चाहिए और इनमें से किसको सबसे अधिक नैतिक महत्व दिया जाना चाहिए?

(150 शब्दों में उत्तर दीजिए) 10 अंक

How should public servants ethically balance stakeholder interests, official obligations, and regime values when making administrative decisions, and which of these should be given the most moral weight?

(Answer in 150 words) 10 Marks

Public Servants Should have qualities like emotional intelligence, wisdom, leadership to balance competing interests in decision making.

How one can balance

1. Stakeholder interest
   - ↳ Clearly figuring out interests of each Stakeholder
   - ↳ Accepting those interests which are aligned with one's constitutional values
   - ↳ Negotiating with others to align according to Rule of law
   - ↳ leaving out those interests → which are against Public Interest

2. Official obligations
   - ↳ one Should always follow official duty in every Situation
   - ↳ Unjust order of Superior can be Rejected humbly (Asking to give in writing → Suggested by SC)

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

4) Prioritising official duties a/c to people interest- Eg)

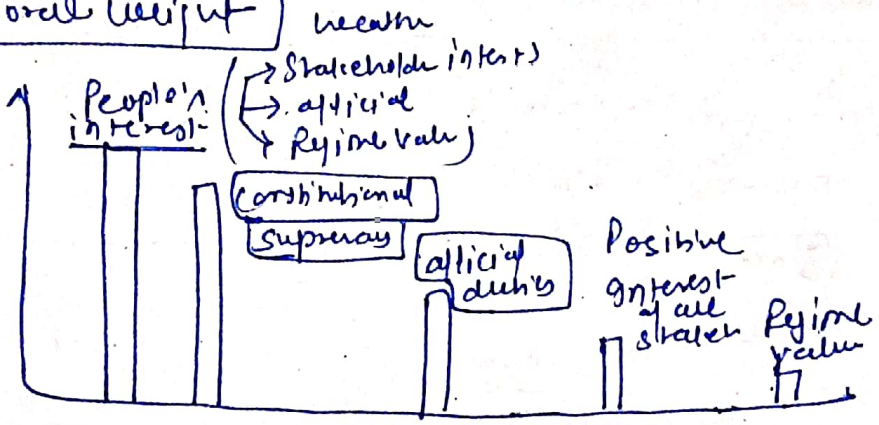
I st duty	Implementation of PDS
II nd priority	Managing visit of Political leadership.
III rd	Punishing a petty thieve

c) Regime values

1) Enforcing Political values which are aligned with democratic constitution framework

2) Remain "political neutral".

Most Moral weight



They are should always prioritise "people's interest". It is based upon the social contract of "we the people" given in Indian constitution.

whatever comes under above framework, it should be given priority

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

(b) हाल में शोधकर्ताओं ने कहा दिया है कि आत्म जागरूकता (self-awareness) और सहानुभूति (empathy) के भावनात्मक कौशल (emotional skills) के बिना सरकार के स्वास्थ्य और सामाजिक आधारित हस्तक्षेप काफी कम प्रभावी है। क्या आप सहमत हैं? प्रासंगिक उदाहरणों के साथ अपने उत्तर की पुष्टि कीजिए।

(150 शब्दों में उत्तर दीजिए) 10 अंक

Recent researchers have argued that the government's health and social-based interventions are significantly less effective without the emotional skills of self-awareness and empathy. Do you agree? Justify your answer with relevant examples. (Answer in 150 words) 10 Marks

Emotional Skills of Self-awareness and empathy are necessary to increase the outcome of Government intervention.

Govt scheme less effective due to lack of EI

1) Role of Self awareness

a) Policy makers needs Selfawareness to prioritise values like love, compasion, Doing for others, what you will do for oneself

eg MGNREGA → should have hybrid based payment system to avoid exclusion of those who don't have aadhar.

b) For effective implementation of Schemes

eg Reception desk of Public office → one should not get frustrate by peoples questioning ↳ understand Self emotion and regulate it.

c) Bringing Behaviour change among people ↳ Self awareness among Public official will help in understanding behaviour of people

eg Open defecation → Due to pollution → Self awaren

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

help in addressing that concern

2) **Role of Empathy**

1) To understand pain of others

Ⓔ Doctors service patient- based upon compassion

2) Serving People as per their preferences

Ⓔ Distribution of "Rice" in PDS system in "Rice centric" Society.

3) Bringing change in Govt Schemes as per People concern

Ⓔ **Udyata** → No More Requirement of "Resident" (Ration card) to **ensure its availability** for Migrants

4) To give Solution based on "People centric" • Specific Situation.

Ⓔ **Women empowerment** require defeat of **Patriarchy**.

Therefore, both are **Essential components** to increase the Impacts of Social Sector Schemes -

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

प्रासंगिक उदाहरणों के साथ चर्चा कीजिए कि सिविल सेवकों के राजनीतिक और नैतिक दृष्टिकोण उनके कार्य [illegible] और दैनिक प्रशासनिक निर्णय लेने को कैसे प्रभावित करते हैं।

(150 शब्दों में उत्तर दीजिए) 10 अंक

Discuss with relevant examples how civil servants' political and moral attitudes impact their work ethics and daily administrative decision making. (Answer in 150 words) 10 Marks

Political attitudes denote one's attitude (belief, affection and cognitive knowledge) about political objects like political parties, ideologies, Protests, Democratic system etc.

Moral attitude reflects, one's attitude towards any object based upon individual's Moral values.

Impact of Political/Moral attitude on work ethics

1) Political partisanship → : Doing conduct as per ideology of any political parties
   - eg: Politicisation of Police
2) Rewards, promotion of those who have similar political views → "Political patronage"
   - eg: Decision based upon caste, religious identities
3) Prioritising Moral values over ethics.
   - eg: criticising Same Sex Marriage and taking steps against it.
4) Negative Moral values like "Chalta Hai", "Mai baap" Culture will affect org. outcomes.

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

Impact on daily administrative decision Making

Political attitude

- Breaking "trust" of people who are with different political ideology
  - eg: CBI, ED's Misuse against opposers
- Allowing "Government Contract" to Political favourite persons => Rejection of Merit culture
- Taking "forceful action" against protestors
  - eg: Haryana → ADM Sunil → Break the head of Protestors

Moral attitude Impact

- Promoting Positive Moral values
  - eg: celebrating Religious festival in org eg: Ganesh Utsav.
- Going against government directives because of Morality
  - eg: Not doing [abortions] despite instructions

One should not prioritise over the attitude over "constitutional values". one should have "NOLAN" principle as ultimate guide.

NEXT IAS
Next IAS ID: GSMACT24A1006, EE2401, 20-06-2024 12:36 AM

"उद्देश्य (motive) का कार्रवाई की नैतिकता (morality of the action) से कोई लेना-देना नहीं है।" उपरोक्त कथन के प्रकाश में, क्या आपको लगता है कि किसी कार्रवाई की नैतिकता निर्धारित करने में उद्देश्य अप्रासंगिक है? प्रासंगिक उदाहरणों के साथ अपनी स्थिति स्पष्ट कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

"The motive has nothing to do with the morality of the action." In light of the above statement, do you think motive is irrelevant in determining the morality of an action? Explain your position with relevant examples. (Answer in 150 words) 10 Marks

Morality of action denotes judging action right and wrong based upon values, legality. It is argued that "motives" can't become justification for immoral act.

① Gandhiji → End can't justify the means
[Ex] one person killed rapist of his sister ⇒ Motive of revenge can't justify his conduct.

② One is fighting war for motive of national interest. However, it is leading to huge violence, killing of children
Thus, Such war can't be justified
[Eg] ~~Ukr~~ Israel attack on Gaza

③ "Motive" should not become reason to violate laws
[Eg] Misuse of Midday Meals funds to address hunger of all people
Humane Motive but Illegal Conduct

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

Answer,

In Some Situations **Motives** take priority

(1) Civil Servants doing **bonafide Mistake**

↳ Positive Motives but negative act Case

⇓

They can't be punished

(2) Doctor's doing operation of Particular part with good Motives but it leads to death of an **individual**

(we can't ignore good intention)

Way forward

1) **Motive** will have priority, if Consequences of action is not so Serious.

2) **Motive** can't become Justification for **violence, Hate, anger** → negative values

3) **Motive** Should promote Respect for Positive human nature

Thus, instead of **Universal approach** we have to go by **Case to Case basis**.

The fundamental ideas Should remain - Human dignity, love, care, Non violence

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

जैन तीर्थंकरों के व्रत आधारित नैतिक दर्शन (vow based moral philosophy) की समकालीन प्रासंगिकता को व्याख्या कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

Explain the contemporary relevance of Jain Tirthankaras' vow-based moral philosophy. (Answer in 150 words) 10 Marks

Jain Thrthankara's vow based philosophy emphasise on strong commitments towards particular Moral values like Nonviolence, Brahmacharya etc

Contemporary Relevance

1) Helps in maintaining "commitment" during adverse situation

eg Despite huge threats to life, one should not leave ethical path

2) Teaching the values of "sacrifice"

eg Helps in devoting oneself for service of people.

3) prioritising "vow based commitments" over Material culture

Relevance → In society where everyone is running behind money ⇒ doing corruption such values are needed.

4) Institutionalisation of "Sankalp"

↳ For implementation of Sankalp Patra in governance ⇒ Public welfare

Next IAS ID: GSMACT24A1036, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

(5) Following Strict code of conduct based upon vows.

↳ Relevant for politicians, civil servants to follow their code of conduct

(6) Prioritising "Happiness" over "pleasure"

- Materialistic culture - pleasure
- Ensuring "Conscience" voice - happiness

Moreover, values like non violence, Truth, Brahmacharya, Asteya, Parigraha helps in making better society, it will solve

1) problems of wars / conflicts
2) Promote "justice" and "truth" in Public affairs.
3) prioritising "ethical conduct" of our people

Such society will move towards "prosperity" - Sarvodaya (happiness of all)

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

अंतर्राष्ट्रीय संबंधों में आर्थिक प्रतिबंधों के उपयोग से कौन सी नैतिक दुविधाएँ उत्पन्न होती हैं, और नीति निर्माता इन चिंताओं को अवैध व्यवहारों को दंडित करने और राजनीतिक परिवर्तन को बाध्य करने की आवश्यकता के साथ कैसे संतुलित कर सकते हैं?

(150 शब्दों में उत्तर दीजिए) 10 अंक

What ethical dilemmas arise from the use of economic sanctions in international relations, and how can policymakers balance these concerns with the need to punish illegal behaviours and compel political change?

(Answer in 150 words) 10 Marks

Economic Sanction is tool used by State to punish agressor / enemy countries

Eg USA led Sanction on Russia

Ethical dilemma	from economic Sanctions

1) Not hurting the interests of innocent (vs) Punishing the wrongdoer

Eg Economic Sanction against Russia ⇒ food security, fuel security in Africa, India

2) Aim of economic Sanction to change behaviour of State (But) Harsh lifestyle for people

Eg Sanction on Iran to leave nuclear programme but unemployment, crisis for local people

3) Economic Sanction based on personal national interests (but) it hurts interests of your allies, friends

Eg • USA's policy on Chabahar ⇒ hurting India's interests

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

How to balance

① Golden Mean ⇒ Cap based on policy on Russia's fuel export ⇒ ↗ low benefits for Russia
↘ Not affecting interest of India, Africa

② Sanction only against Political Regime ⇒ Visa sanction against officials
⇒ Punish North Korea's leader, not its people.

③ Consensus based approach ⇒ Bring all stakeholders on one table
⇒ US should avoid unilateral sanction

④ one should not be governed by "Narrow National interest" rather "Justice" in Sanction based approach
⇒ USA's approach against Russia - Beyond the enemy
↳ Geopolitical objective

As per "Dharmashastra" the role of "Danda" should be used only for protection of "Dharma" not otherwise.

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

वर्तमान समय में निम्नलिखित उद्धरणों की प्रासंगिकता पर चर्चा करें।

Discuss the relevance of the following quotes to the present times:

(a) "युद्ध मनुष्यों के मन में शुरू होते हैं, और उन मनों में, प्रेम और करुणा ने शांति की रक्षा का निर्माण किया होगा।" (150 शब्दों में उत्तर दीजिए) 10 अंक

"Wars begin in the minds of men, and in those minds, love and compassion would have built the defences of peace." (Answer in 150 words) 10 Marks

Wars are the product of values of minds like Hatredness, enimity, Jelousy, greed And, it can be only be cemented through dyerse of love, compassion

(1) Product of "Greed"

↳ British Colonialism ⇒ guided with greed
Countered with Satyagraha (love)

Gandhiji → Hate evil, not- evil doer.

(2) product of one's arrogance

↳ eg Ravana's war against Ram → to counter with value of Compassion, Dharma

(3) Rise of war out of Hatredness

↳ eg Attack on Hindu Minorities in Bangladesh ⇒ Saved by those Muslims who have love, compassion

↳ Muslim's protection Chain formed for hindu temple

Next IAS ID: GSMACT24A1006, SE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

(4) Out of jelusy, Hate

⇒ Pakistan's Terror policy of west India and India's consistent effort to resolve disputes through "talk"

Why wars begins in minds

✓ War is reflection of one's unethical attitude
eg ⇒ Hitler's Hatred towards jews

✓ war is always a product of narrow self interest- eg ⇒ USA's war on Iraq

However,

Why war is caused by love and compassion

1) Human nature ⇒ Always guided with "enlightened interest" ⇒ Peace for all ↓ prosperity

That's why ↓ exploitation of minority in Afghan proust → all around world

2) Religious Scripture → Dharma will always come for Adharma and victory of Dharma
eg ⇒ Pandava's victory - in Mahabharat

Thus, values of love, compassion will save our society otherwise - Eye for Eye will make whole world Blind

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

(b) "आप अपना जीवन ऐसे जिएँ जैसे कि आपके कार्यों का सिद्धांत(उंपउ वि लवनत बजपवदे) सार्वभौमिक कानून बन जाए।" (150 शब्दों में उत्तर दीजिए) 10 अंक

"May you live your life as if the maxim of your actions were to become universal law." (Answer in 150 words) 10 Marks

one should always live a life based upon those principles which are ethical and can set precedents for others

(1) prioritising interests of others over self interest

eg Vivekanand'ji → service of 'Jiva is Shiva'

(2) Practicing universal ethical principles

eg Gandhi → Non Violence & Truth → figure of respect for all

(3) Sacrifice one's life for your principle

eg Jesus Christ → Sacrificed his life

(4) Devoting oneself for service of others

eg Mother Teresa → For well being of Poor

(5) Leaving Material world for exploration of Truth

eg Buddha's → Nirvana

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

6) Practising "Dharma" in every context

Eg) Life of Lord Rama in Ramayana

Today, these principles like Non-violence, Paropkar, Sacrifice, Dharma, love have become universal laws -

Here, one should not live

1) Not practising negative values like Hatred

Eg) Mussolini

2) Not showing lust, Greed, arrogance

Eg) Dhrudhan

Today, our ethics, Religion, Culture are guided by Norms of conducts of these people. Thatswhy, they are Religious popular figure.

We should imbibe these values in our lifestyle

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

mutual toleration ... coming that we will never all think alike and we shall always see truth in fragment and form different angles of vision.

(Answer in 150 words) 10 Marks

Toleration, Acceptance of diversity are fundamental values for Prospering of Society

Reasons ⇒ Why golden Rule of conduct

1) Ekam Sad vipra Bahudha vadanti
(Truth Comes from multiple path)
Thus, we should be tolerant for all

2) Toleration promote Sense of respect for each other ⇒ led to togetherness
e.g. unity and diversity in India based upon Toleration

3) It helps in resolving disagreement and learning from each other
e.g. India, USA ⇒ Both different democracy (& Should learn from each other.

4) Truth never lies in one side. Always in between of extremes. Toleration helps

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

in reaching to that place.

4) Toleration promote cooperation, Helping each other.

eg Kashmiri Muslim helping Hindu devotees of Amarnath yatra

In absence of Tolerance

1) Racial conflicts governed by Habitations

eg Manipur Conflict

2) Prioritising one's values over others

eg China's attempt in Xinxiang region against Uighur Muslims

3) It move Society towards destruction

eg World war → product of xenophobic attitude.

The philosophy of Vasudhav Kutumbkam, Sarve Bhavantu Sukhina promotes tolerance & mutual respect for each other.

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

खण्ड–B / Section–B

आपने हाल ही में बीटा टेक्नोलॉजीज के सीईओ का पदभार संभाला है, जो 1990 में स्थापित भारत की एक प्रसिद्ध आईटी सर्विसेज एवं कंसल्टिंग फर्म है। पिछले तीन दशकों में, कंपनी उत्तरी अमेरिका, यूरोप और एशिया में ग्राहकों के साथ एक वैश्विक खिलाड़ी (global player) के रूप में विकसित हुई है। अत्याधुनिक समाधानों और मजबूत ग्राहक संबंधों के लिए जानी जाने वाली बीटा टेक्नोलॉजीज आईटी क्षेत्र में एक बाजार नेतृत्व कर्ता (मार्केट लीडर) रही है।

आपको कार्यभार संभाले तीन सप्ताह हो चुके हैं, और एक दिन, कंपनी के कानूनी प्रमुख आपके पास एक रिपोर्ट लेकर आए, जिसमें उन्होंने कंपनी के वित्तीय विवरण में विसंगतियों की खोज की थी।

पांच साल तक, कंपनी के वित्तीय अधिकारी (सीएफओ company's financial officer), श्री राहुल मेहता ने अपनी आय रिपोर्ट में हेरफेर किया है। राजस्व को बढ़ाकर और खर्चों को कम करके, उन्होंने स्टॉक की कीमतों को बढ़ाने और अधि क निवेश सुरक्षित करने के लिए वित्तीय स्वास्थ्य की एक झूठी छवि बनाई है।

इसके अलावा, यह पाया गया कि श्री मेहता ने कंपनी के कुछ विक्रेताओं (vendors) में महत्वपूर्ण व्यक्तिगत निवेश किया है। इन विक्रेताओं को आकर्षक अनुबंध दिये गए थे, जो अनुकूलित शर्तों और अक्सर बढ़ी हुई कीमतों पर थे और कंपनी के लिए हानिकारक थे। श्री मेहता के कार्यों ने खरीद प्रक्रिया को प्रभावित किया है और कंपनी को वित्तीय नुकसान पहुंचाया है।

सीईओ के रूप में, आपको एक महत्वपूर्ण निर्णय का सामना करना पड़ेगा। आपको वित्तीय अनियमितताओं और विषम खरीद प्रक्रिया से भी जूझना पड़ेगा।

नए सीईओ के रूप में:

(a) आपके पास कौन से निर्णय विकल्प उपलब्ध हैं?

(b) उपरोक्त मामले में क्या मुद्दे शामिल हैं?

(c) आप किस तरह की कार्रवाई का विकल्प चुनेंगे और क्यों? (250 शब्दों में उत्तर दीजिए) 20 अंक

You recently took over as CEO of Beta Technologies, a renowned IT services and consulting firm in India established in 1990. Over the past three decades, the company has grown into a global player with clients in North America, Europe, and Asia. Known for cutting-edge solutions and strong client relationships, Beta Technologies has been a market leader in the IT sector.

It has been three weeks since you took over, and one day, the company's legal head came to you with a report that has identified discrepancies in the company's financial statements.

The report states that CFO, Mr. Rahul Mehta has manipulated its earnings reports by inflating revenues and understating expenses, he has created a false image of financial health to boost stock prices and secure more investment.

Further, it was found that Mr. Mehta has significant personal investments in some of the company's vendors. These vendors were awarded lucrative contracts, often at inflated prices and with favourable terms detrimental to the company. Mr Mehta's actions have compromised the procurement process and led to financial losses for the company.

As a CEO, you were confronted with a critical decision. You also had to contend with financial irregularities and a skewed procurement process.

As a new CEO

(a) What decision options are available to you?

(b) What are the issues involved in the above case?

(c) [illegible] and why? (Answer in 250 words) 20 marks

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

This case study highlights the violation of **corporate ethics** which is fundamental principle for legitimacy of any business entity

A **Decision options available**

1) → Not taking any actions as it may hurt Company's health (May lead to decline of Shares value)

2) → Taking **Stringent actions** against CFO, Contractors and doing course correction, Putting details in public domain

3) → Doing **correction** in those areas which would be discreet and where no information will be leaked out in public domain.

B **Issues involved**

1) Breakening of "Trust" of people over companies

[Truth is lost → Trust is lost → Decline in Social capital → **Restlessness** in Financial Market]

Scanned with OKEN Scanner

NEXT IAS
Next IAS ID: GSMACT24A1066, EE2401, 20-08-2024 12:36 AM

2) "Greed" → CFO is doing corruption for personal interest.

3) Loss to company → Due to nexus among contractors, CFO and others.
⇓
Loss to Shareholder

4) Commerce without Morality ⇒ companies profit is based upon lie, false projections.

5) Violation of "laws of land"

6) Dilemma for New CEO
- Pur financial head of company will hurt its prospects
- If such details come out
- Not taking any action
  ⇓
  Long term loss for company
  (Crisis of conscience)

7) Fraud with investors
↳ Taking investment on false image

8) Loss to "Global image" of company.

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

Course of correction

1) Putting "correct details" in public domain
   - Accepting one's mistake is first thing for doing course correction.

2) Strong action and suspension against CEO and Contractors

3) Setting inquiry team to put detail reports about causes, consequences and give suggestions to bring reforms in procedures

4) After full details, bringing charge in all the Mechanisms based upon positive well being of company.

Simultaneously

Conversations with investors
- Explaining each and every details.
- Asking them to Maintain trust

⇓

New management will do course correction

Conversations with people

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

↳ Apologising for mistakes and failure of Company to maintain its integrity

↳ "Promising" → we will return with more Stronger reforms

↳ Asking time to maintain their trust

Justifications

1) People are stakeholder in company in different forms. Thus, explaining correct situation is primary duty to maintain trust.

2) Any delay in action will hurt long term interest of companies.

3) Though, there will be decline in companies Profit, brand values but Course correction with ethics will ensure bouncing back.

mistakes, corruption can happen any where. The most important thing is to address immediately, when one gets information about.

Further delay would always be injurious

Next IAS ID: GSMACT24A1096, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

किसी जिले में जिला विकास अधिकारी (DDO) के रूप में, जो अपनी शुष्क परिस्थितियों के लिए जाना जाता है, पिछला साल विशेष रूप से चुनौतीपूर्ण रहा है। बारिश न होने के कारण, इस क्षेत्र में पानी की भारी कमी का सामना करना पड़ा, जिससे कृषि में भारी गिरावट आई और भूख से मौतें हुईं। मेरी महत्वपूर्ण जिम्मेदारियों में से एक मध्याह्न भोजन योजना की निगरानी करना, यह सुनिश्चित करना शामिल है कि यह सुचारू रूप से चले और लक्षित लाभार्थियों – स्कूली बच्चों तक पहुँचे।

इस संकट के बीच, मैंने तीन विशिष्ट ब्लॉकों में मध्याह्न भोजन योजना में एक विसंगति देखी। खाद्यान्न की खपत नामांकित छात्रों की संख्या से काफी अधिक थी। यह विसंगति लगभग एक महीने से लगातार बनी हुई थी, जिसने मुझे इस असामान्य पैटर्न के पीछे के कारणों का पता लगाने के लिए गहन जांच शुरू करने के लिए प्रेरित किया।

जांच में एक आश्चर्यजनक लेकिन दिल दहला देने वाली सच्चाई सामने आई। इन ब्लॉकों के गांव के स्कूल समुदाय में भूखे परिवारों को खिलाने के लिए अतिरिक्त खाद्यान्न का उपयोग कर रहे थे। यह अनधिकृत कार्रवाई, करुणा से प्रेरित होने के बावजूद, आधिकारिक तौर पर दंडनीय अपराध थी। स्कूल गंभीर भूख से पीड़ित लोगों को राहत प्रदान करने के लिए प्रभावी रूप से छात्रों के लिए निर्धारित संसाधनों को डायवर्ट कर रहे थे।

जैसे-जैसे स्थिति सामने आई, आप खुद को नैतिक दुविधा में पाते हैं। एक तरफ, डीडीओ के रूप में, मैं उन नियमों से बंधा हुआ था जिनके तहत मुझे सरकारी संसाधनों का उचित उपयोग सुनिश्चित करना था। अपने नेक इरादे के बावजूद, स्कूल के अधिकारियों का कार्यकलाप था जिसके लिए अनुशासनिक कार्रवाई की आवश्यकता थी, जिसमें शामिल स्कूल अधिकारियों का निलंबन भी शामिल था।

दूसरी ओर, इन स्कूल अधिकारियों की कार्रवाई मानवता और करुणा की गहरी भावना से प्रेरित थी। उन्होंने अपने समुदाय की तत्काल जरूरतों को प्राथमिकता देने का फैसला किया, गंभीर परिस्थितियों को पहचाना और आगे भूख से होने वाली मौतों को रोकने की तत्काल आवश्यकता को पहचाना। संकट के प्रति उनकी मानवीय प्रतिक्रिया के लिए उन्हें दंडित करना न केवल बेतुका था, बल्कि सार्वजनिक सेवा की भावना के भी विपरीत था।

(a) उपरोक्त मामले में नैतिक मुद्दे क्या हैं?

(b) एक डीडीओ के रूप में, आपके पास क्या विकल्प उपलब्ध हैं?

(c) अपनी चुनी हुए कार्य-विधि के साथ-साथ अपने कारणों की व्याख्या कीजिए।

उपरोक्त मामले के संदर्भ में, मानवीय संकट की स्थितियों से निपटने के लिए सबसे अच्छा नैतिक सिद्धांत क्या है?

(250 शब्दों में उत्तर दीजिए) 20 अंक

As a District Development Officer (DDO) in a district known for its arid conditions, the past year has been particularly challenging. With rains failing to arrive, the region faced an acute water shortage, leading to a severe agricultural downturn and reported starvation deaths. One of my critical responsibilities includes supervising the mid-day meal scheme, ensuring that it runs smoothly and reaches the intended beneficiaries—schoolchildren.

Amidst the ongoing crisis, I observed an anomaly in the mid-day meal scheme in three specific blocks. The consumption of food grains was significantly higher than the number of students enrolled. This discrepancy had been persistent for about a month, prompting me to initiate a thorough inquiry to uncover the reasons behind the unusual pattern.

The investigation revealed a surprising yet heart-wrenching reality. The village schools in these blocks were using the excess food grains to feed starving families in the community. This unauthorised action, while driven by compassion, was technically a punishable offence. The schools were diverting resources intended exclusively for students to provide relief to those suffering from acute hunger.

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

...breach of protocol that necessitated ...the optimal action including the suspension of the school officials involved.

On the other hand, these school officials' actions were directed by a deep sense of humanity and compassion. They chose to prioritise the immediate needs of their community, recognising the dire circumstances and the urgent need to prevent further starvation death. Punishing them for their humane response to the crisis would not only harsh but also contrary to the spirit of public service.

(a) What are the ethical issues in the above case?

(b) As a DDO, what are the options available to you?

(c) Explain your chosen course of action, along with your reasons.

(d) Given the above case, what would be the best ethical theory for handling human distress situations?

(Answer in 250 words) 20 marks

"An exemplary state is known for its ethical action, not for its handpower (Punishment)"

In following case, due to failure of state to address the hunger of people, school is violating rules to address the hunger of their community

Ethical issues

1) Failure of "Social Contract" → State has failed to address hunger of village people.

2) Violation of laws → Provisions of mid day meals

3) Situation of "Hunger" → Denotes violation of basic human rights

4) Requirement of Rule of law - to punish schools

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

who were working out of compassion

5) Dilemma for DDO ⟨ His official responsibility ⇒ Supervision of Midday Meals
Human responsibility ⇒ Nobody should die due to hunger

6) Showing affection and community bond among all members ⇒ But doing wrong two out of it.

Options available

---

1) Taking strong action against School management and doing course correction.

2) Not doing anything as Food for hungry person is basic human rights.

3) Asking School admin to stop mid day meals for village members and arranging Effective PDS or other means.

Scanned with OKEN Scanner

NEXT IAS
Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

3.

Chosen course of action

1) with regards to Mid day Meals
   - Ensuring fruit scheme should be used for children only
   - Asking school management for course correction

Reasoning
- Diversion of resources may lead to decline in food security for children
- we cannot bypass rules
  - ↳ it may lead to Slippery Slope

2) with regard to Common hungry population
   - Arranging other sources of food security
     - Govt schemes - PDS
     - Civil society help
       - ↳ under CSR initiative
       - ↳ NGO led crowd funding donation etc

Reasoning
- ↳ one can't leave people because they are not eligible for particular scheme ⇒ Addressing hunger is primary responsibility of State

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

3) With regards to School administration → Investigation to check whether there is any "corruption".

→ If no corruption and only human ground

- Then, Giving them warning for such act (Not to repeat again)
- Not taken any strict action (ONLY TOKEN PUNISHMENT)

Reasoning

1) Any strong action
   - ✗ ~~violate~~ violate Constitutional Spirit of Public service
   - Shows failure of government and punishing people for its failure
   - Compassion is a positive virtue
   - Such action may see protests by people

D) Best ethical theory to address human distress

1. categorical "human dignity" → it can't be violated
2. "Social contract" → state should serve its people
3. Seeing the "jiva" is equal to "siva"
4. "Human rights" as most sacred rights.

These theories will justify that we can't leave common people on their own as they are not beneficiary of particular schemes

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

एक शांतिपूर्ण जिले में पुलिस अधीक्षक (एसपी) के रूप में, मैं छोटी-मोटी चोरी, संपत्ति पर अतिक्रमण और छोटे मोटे झगड़ों जैसे छोटे-मोटे अपराधों को संभालने का आदी था। अपराध दर कम थी और लोग आम तौर पर अपने काम से काम रखते थे, जिससे यह अपेक्षाकृत आसान कार्यस्थल बन गया। हालाँकि, पिछले महीने से, मेरे कार्यालय को एक अलग तरह [illegible] का सामना करना पड़ रहा है, जो समस्या में एक अधिक जटिल मुद्दे को जन्म दे रही थी।

[illegible] शिकायतें प्राप्त हुईं, जिन्होंने बताया कि उनकी जानकारी के बिना उनके बैंक खातों से पैसे गायब हो गए थे। ये शिकायतें चिंताजनक थीं, खासकर इसलिए क्योंकि वे ऐसे जनसांख्यिकीय समूह से आए थे जो काफी हद तक [illegible] और आधुनिक बैंकिंग पद्धतियों से अपरिचित थे। ग्रामीण भ्रमित और व्याकुल थे, उन्हें समझ में नहीं आ रहा था कि उनकी मेहनत की कमाई कैसे गायब हो रही है।

[illegible] करने पर, हमें पता चला कि पैसे वास्तव में चोरी नहीं हो रहे थे, बल्कि राज्य सरकार की बीमा योजना के [illegible] के लिए बीमा प्रीमियम के रूप में काटे जा रहे थे। ग्रामीणों को इस बात की जानकारी ही नहीं थी कि उन्होंने ऐसी पॉलिसियों के लिए साइन अप भी किया था, जिससे इन लेन-देन की वैधता पर संदेह पैदा हो गया।

गहन जांच में पता चला कि सरकारी बैंकों के एजेंट बीमा योजना को आक्रामक तरीके से आगे बढ़ा रहे थे। इन एजेंटों को योजना के लिए सरकारी लक्ष्यों को पूरा करने का निर्देश दिया गया था, जिसके कारण वे उचित सहमति के बिना लाभार्थियों को जोड़ रहे थे। अधिकांश ग्रामीण अशिक्षित थे और उन्हें उन बीमा पॉलिसियों की कोई समझ नहीं थी, जिनमें वे नामांकित [illegible] कानूनी थी, लेकिन ग्रामीणों की सहमति प्राप्त करने के लिए इस्तेमाल किए गए तरीके अत्यधिक संदिग्ध थे। आप कार्रवाई के तरीके के बारे में सोच रहे थे, क्योंकि कटौती कानूनी थी, और एजेंट तकनीकी रूप से निर्देशों का पालन कर रहे थे। लेकिन, इस प्रक्रिया में, वे गरीब ग्रामीणों का शोषण कर रहे थे।

(a) [illegible] मामले में नैतिक मुद्दा क्या है?

(b) [illegible] के रूप में आपके पास क्या विकल्प उपलब्ध है?

(c) अपनी चुनी हुई कार्रवाई के तरीके की व्याख्या कीजिए।

(d) यदि आपको बीमा योजना को बढ़ावा देने का कोई बेहतर तरीका सुझाना हो, तो वह क्या होगा?

(250 शब्दों में उत्तर दीजिए) 20 अंक

As the Superintendent of Police (SP) in a peaceful district, I was accustomed to handling minor crimes such as petty thefts, property encroachments, and small fights. The crime rate was low, and the people generally kept to their business, making it a relatively easy workplace. However, over the past month, my office began receiving a different kind of grievance that indicated a more complex issue brewing in the community.

A significant number of complaints were received from villagers who reported losing money from their bank accounts without their knowledge. These grievances were alarming, especially since they came from a demographic that was largely illiterate and unfamiliar with modern banking practices. The villagers were confused and distraught, not understanding how their hard-earned money was disappearing.

Upon conducting a preliminary enquiry, we discovered that the money was not exactly being stolen but was being deducted as insurance premiums for policies under the State Government's Bima Yojna. The villagers were unaware that they had even signed up for such policies, raising suspicions about the legitimacy of these transactions.

A deeper investigation revealed that agents from government banks were aggressively pushing the Bima Yojna. These agents had been instructed to meet government targets for the scheme, leading them to add beneficiaries without proper consent. Most of the villagers were illiterate and had no understanding of the insurance policies they were enrolled in. The deductions were legal, but the methods used to obtain [illegible] were highly questionable.

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

...were wondering about the course of action, as the deductions were legal, and the agents were basically following instructions. But, in the process, they were exploiting the poor villagers.

...What are the ethical issues involved in the above case?

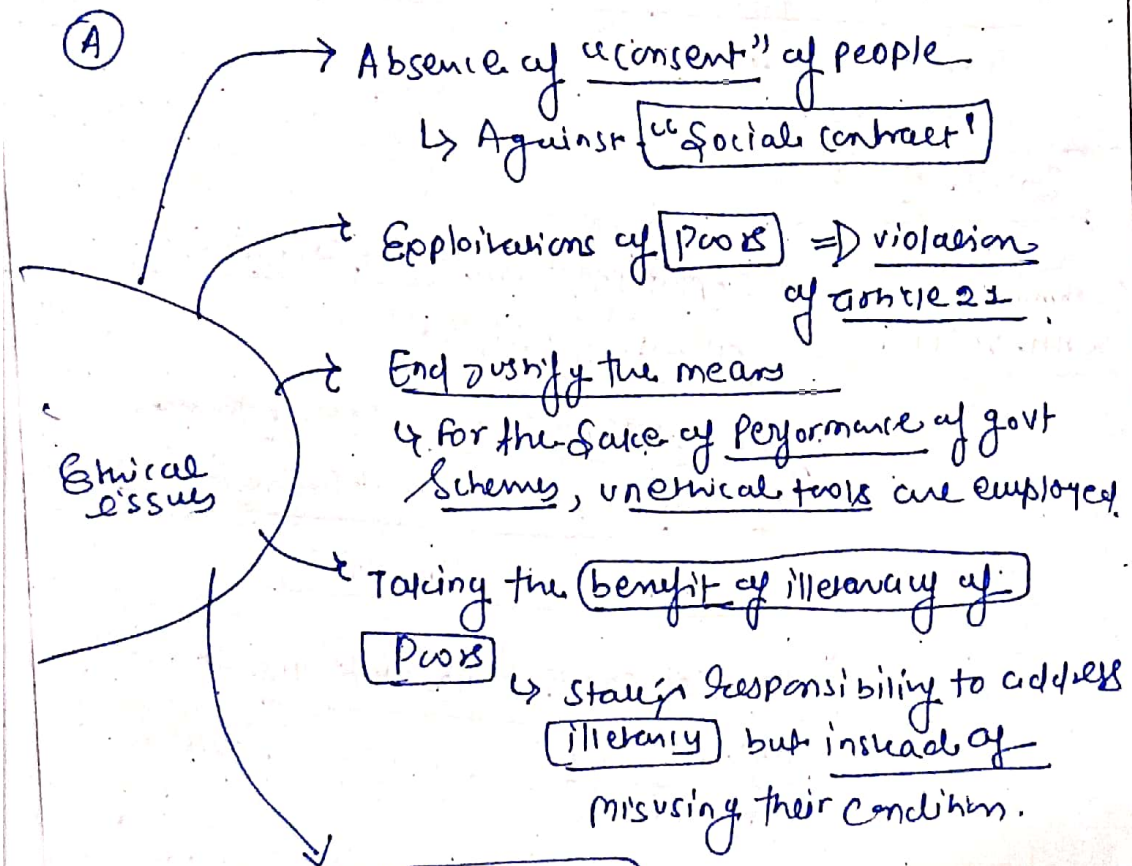
...What are the options available to you as an SP?

...Explain your chosen course of an action.

...If you have to recommend a better way of promoting the bima yojna, what would that be?

(Answer in 250 words) 20 marks

This is the case where for the sake of efficient governance, agents are compromising with ethical traits of governance like "consent", "Trust" and well being as per preferences of people.



Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

(B) Options available to SPs

1) Taking strict action against agent and govt bank on the basis of complaint of poor people.

2) Not doing anything as deduction is legal and it is in interest of people.

3) Explaining people about deduction and asking them to not to do anything as it is in their interests.

(C) Course of action

Communication with villagers

- Explaining them "true Swaraj" about deductions.
- After telling them, asking them, if they want to opt out from scheme, they can inform the banks.
- Also, if agents / banks employee is not listening them, they can register complaint.

Communication with Bankers

- Asking them to follow proper consent based procedure
- Also, return money of those who do not want to be part of scheme.

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

Moreover

- Strict warning to banking staff / agents, if they do not accept the Rquest of people, Police will take strict action

D Better way to promote Bima yojana

- Inform people about schemes
- use of Persuasion, Social igniters to attract towards scheme
- Explaining benefits/conditions in detailed manners

2) If anyone want to Join Scheme →

- Giving them best facility to Join scheme to attract more people.
- Asking for "proper consent" in written.

Moreover, Methods like

a) Interaction with local leaders and telling benefits of scheme to build trust with local people

(later deployment of these people for attracting more)

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-05-2024 12:36 AM

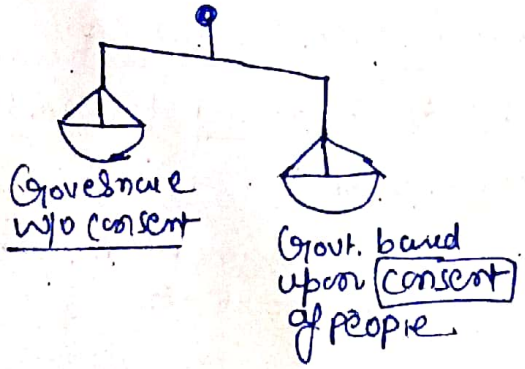
b) Use of Rikshaw wala, Song based awareness campaign.

c) Social proof technique → Explaining that if they will not join scheme, they will lose some benefits

Government Schemes are for welfare of People but they should always be "consent" based. We should not forget the principle of democratic system - where -

" Government is trust and people are trusty "

< Trust can't go against wishes of Trusty >



Next IAS ID: GSMACT24A1006_EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

पिछले पाँच वर्षों से जल आपूर्ति विभाग में एक जूनियर इंजीनियर के रूप में, मेरी जिम्मेदारियों में पानी की गुणवत्ता सुनिश्चित करना और नियमित वितरण के लिए आपूर्ति लाइनों को बनाए रखना शामिल था। जिस जोन में मैं तैनात था, वहाँ लगातार पानी की कमी की समस्या थी, खास तौर पर गर्मियों के दौरान जब आपूर्ति अनियमित हो जाती थी। निवासियों को पानी के टैंकरों पर बहुत ज़्यादा निर्भर रहना पड़ता था, जिससे उनका वित्तीय बोझ और असुविधा बढ़ जाती थी।

पिछले कुछ सालों में, मैंने देखा है कि पानी की आपूर्ति में व्यवधान सिर्फ तकनीकी समस्याओं या प्राकृतिक कमी के कारण [illegible] मेरे ध्यान में आया। मैंने ऐसे सबूत इकट्ठे किए जो बताते थे कि टैंकर मालिकों का एक [illegible] गिरोह पानी की आपूर्ति लाइनों में छेड़छाड़ करता था, जिससे व्यवधान पैदा होता था और फिर बढ़े हुए दामों पर पानी बेचकर स्थिति का फायदा उठाता था। इस गिरोह की गतिविधियाँ न केवल अवैध थीं, बल्कि बेहद अनैतिक भी थीं, जो निवासियों की पानी की बुनियादी जरूरत का शोषण करती थीं।

अपने पास पर्याप्त सबूत होने के बाद, मैंने गिरोह के खिलाफ़ कार्रवाई करने का फैसला किया। मैंने जिले के पुलिस अधीक्षक (एसपी) से मुलाकात की और अपने निष्कर्ष प्रस्तुत किए। एसपी चिंतित दिखे और उन्होंने दोषियों के खिलाफ कार्रवाई शुरू करने का वादा किया। हालाँकि, दो हफ्ते बीत जाने के बाद भी कोई उल्लेखनीय कार्रवाई नहीं की गई। निराश और दृढ़ निश्चयी होकर, मैंने देरी को समझने के लिए एसपी के साथ एक और बैठक निर्धारित की।

हमारी मुलाकात के दौरान, एसपी ने स्थिति को स्पष्ट रूप से समझाया। उन्होंने समस्या और मेरे साक्ष्य की वैधता को स्वीकार किया, लेकिन कार्टेल के मजबूत राजनीतिक संबंधों और प्रभाव के कारण कार्रवाई करने में अपनी असमर्थता व्यक्त की। [illegible] ऐसे शक्तिशाली हितों के खिलाफ गए तो उन्हें अपने लोगों की सुरक्षा और अपने करियर पर संभावित नतीजों का डर था। मैं इस रहस्योद्घाटन ने मुझे मुश्किल स्थिति में डाल दिया, क्योंकि मैं एसपी की मजबूरी को समझता था, लेकिन समुदाय की खातिर इस मुद्दे को संबोधित करने की गहरी जिम्मेदारी भी महसूस करता था।

(a) उपरोक्त स्थिति में आपके पास क्या विकल्प उपलब्ध हैं?

(b) आप किस तरह की कार्रवाई चुनेंगे?

(c) मामले में शामिल नैतिक मुद्दों की पहचान कीजिए।

(d) लोगों की जरूरतों का फायदा उठाने वाले कार्टेल से निपटने के लिए कुछ उपाय सुझाएँ।

(250 शब्दों में उत्तर दीजिए) 20 अंक

As a junior engineer in the Department of Water Supply for the past five years, my responsibilities included ensuring water quality and maintaining supply lines for regular distribution. The zone I was posted in had persistent water shortage issues, particularly exacerbated during the summer when the supply became erratic. Residents had to rely heavily on water tankers, which added to their financial burden and inconvenience.

Over the years, I observed that the disruptions in water supply were not merely due to technical issues or natural scarcity. Through careful monitoring and data collection, I uncovered evidence suggesting that [illegible] deliberately creating an artificial shortage. This cartel would tamper with the water supply lines, causing disruptions, and then capitalise on the situation by selling water at inflated prices. The activities of this cartel were not only illegal but also highly unethical, exploiting the residents' basic need for water.

With substantial evidence in hand, I decided to take action against the cartel. I met with the district Superintendent of Police (SP) and presented my findings. The SP appeared concerned and promised to initiate action against the culprits. However, two weeks passed without any noticeable action being taken. Frustrated and determined, I scheduled another meeting with the SP to understand the delay.

During our meeting, the SP candidly explained the situation. He acknowledged the problem and the validity of my evidence but expressed his inability to act due to the cartel's strong political connections

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 29-05-2024 12:36 AM

and influence. He feared for the safety of his men and the potential repercussions on his career if he went against such powerful interests. This revelation left me in a difficult position, as I understood the SP's [illegible] but also felt a deep responsibility to address the issue for the sake of the community.

(a) What are the options available to you in the above situation?

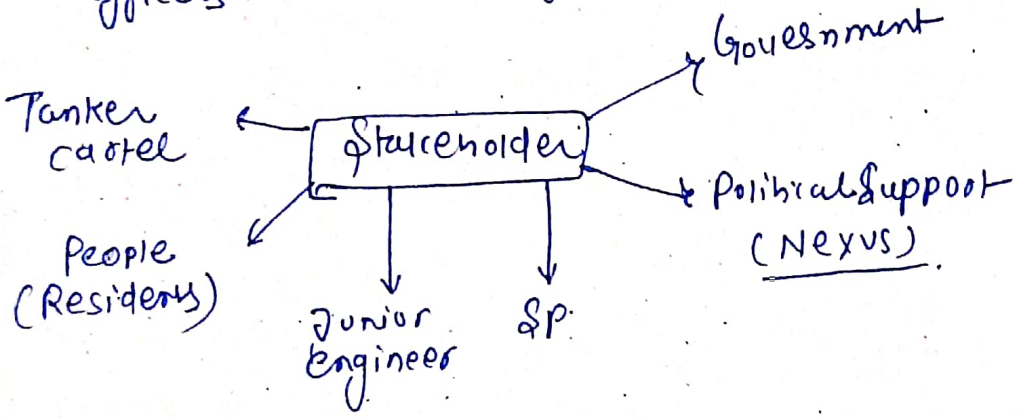
(b) What will be your chosen course of action?

(c) Identify the ethical issues involved in the case

(d) Suggest some measures for handling cartels who prey on people's needs

(Answer in 250 words) 20 marks

This is the example of Poor governance where Criminal element exploit honest citizens for their greed. And, government fails because of "nexus", "politicisation of police" and negative work culture which prevent honest officers to do their duty.



A Options available

(1) Sending reports to higher management (Seniors) | secretaries | ministers

(2) Exposing the unethical act infront of Media / People.

(3) Writing police to register cases through official channel with proper evidence

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

B Chosen Course of action

Multiple action would be taken

1) I will write official letter to police/ senior engineer/ Department head/ District magistrate -
   - ↳ Explaining Situation in details
   - ↳ Giving proper evidences
   - ↳ Asking for Strict action.

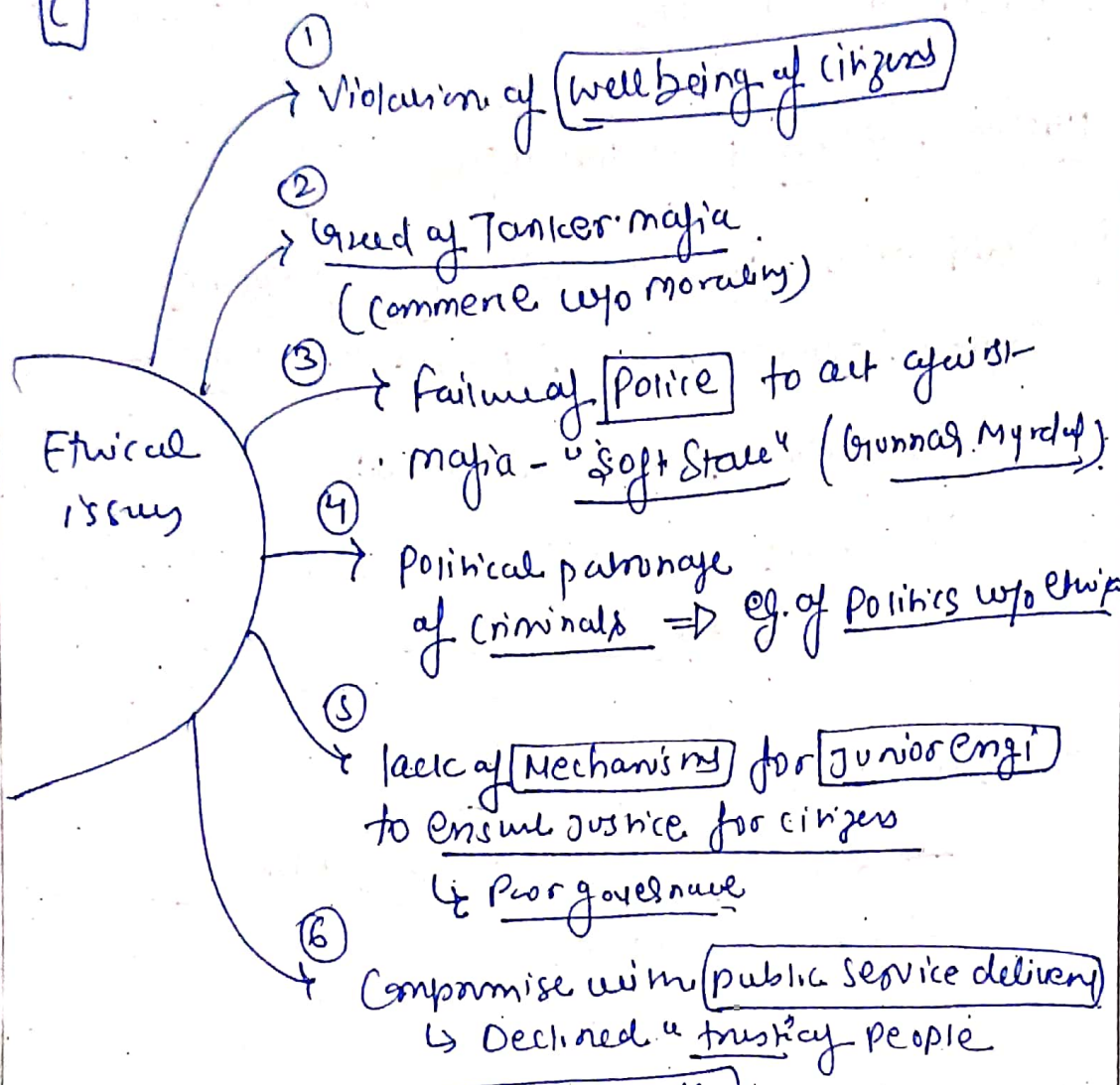
2) If No action is taken, then →
   Sending Reports to Secretary/ Minister and asking for actions.

3) If nothing happen, I may give details to civil Society, groups of Residents, Media
   - ↳ Or will ensure Strong accountability of higher management.

4) Or long term, Government Should deliver Services through Social welf-, Citizen charter etc

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

C



D Measures for handling cartels

1. Strict law against these people
2. Effective implementation and Early conviction
3. Breakdown of Nexus b/w Politician & cartels through
   - A) Regulating Election funding
   - B) Reduce criminalisation of Politics
   - C) Internal democracy in political parties

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

(4) Training of police/other organs to act independently

(5) Greater space for civil societies → Helps in exposing such cartels

(6) Empowerment of people to demand accountabilities from State/officers.

(7) Socialisation/social influence ⇒ Bringing people from corrupt lifestyle to ethical way of life

State must act with full might against those cartel. They are eroding "trust" of People on governance, public service delivery.

A State has two face, a face of compassion for poor, vulnerable and a face of strong powerful institutions for criminal. Both should be reflected in governance.

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

प्रदर्शन के लिए एक कार्यशील प्रोटोटाइप तैयार करने हेतु सात महीने की कठोर समय सीमा थी।

कर्मचारियों की कमी और अन्य अप्रत्याशित मुद्दों के कारण परियोजना में देरी हुई, जिसके परिणामस्वरूप दो सप्ताह की देरी हुई। जैसे जैसे समय सीमा नजदीक आती गई, परियोजना के नेता ने टीम पर कम से कम आराम के साथ लंबे समय तक [illegible] दबाव डाला। इन चुनौतियों के बावजूद, टीम प्रदर्शन के लिए समय पर प्रोटोटाइप पूरा करने में कामयाब रही।

प्रदर्शन के दौरान, रोबोट को खदानों का पता लगाने और उन्हें मैप में चिह्नित करने के लिए एक सक्रिय बारूदी सुरंग में तैनात किया गया था। शुरुआत में, रोबोट ने उम्मीद के मुताबिक प्रदर्शन किया, खदानों की पहचान की। हालांकि, माइनों [illegible] विस्फोट हो गया, जिससे ऑपरेटिंग इंजीनियर को घातक चोट आई। प्रदर्शन को [illegible] रोक दिया गया, और जांच शुरू की गई।

जांच में पता चला कि सॉफ्टवेयर में खामी के कारण यह खराबी हुई, जिससे यह दुखद दुर्घटना हुई। सॉफ्टवेयर डेवलपमेंट टीम ने तर्क दिया कि ऑपरेटर ने मिश्रित आदेश जारी किए, जिससे यह खराबी हुई। कुल मिलाकर, प्रत्येक टीम जिम्मेदारी से बचती रही, लेकिन घातक त्रुटियों के लिए किसी न किसी टीम को जवाबदेह बनाया जाना था।

(a) यदि आप एक्वाटेक के नैतिकता अधिकारी हैं, तो आप इस घातक दुर्घटना के लिए किसे जिम्मेदार ठहराएंगे? क्यों?

(b) आर्टिफिशियल इंटेलिजेंस का उपयोग करते समय उत्पन्न होने वाले कुछ सामान्य नैतिक मुद्दों पर चर्चा करें।

(250 शब्दों में उत्तर दीजिए) 20 अंक

AquaTech is a government defence contracting firm specialising in manufacturing robotic systems for police and military use. It is known for producing bomb-defusing robots and working on other classified projects. The critical project involved developing a robot capable of sweeping minefields and detecting hidden explosives. The project had a stringent seven-month deadline to produce a working prototype for a demonstration to top defence ministry officials.

The project encountered delays due to staff shortages and other unforeseen issues, resulting in a two-week lag. As the deadline loomed, the project leader pressured the team to work extended hours with minimal rest. Despite these challenges, the team managed to complete the prototype on time for the scheduled demo.

During the demonstration, the robot was deployed in an active minefield to detect mines and mark them with a spray. Initially, the robot performed as expected, identifying mines. However, instead of marking the sites, it triggered explosions, causing fatal injuries to the operating engineer. The demonstration was immediately halted, and an inquiry was launched.

The investigation revealed that a software flaw caused the malfunction, leading to the tragic accident. The development team argued that the operator issued mixed commands, which contributed to the malfunction. Overall, each team kept deflecting responsibility, but somebody or a team had to be made accountable for the fatal errors.

(a) If you are the ethics officer of AquaTech enquiring who will you hold responsible for the fatality? Why?

[illegible] ethical [illegible] those which [illegible]

(Answer in 250 words) 20 marks

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

Ans -

In following case, Responsibilities lies with multiple Stakeholder at multiple level

1) Responsibilities of Top management (A) => Failure to have strict Standing operating procedure, Do's and Don'ts which will ensure testing of such technologies without human loss. *

2) (B) Failure to address the issues of staff shortages and other issues which led to delay.

2) Responsibilities of project leader

→ Such sensitive technology development require sufficient time, freedom for employee.

→ Instead of giving malfunctioned prototype, he should have asked for more time (for a correct prototype).

3) Responsibilities of Software developers

3.1) If issue is because of Software malfunctioning

Next IAS ID: GSMACT24A1006, EE2401, 29-05-2024 12:36 AM

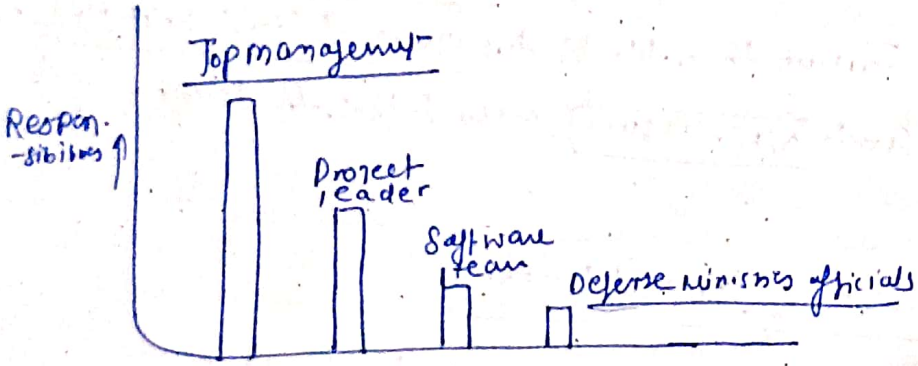
they are also Responsible.

3.Q) They can't make excuse that they were working beyond their capacity, endurance

↳ Instead of malfunctioned prototype development, they should have resigned from project.

Responsibilities of Defense Ministries

They should have asked in written that proper Checks and balance are ensured before testing.



Responsibilities Graphy.

Ans-B Common ethical issues arise from AI

1) Widening gaps b/w haves and have nots

Eg) Big MNCs can easily deploy AI for increased productivities compare to MSME

Next IAS ID: GSMACT24A1005_EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

(2) Issue of AI based crime
a) cloning of Sound → Cyber fraud
b) Deepfake images → Pornographic content.
c) Creating fake news for Radicalisation/ recruiting etc
d) Data theft through AI tools at Dark net

(3) AI based machines are absorbing Socio-cultural Stereotypes due to prevalence of such data.

(4) Rise of Surveillance State → China is monitoring its population based on AI cameras → Building profile of people.

(5) Use of AI in health →
1) wearable devices → leakage of data → Right to privacy violated.
2) Low trusts of patients on AI based diagnosis etc.

(6) Rise of AI based weapons
Eg Drones and its Misuse in war

We must create a "Responsible AI" with the help of Collaboration among important player, code of conduct, New regulations and institutionalisation of ethics in society.

Next IAS ID: GSMACT2441006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

आदिवासी गाँवों के वर्चस्व वाले जिले में जिला विकास अधिकारी (DDO) के रूप में तैनात होने के बाद, मैंने क्षेत्र की विशिष्ट समस्याओं को समझने के लिए सभी ब्लॉक विकास अधिकारियों (BDO) से मुलाकात की। पहचाने गए प्राथमिक मुद्दे पानी की कमी, खराब शैक्षिक बुनियादी ढाँचा, मध्याह्न भोजन योजना में अनियमितताएँ और सड़कों का न होना थे। सीमित बजट के साथ, मैंने इन दबाव वाली समस्याओं के समाधान की योजना बनाना शुरू कर दिया।

BDO की बैठक के कुछ सप्ताह बाद, मैंने पुलिस अधीक्षक (SP) के कार्यालय का शिष्टाचार दौरा किया। हमारी सौहार्दपूर्ण बातचीत के दौरान, उन्होंने जादू टोना से संबंधित अपराधों का जिक्र किया, जिससे मुझे आश्चर्य हुआ क्योंकि किसी भी [illegible] इस मुद्दे का नहीं उठाया था। मेरी चिंता यह जानकर बढ़ गई कि इन अपराधों की ज़्यादातर पीड़ित महिलाएँ थीं।

एक हफ्ते बाद, नियमित निरीक्षण के लिए एक ब्लॉक का दौरा करते समय, मैं स्कूल के शिक्षकों, आशा कार्यकर्ताओं और स्वयं सहायता समूहों (एसएचजी) की महिला बुजुर्गों से मिला। चर्चाओं के माध्यम से, मुझे पता चला कि जादू-टोना समुदाय में गहरा जड़ें जमाए हुए है। आशा कार्यकर्ताओं ने लगभग हर महीने घटनाओं की सूचना दी, हालाँकि आधिकारिक तौर पर [illegible] नहीं की गई।

स्थिति की गंभीरता को समझते हुए, मैंने जादू-टोना से संबंधित अंधविश्वासों से निपटने के लिए विकास निधि का एक हिस्सा आवंटित करने का फैसला किया। स्थानीय गैर सरकारी संगठनों और एसएचजी ने पहल का स्वागत किया, लेकिन दो हफ्ते बाद, आपको एक आरटीआई मिली जिसमें शिक्षा, सड़क और पानी की आपूर्ति जैसे महत्वपूर्ण क्षेत्रों की कीमत पर जादू टोना से संबंधित मुद्दों के लिए धन आवंटित करने के लिए स्पष्टीकरण मांगा गया था।

(a) उपरोक्त मामले में क्या मुद्दे शामिल हैं?

(b) आपके पास सीमित बजट होने के बावजूद, आपने जादू-टोना से संबंधित अंधविश्वासों से निपटने के लिए धन आवंटित करने का फैसला किया। आप समुदायों और हितधारकों के समक्ष अपने निर्णय को कैसे उचित ठहराएंगे? [illegible] यह स्पष्ट हो कि जादू टोना से संबंधित अपराधों की शुरुआत में पुलिस द्वारा रिपोर्ट नहीं की गई थी, आप इस [illegible] की कमी को कैसे दूर करेंगे और कैसे आगे चलकर बेहतर रिपोर्टिंग और पारदर्शिता सुनिश्चित करेंगे?

(250 शब्दों में उत्तर दीजिए) 20 अंक

After being posted as the District Development Officer (DDO) in a district dominated by tribal villages, I met with all the Block Development Officers (BDOs) to understand the region's specific problems. The primary issues identified were water scarcity, poor educational infrastructure, irregularities in the midday meal scheme, and non-existent roads. With a limited budget, I began planning solutions for these pressing problems.

A few weeks after the BDOs meeting, I made a courtesy visit to the Superintendent of Police's (SP) office. During our cordial conversation, the SP mentioned witchcraft-related crimes, which surprised me as none of the BDOs had brought it up. My concern grew knowing that most victims of these crimes were women.

A few days later, while visiting a block for a routine inspection, I met with school teachers, ASHA workers, [illegible] Self Help Groups (SHGs). Through discussions, I learned that witchcraft had deep roots in the community. ASHA workers reported incidents almost every month, though none were officially recorded.

Realising the gravity of the situation, I decided to allocate part of the development funds to tackle witchcraft-related superstitions. Local NGOs and SHGs welcomed the initiative, but two weeks later, I received an RTI seeking an explanation for allocating funds for witchcraft-related issues at the cost of critical areas like education, roads, and water supply.

Scanned with OKEN Scanner

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

(c) What are the issues involved in the above case?

(d) With a limited budget at your disposal, you decide to allocate funds to tackle witchcraft-related issues. How would you justify your decision to the community and stakeholders?

(e) Given that witchcraft-related crimes were not initially reported by the BDOs, how would you address this lack of communication and ensure better reporting and transparency moving forward?

(Answer in 250 words) 20 marks

Development is not just about good roads, water facility, Sanitation. It is also about empowerment of people, addressing social evils and ensure dignified life for every section.

Issues involved

1) Prioritisation of developmental agenda in limited budgets.

2) Failure of BDOs (administration) to recognise Problems like witchcraft.

3) Poor Situation of women, living Indignified life due to social evil.

4) Allocation of budget for witchcraft may divert resources from education, health, leading to other rights violation

5) lack of Scientific temperament among community

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

⑥ Questioning by people for diversion of resources → Need to convince them → may lead to protests.

B Justification of My decision to community / Stakeholder

1) It is a grave problem which needs to addressed immediately as it is forcing indignified life for women.

2) Such social evil may promote other superstitions

Like → Taking such and such medicine.

→ Doing "xyz" Rituals

→ Rise of fake babas, Tantric.

→ Situation like "poking" of new born children ee

⇓

Creating vicious cycle

3) Such tendency will also prevent new investment, industries in the region which can be source of development.

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

④ Witchcraft and its related rituals may have health, cognitive impacts on other family members as well.

⑤ Witchcraft is also linked with need of scientific education and good health. Thus, budget allocation is also part of above domain.

Ans-C

Reasons for not reporting by BDOs

- May not consider such things are part of development / administration
- Their definition of development may be limited to health, food, water only
- They may not realising seriousness of such issue

For better reporting & transparency

Communications with BDO

- Explaining them that development require prioritisation of such issues
- Strict guidline for them to report such cases / monitor / Evaluate reasons / consequences

Next IAS ID: GSMACT24A1006, EE2401, 20-08-2024 12:36 AM

Candidates must not write on this margin

Communication with community

→ applaining them seriousness of such issues

→ applaining that how different problems are linked with such social evils

→ Asking local leaders / Panchyat workers / Aanganwadi / Asha to ensure reporting of cases

→ Giving rewards / incentives for above people

Communication with NGOs

→ Bring awareness about mental health issues

→ promote reporting

→ Ensure transparency of administration and accountability

* Reporting is 1st step to address such crisis.

A holistic approach based upon reporting, rescue, rehabilitation will create positive environment against such social evil.

we must not forget such evils lead to grave human right violation. They question our "civilizational existence". They must be addressed at priority.